Town of Chapel Hill

Human Resource Development

SAMPLE

Communications

Matters

Learning and Development

RESPECT

The Senior Management Team and the Employee Forum adopted values for Town of Chapel Hill employees April 28, 2011. Our values are the basis for our ch... are reflected in our behavior and decisions ev... our compass as we accomplish our m...
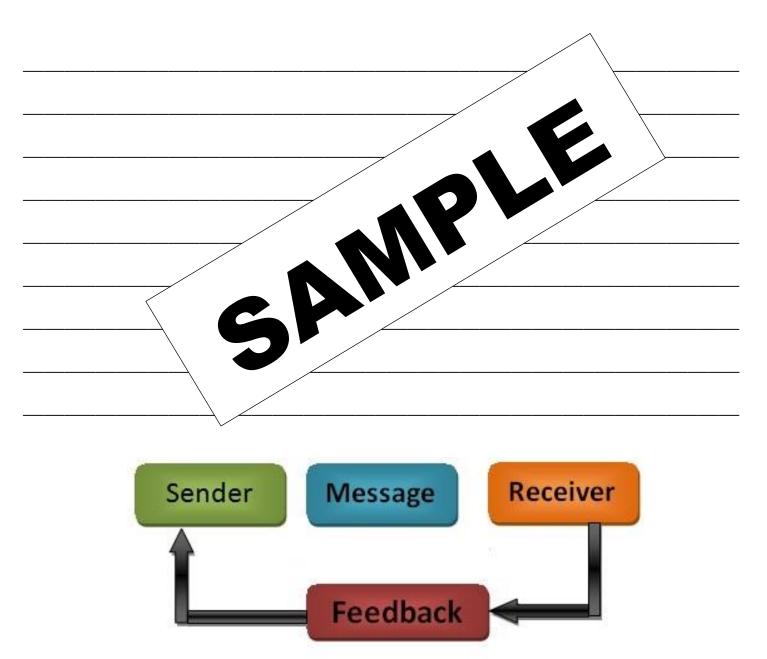
Res...

...onalism

Ethics

Communication

Teamwork

Communications Matters

Course Objectives

At the end of this course participants will be able to.

- Define feedback

- Understand why feedback is essential for effective communication

- Understand the role of feedback in communication

- Learn about coaching a͟͟͟͟͟͟͟͟͟edback

- Learn skills to be͟͟͟͟͟͟͟͟en public speaking

- Dev͟͟͟

SAMPLE

What is Feedback?

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If you are interested in this course, Contact Tom Clark, Learning & Development Manager at (919) 969-5031 tclark2@townofchapelhill.org

You can also sign up through your Cornerstone LMS account.

Employee Training Portal

1. Key in on your web browser : https://knowandgrow.csod.com/
2. Username : Employee ID (You can call HRD or find it on your pay stub)
3. Password is **P4ssw0rd** for the initial logon then click *logon*
4. If a user enters the wrong password five times, the user is locked out of the system for one hour. If a user attempts to log in to the system while they are locked out, a lockout message is displayed even if a correct password is entered.
5. Contact Tom Clark, Learning and Development Manager for password reset or questions. tclark2@townofchapelhill.org (919) 969-5031.