



# In the Spotlight

*Highlighting Exceptional Employees*

## Fred Sparrow

**Transit Service Attendant**

Fred Sparrow, better known as Freddy by his friends and co-workers, is a long-time resident of Chapel Hill and Carrboro and has been working as a service attendant for Chapel Hill Transit. He started in January 2007 after spending most of his life working in masonry and plumbing.

“One of my friends brought me some paperwork,” Sparrow said. “He told me, ‘It’s about time for you to get inside instead of working outside. Get your foot in the door.’ That’s how this started.”

A favorite part of his job at Chapel Hill Transit is getting to meet new people and joke around with his co-workers.

When Sparrow isn’t working evenings servicing and fueling the Chapel Hill buses he spends his free time riding motorcycles with Bennie, his wife of 46 years, and friends.

The couple often likes to ride around Orange County, including Hillsborough, where their daughter lives. Sparrow also enjoys longer trips to see

more of the state.

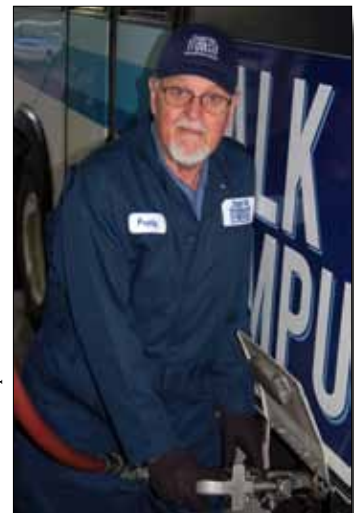
“People don’t realize how beautiful North Carolina is until you get out in the country. You don’t have to go anywhere to see beauty, it’s right around us,” Sparrow said. “You can really see the countryside riding a motorcycle.”

Sparrow is known around Chapel Hill Transit for being one of the “behind the scenes” employees who makes it possible to serve customers every day and always being willing to lend a hand. He works late hours fueling, servicing and sweeping out the buses to make sure they will be ready to go first thing in the morning.

“He is one member of our team who always does a great job, is

### Value in the Spotlight

## Teamwork



Catherine Lazorko photo

always willing to take on more and help his fellow employee — and is always positive,” said Brian Litchfield, Interim Transit Director.

### Senior Management Team Values

The Senior Management Team and the Employee Forum adopted values for Town of Chapel Hill employees on April 28, 2011.



Our values are the basis for our choices. They are reflected in our behavior and decisions every day. They are our compass as we accomplish our mission and objectives.