In the Spotlight

Highlighting Exceptional Employees

Tom Clark
Human Resources Consultant

Tom Clark takes the Town's mission statement seriously. He wants every employee to receive regular training to support the Town's goal of becoming a learning organization.

"My overall vision is to live up to our Town mission of 'learning, serving and working together to build a community where people thrive,'" Tom said. "I want to help develop our workforce to be highly skilled and knowledgeable."

As a human resource consultant, Tom is revamping the Town's training program. New courses such as "Dealing with Difficult Customer Behaviors," "Positive Confrontation," and "Interactive Listening" are being introduced to our employees.

Before coming to the Town in 2013, Tom spent about 20 years working in various roles of management as well as training and development for NC state government. His roles ranged from teaching Systems Application Products (SAP) for employees at the Office of State Controller to developing courses and consulting in the Training and Development section of the NC Department of Transportation.

Tom has a bachelor's degree in sociology from Shaw University and holds a master's degree in business administration and education from Strayer University. He has also worked as an adjunct professor at Wake Technical Community College. Continued learning is a strong value for Tom, who is considering obtaining a Ph.D. or law degree in the future.

In his free time, Tom enjoys spending time with family and his dog Daisy. His wife, Vanessa, is a teacher in Raleigh. Their son, Adam, is a concert violinist and a ninth grader at Wake Early College.

—Story by Omar Kashef

Upcoming Trainings at Town Hall

- Oct. 1: Team Building (1–4 p.m.)
- Oct. 7: Interactive Listening (9 a.m.–noon; 1–4 p.m.)
- Oct. 9: Dealing with Difficult Customer Behaviors (9 a.m.– noon; 1–4 p.m.)

Value in the Spotlight
Professionalism

Omar Kashef photo

More trainings will be offered in November and December. Stay tuned for an email with sign-up information.

RESPECT Values

Responsibility
Equity
Safety
Professionalism
Ethics
Communication
Teamwork

TOWN OF CHAPEL HILL