

Town of Chapel Hill Community Survey

GIS Maps

...helping organizations make better decisions since 1982

2018

Submitted to the Town of Chapel Hill

By:
ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

March 2018



Interpreting GIS Maps

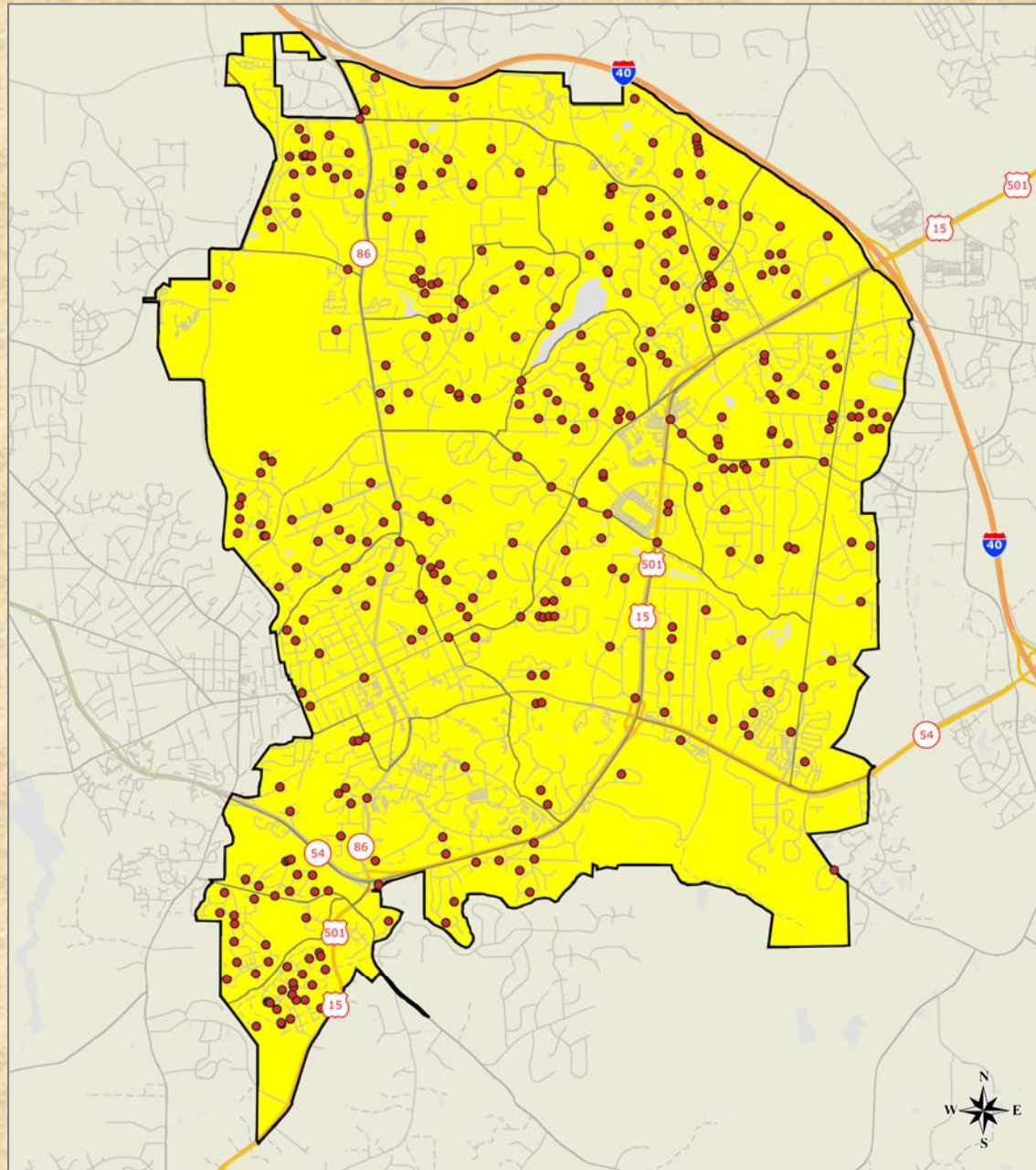
Town of Chapel Hill 2018 Community Survey

The maps on the following pages show the mean ratings for several questions on the survey by county.

When reading the maps, please use the following color scheme as a guide:

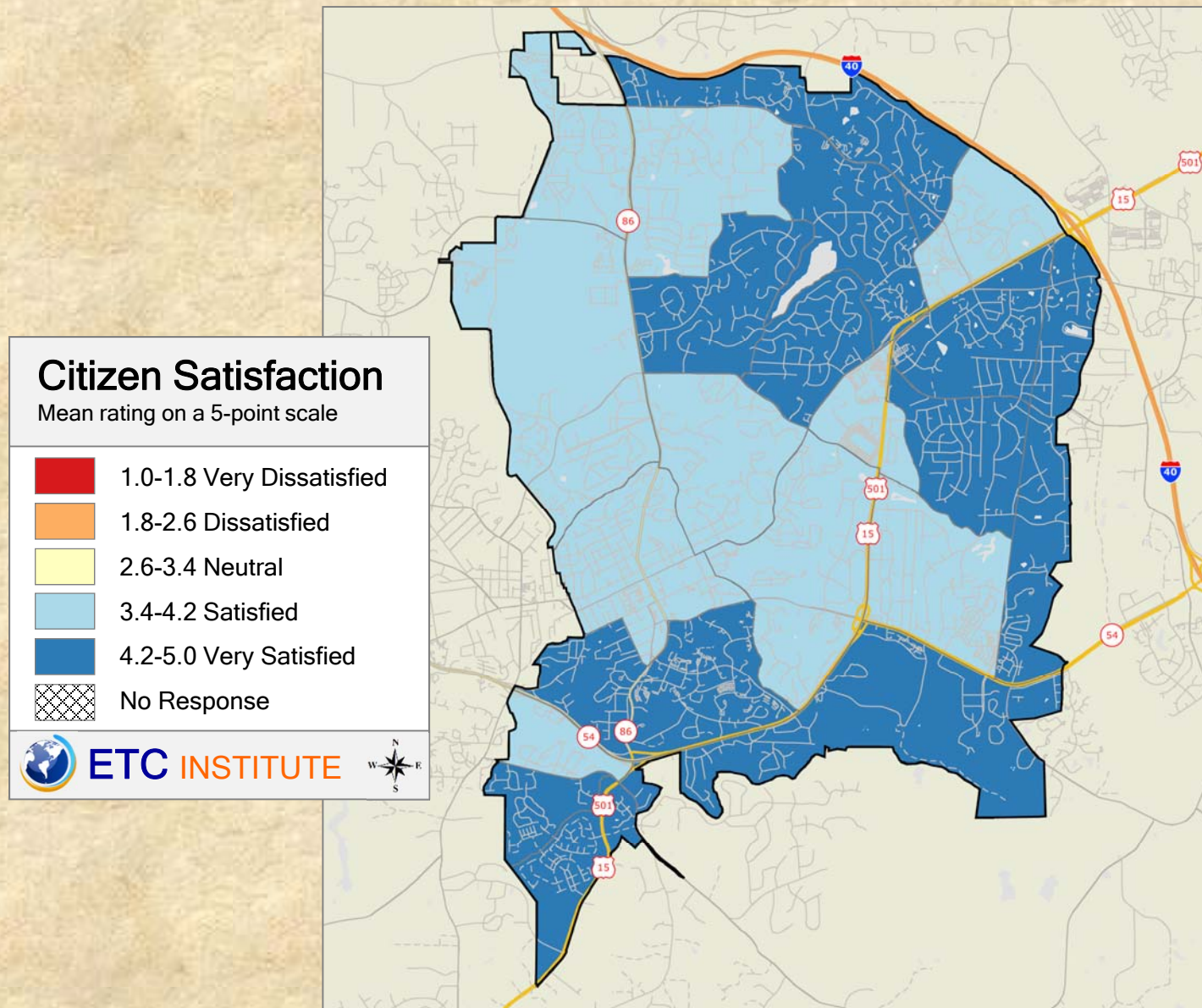
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Survey Respondents



Town of Chapel Hill 2018 Community Survey

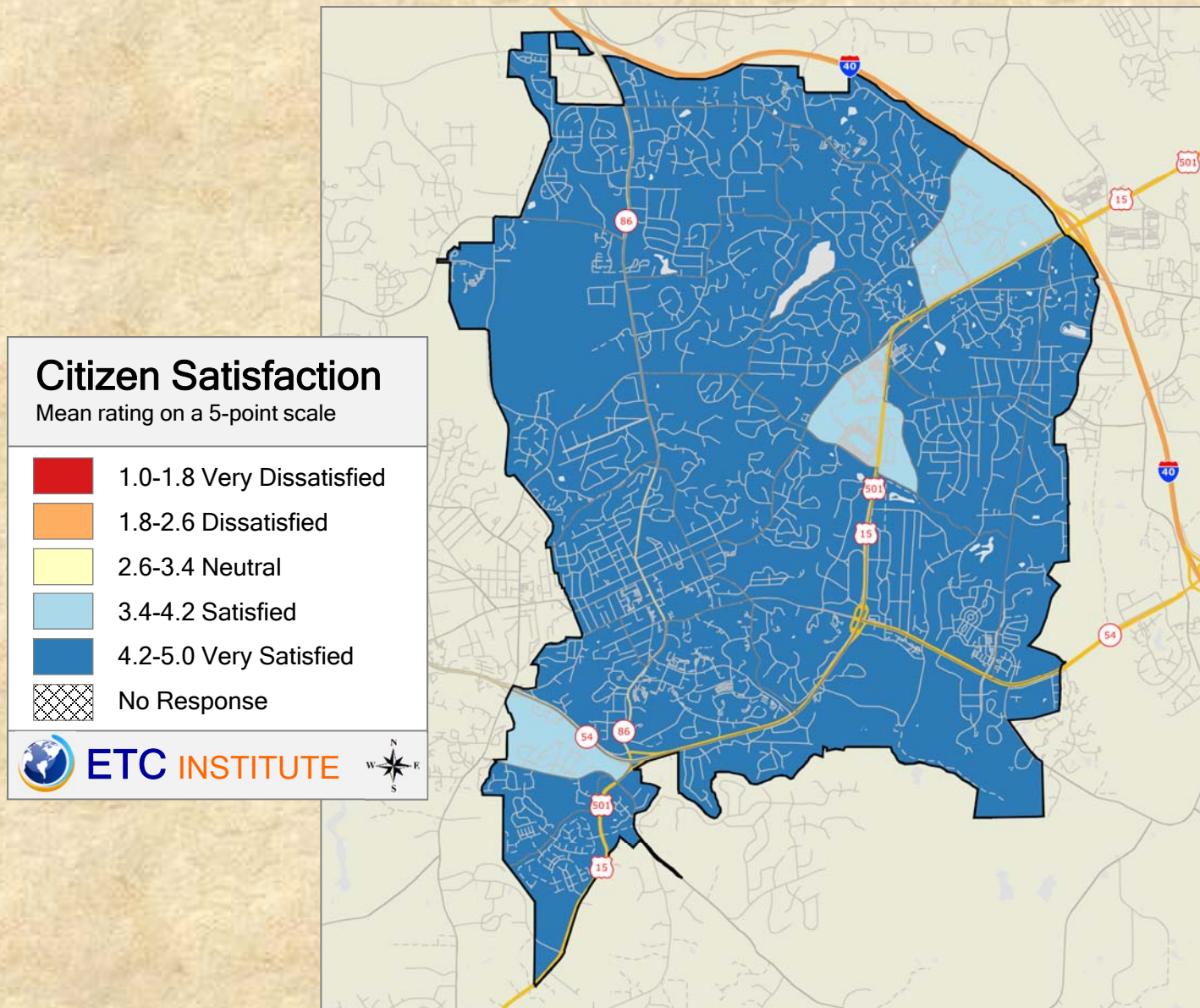
Q1.1 Satisfaction with: Overall quality of police services



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

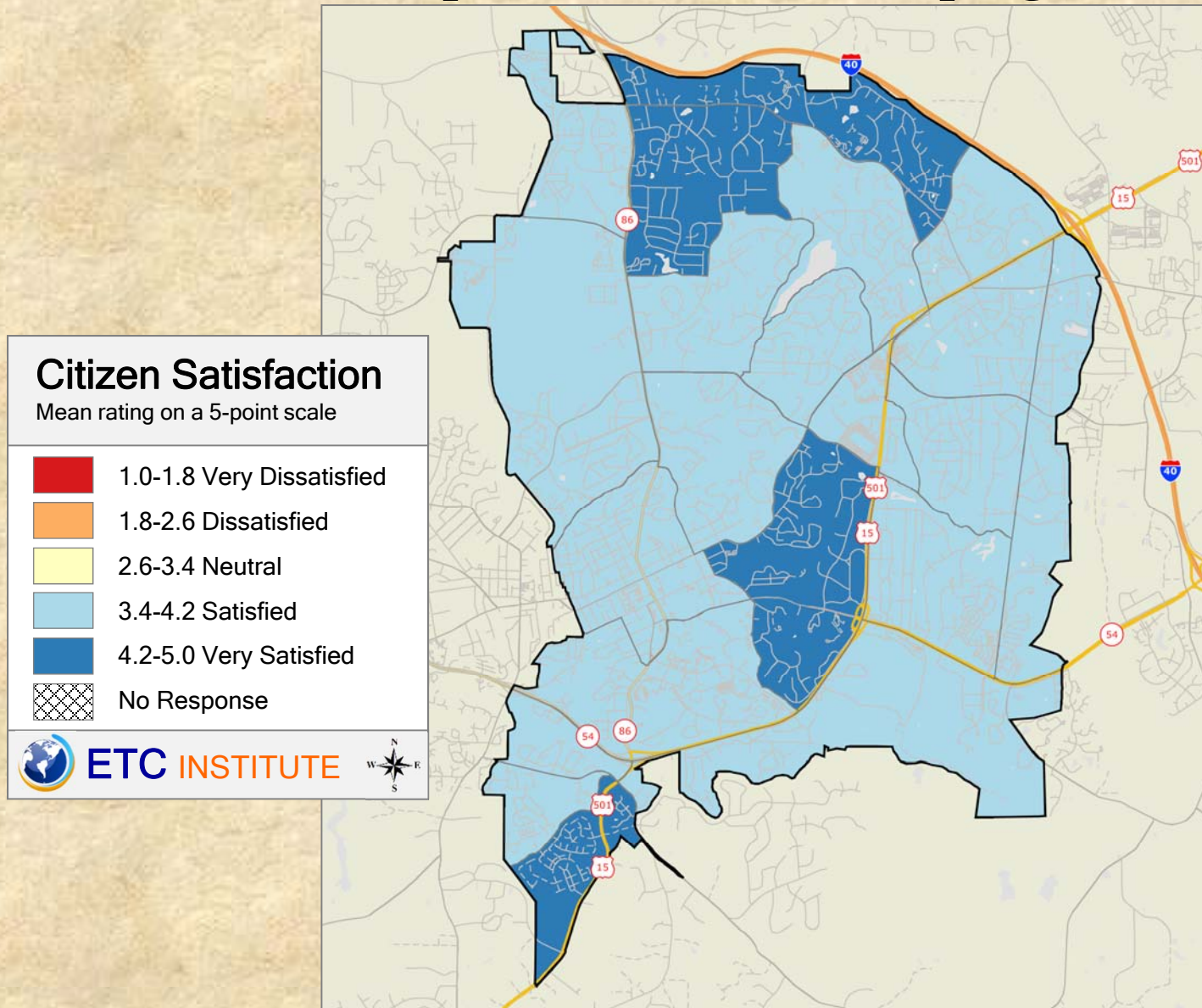
Q1.2 Satisfaction with: Overall quality of fire services



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

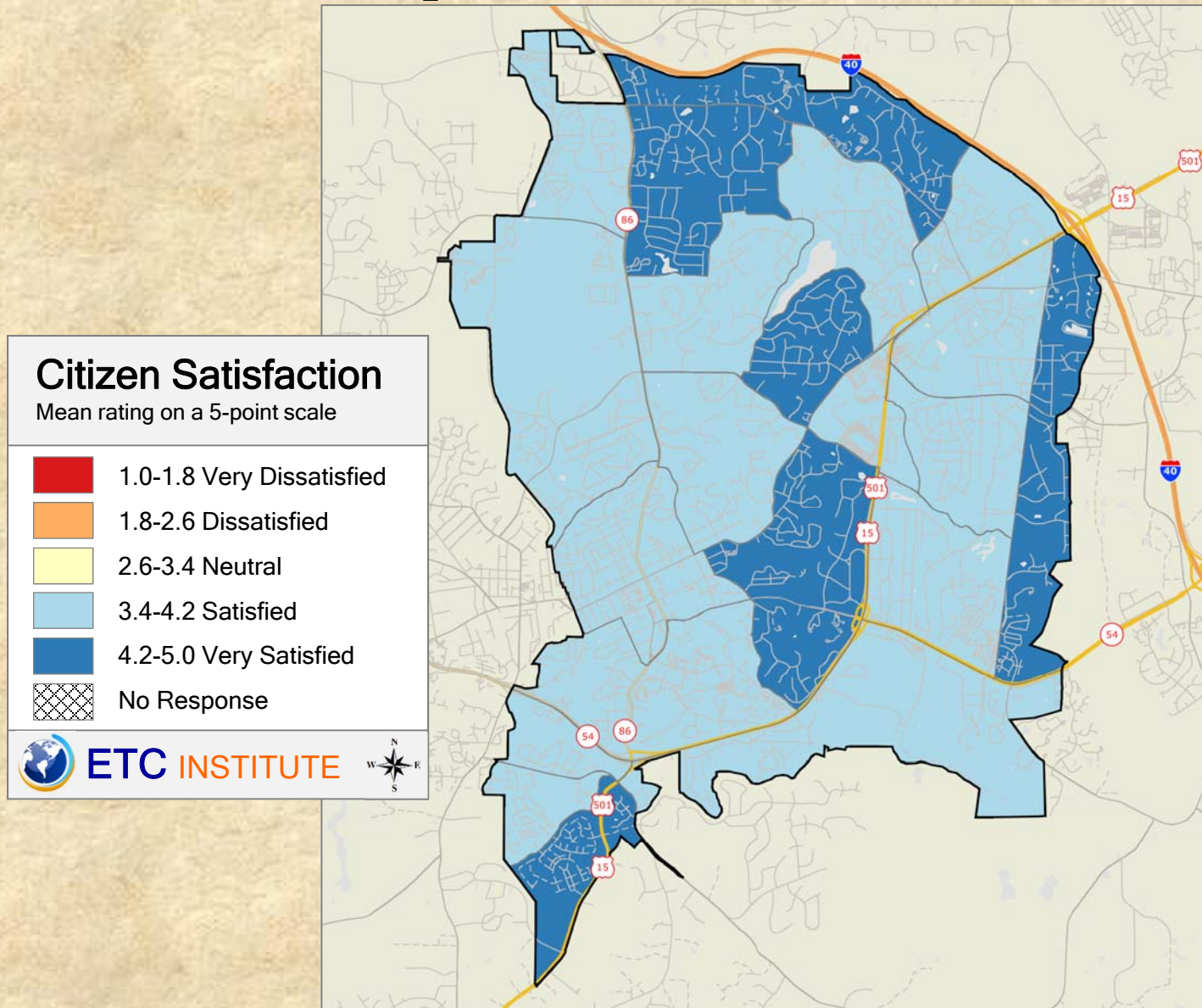
Q1.3 Satisfaction with: Overall quality of parks and recreation programs



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

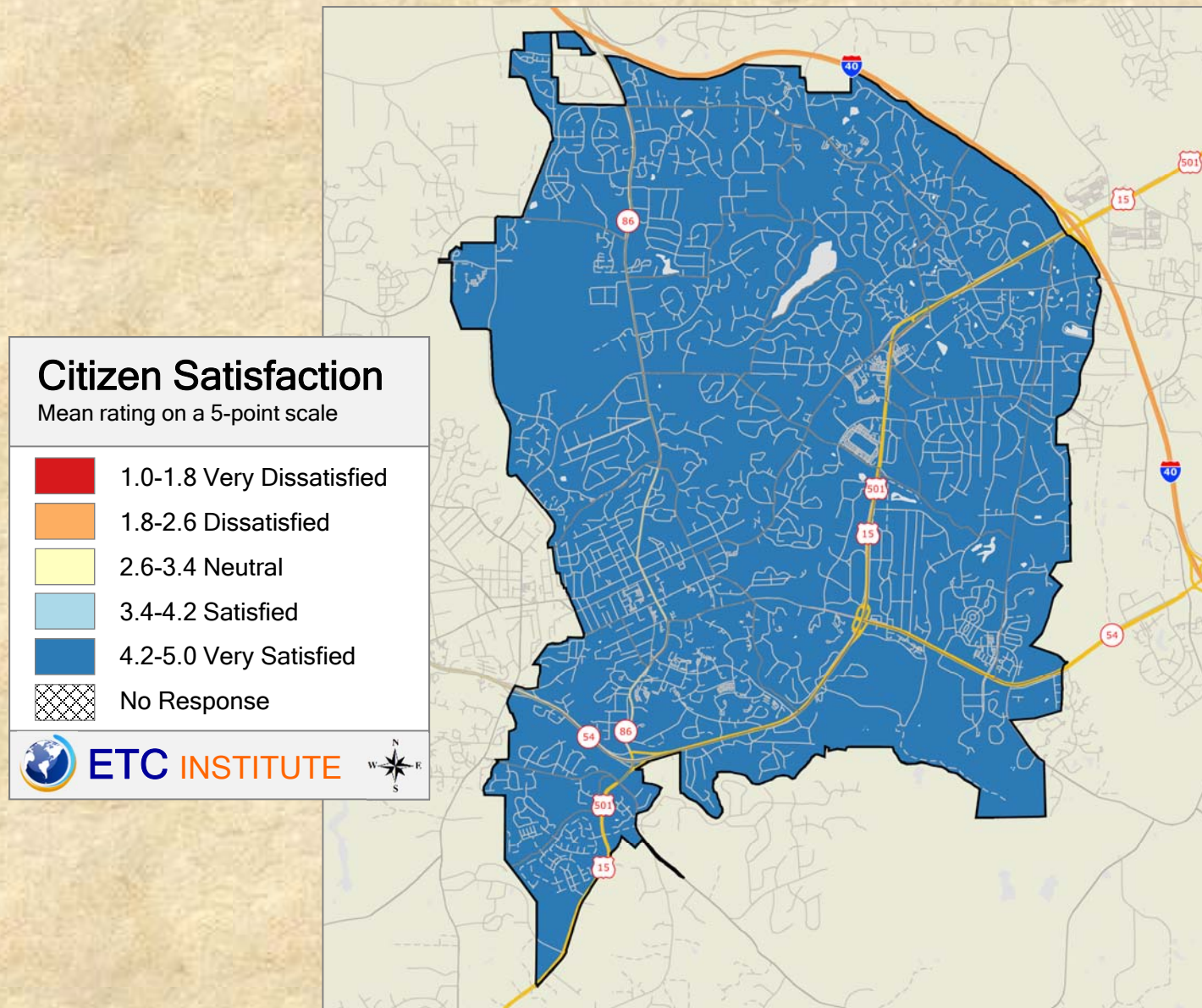
Q1.4 Satisfaction with: Overall quality of parks and recreation facilities



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

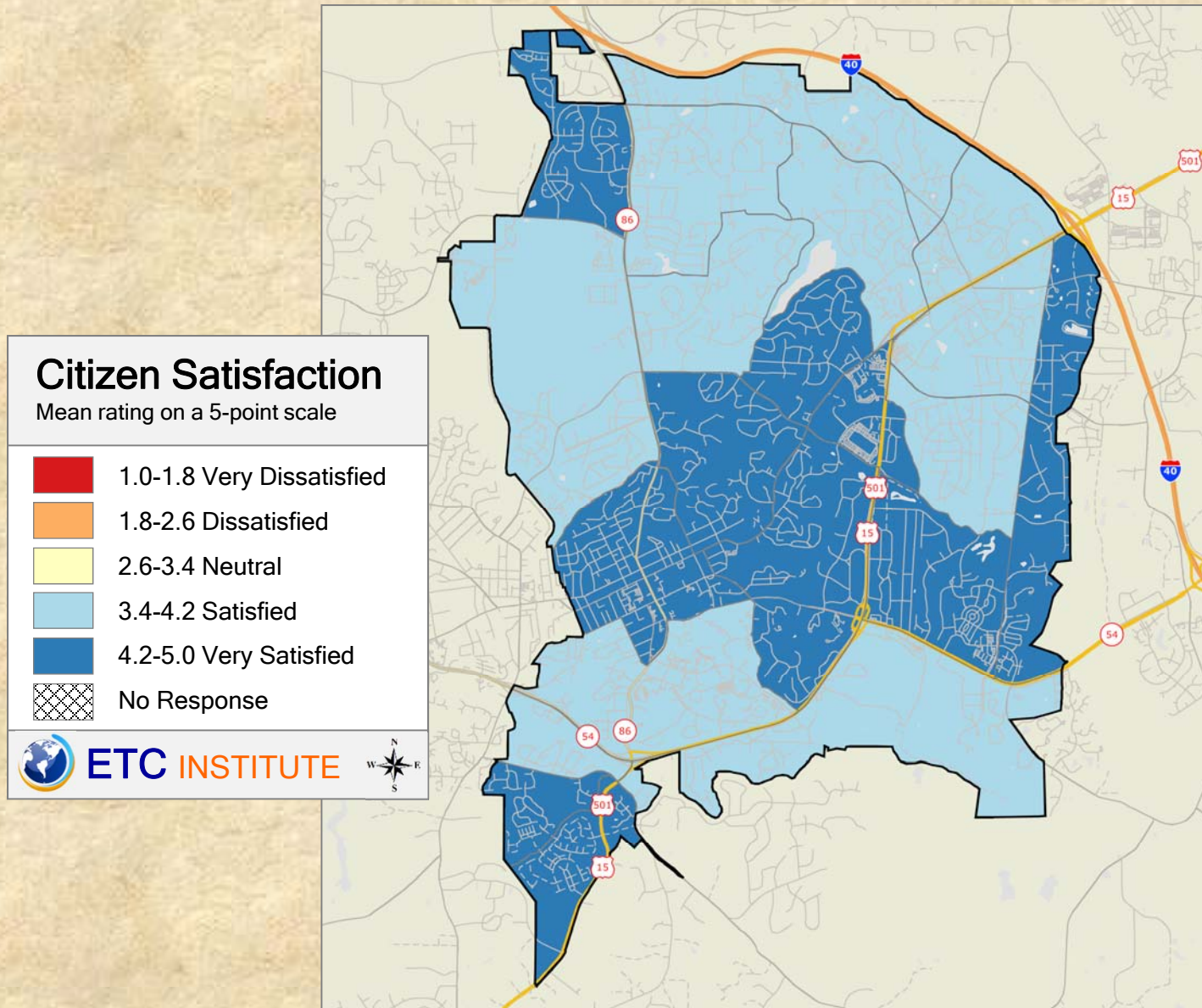
Q1.5 Satisfaction with: Overall quality of public library services



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

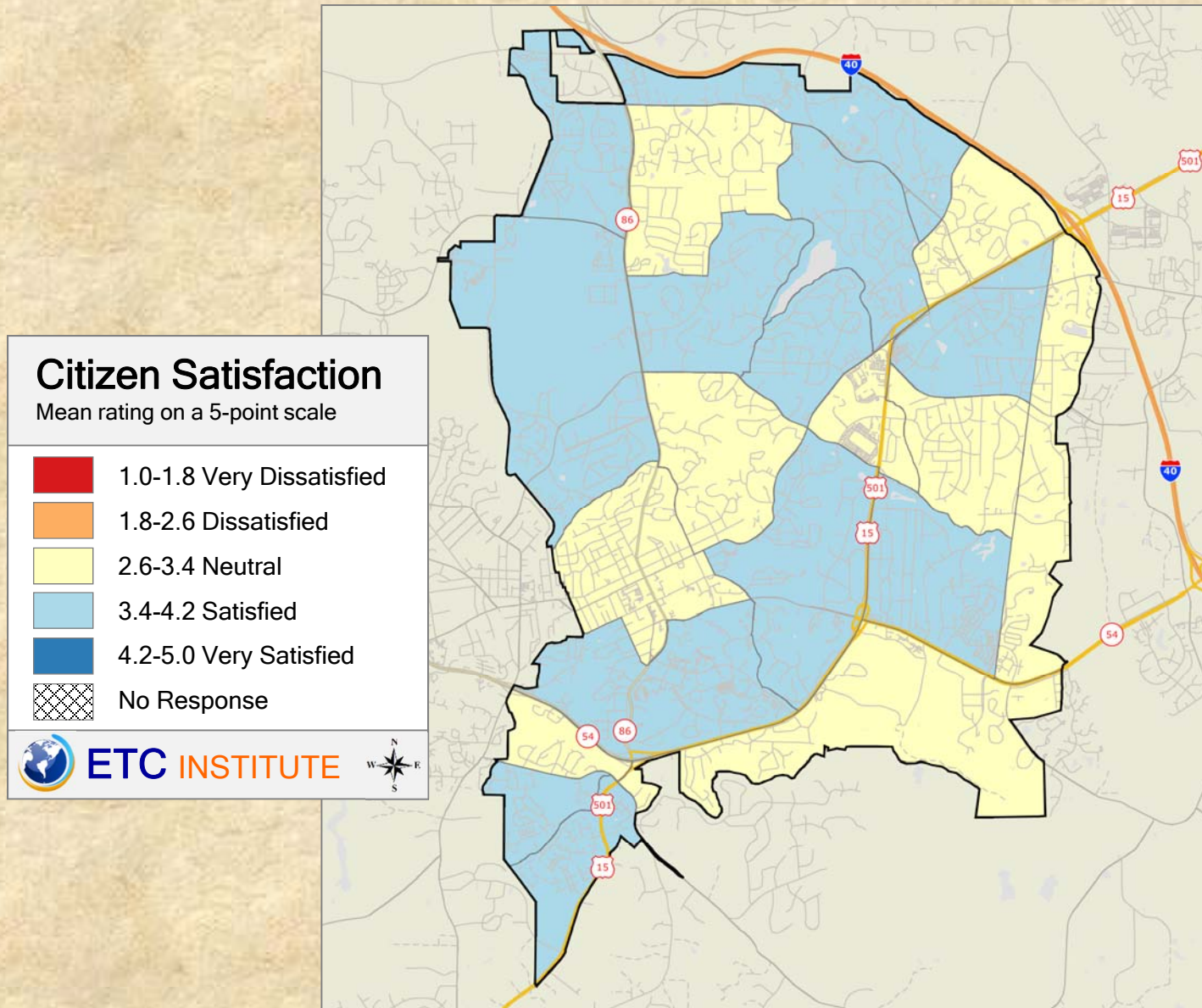
Q1.6 Satisfaction with: Overall quality of Chapel Hill Transit



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

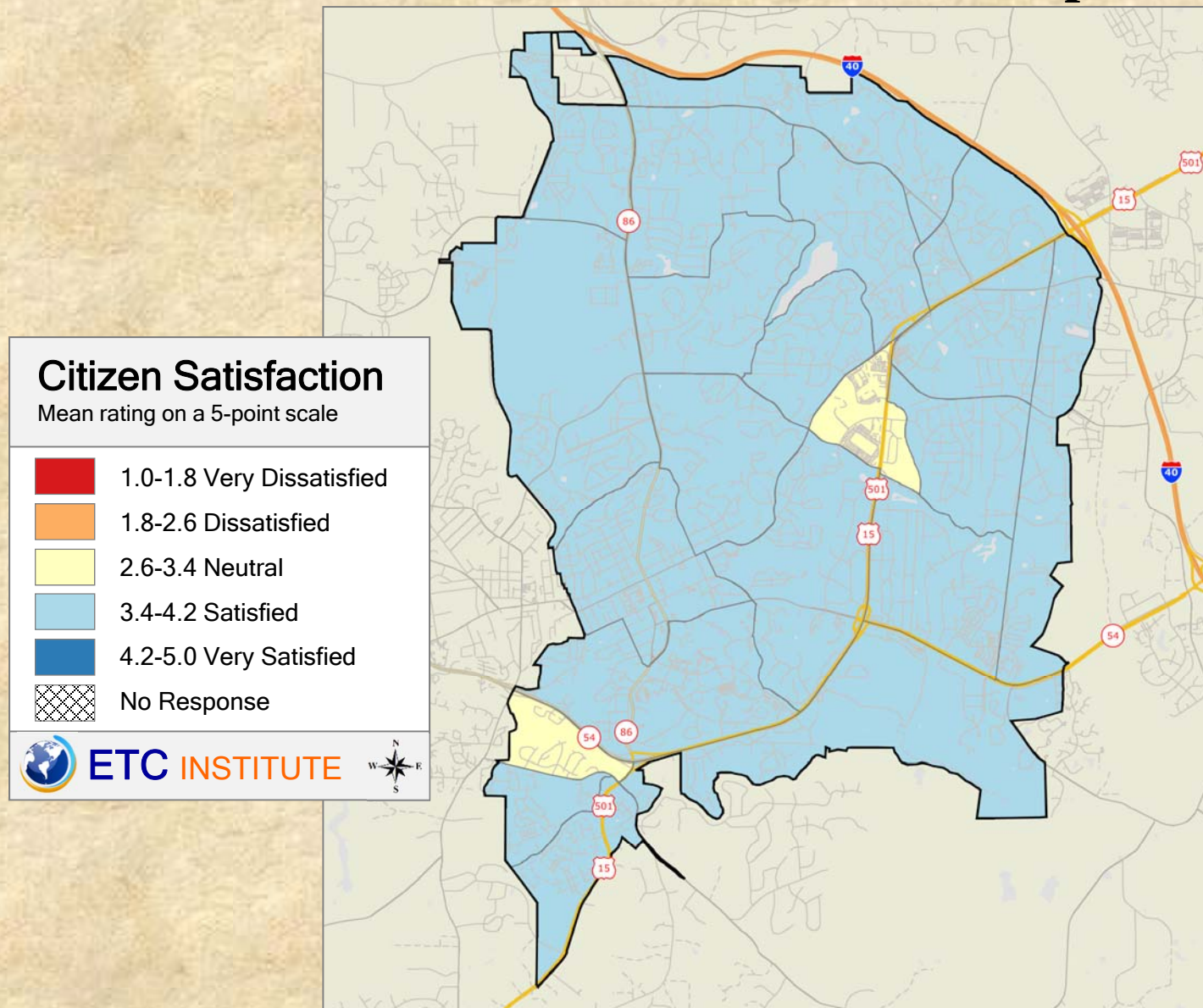
Q1.7 Satisfaction with: Overall efforts of Town to enforce codes and ordinances



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

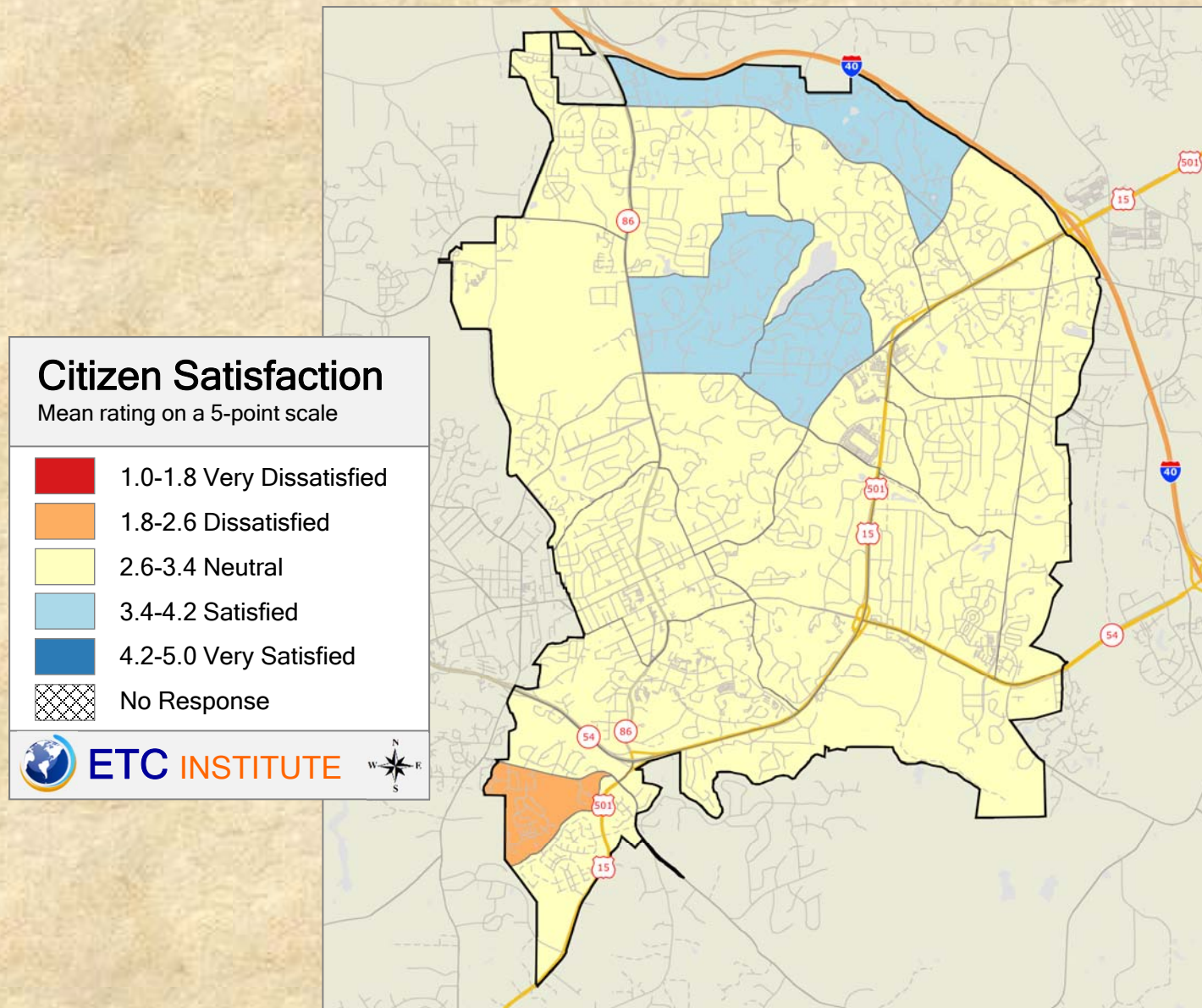
Q1.8 Satisfaction with: Overall effectiveness of Town communications with the public



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

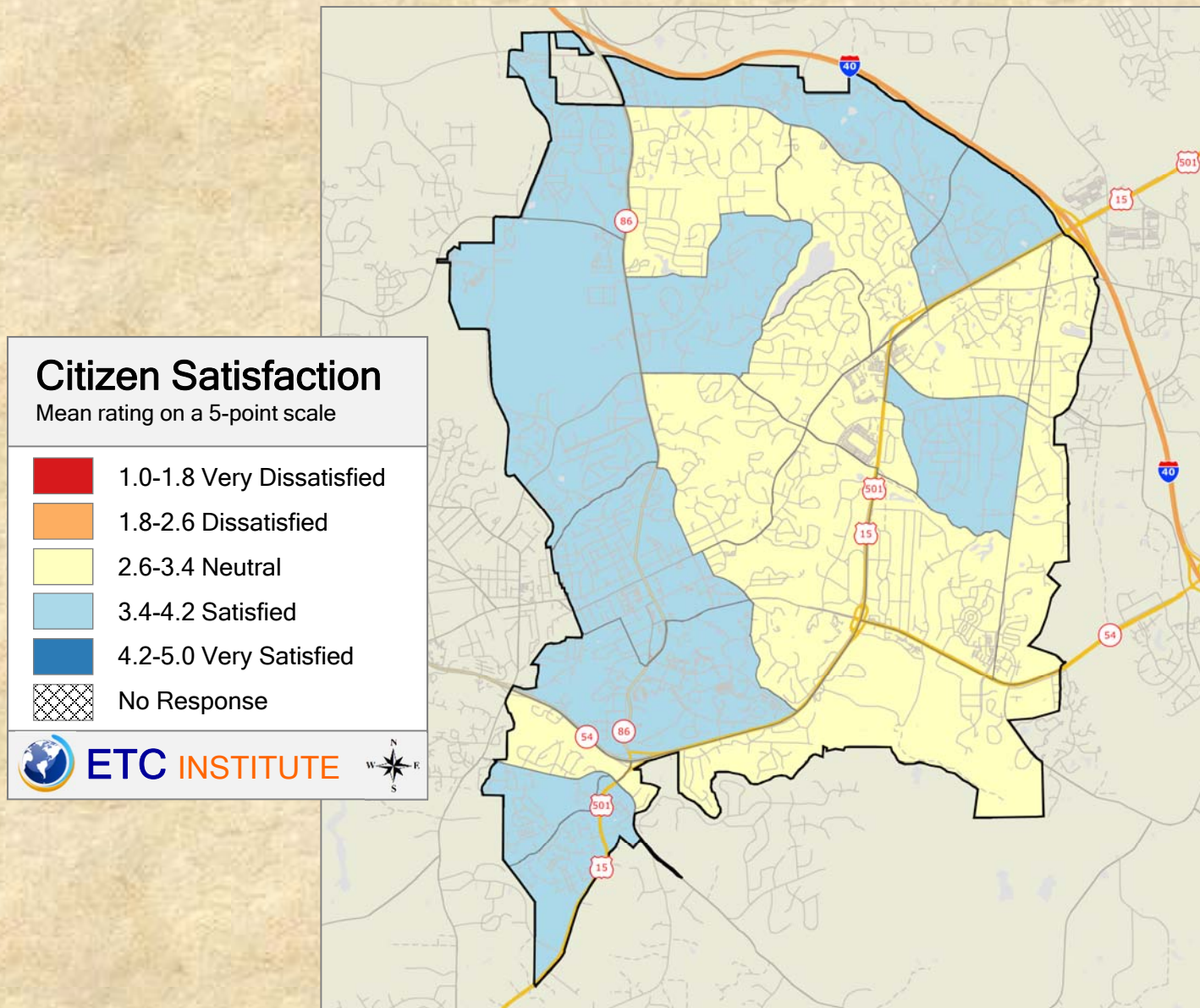
Q1.9 Satisfaction with: Overall management of traffic flow



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

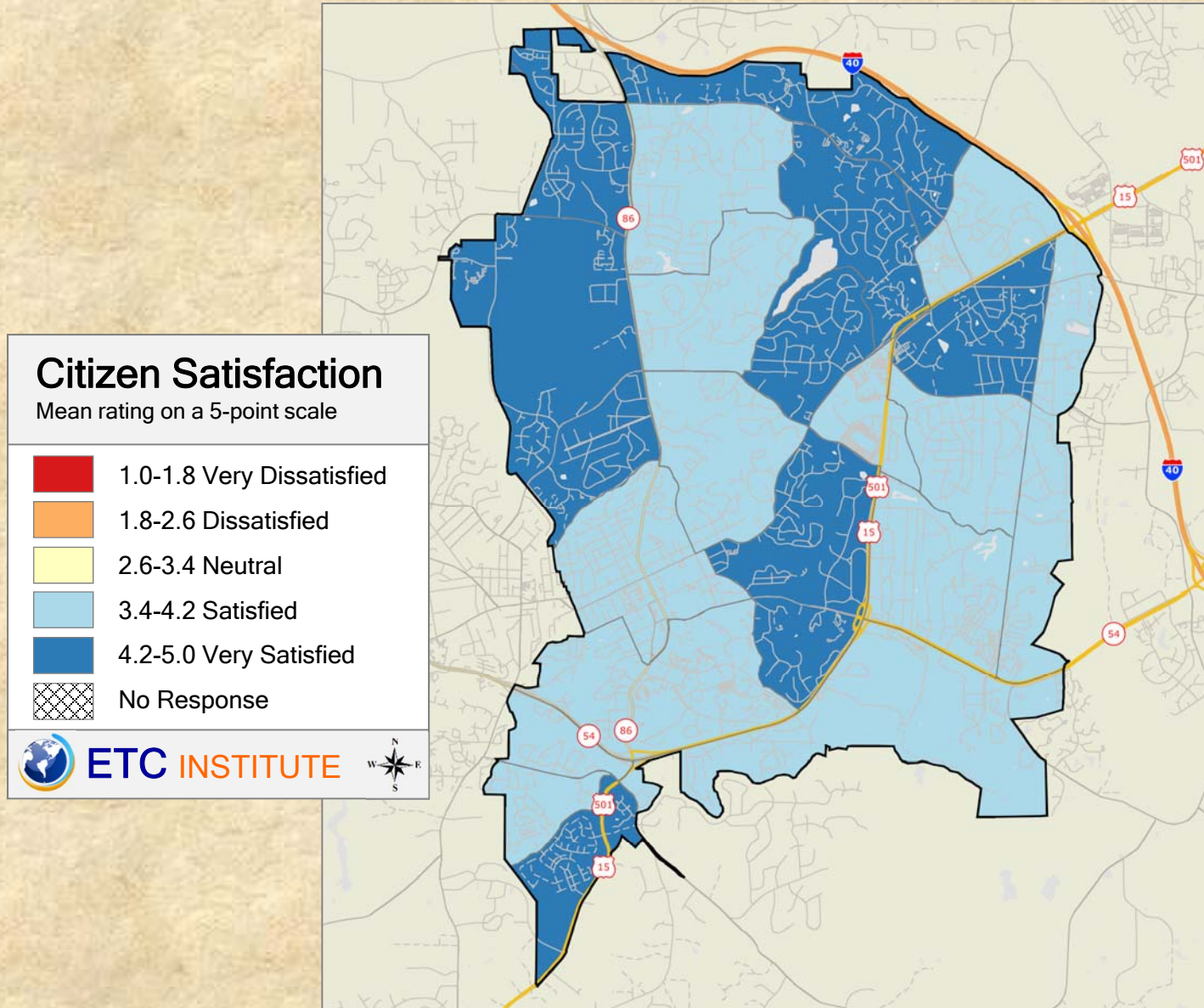
Q1.10 Satisfaction with: Overall management of stormwater runoff



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

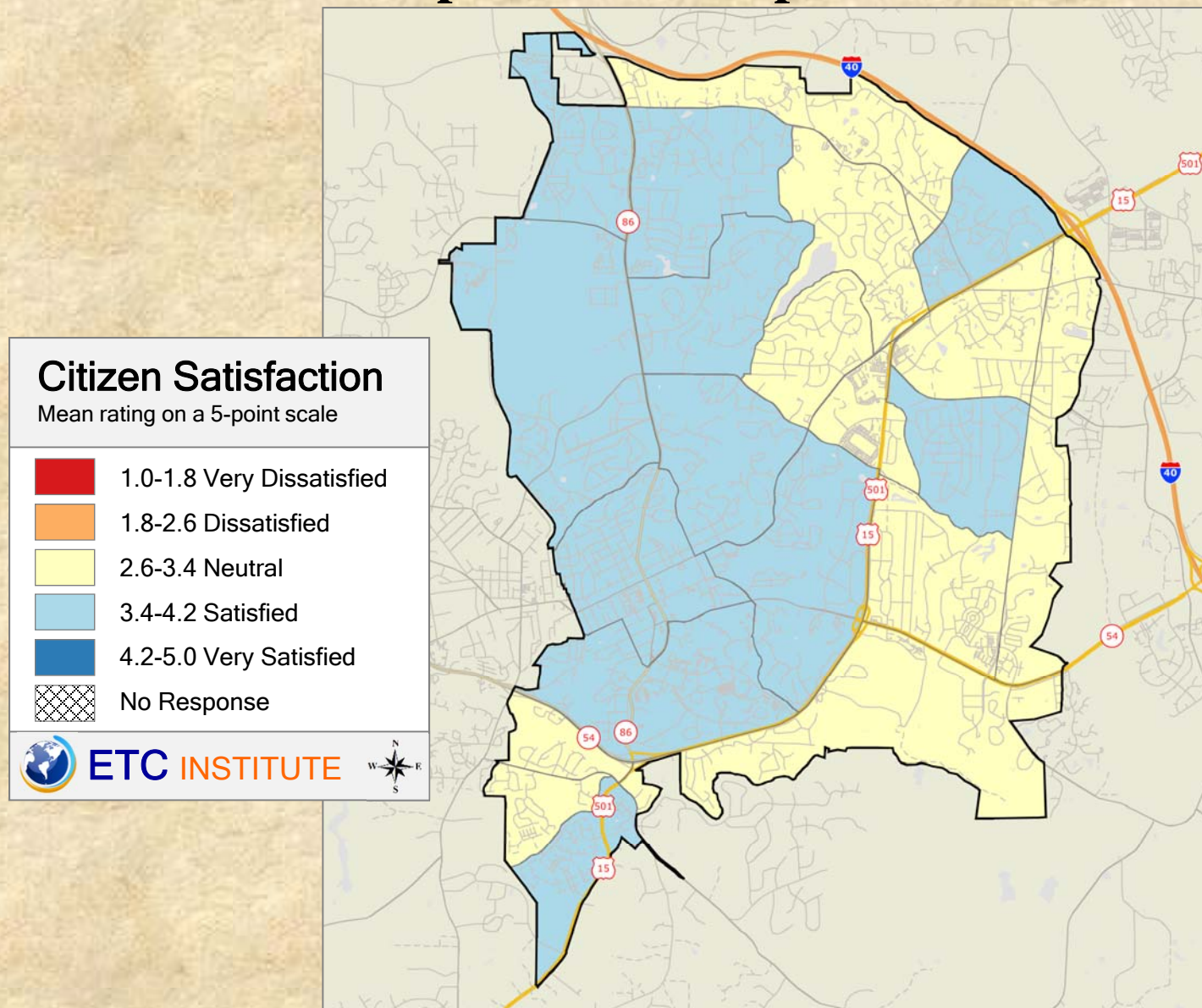
Q1.11 Satisfaction with: Overall quality of trash and yard waste collection services



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

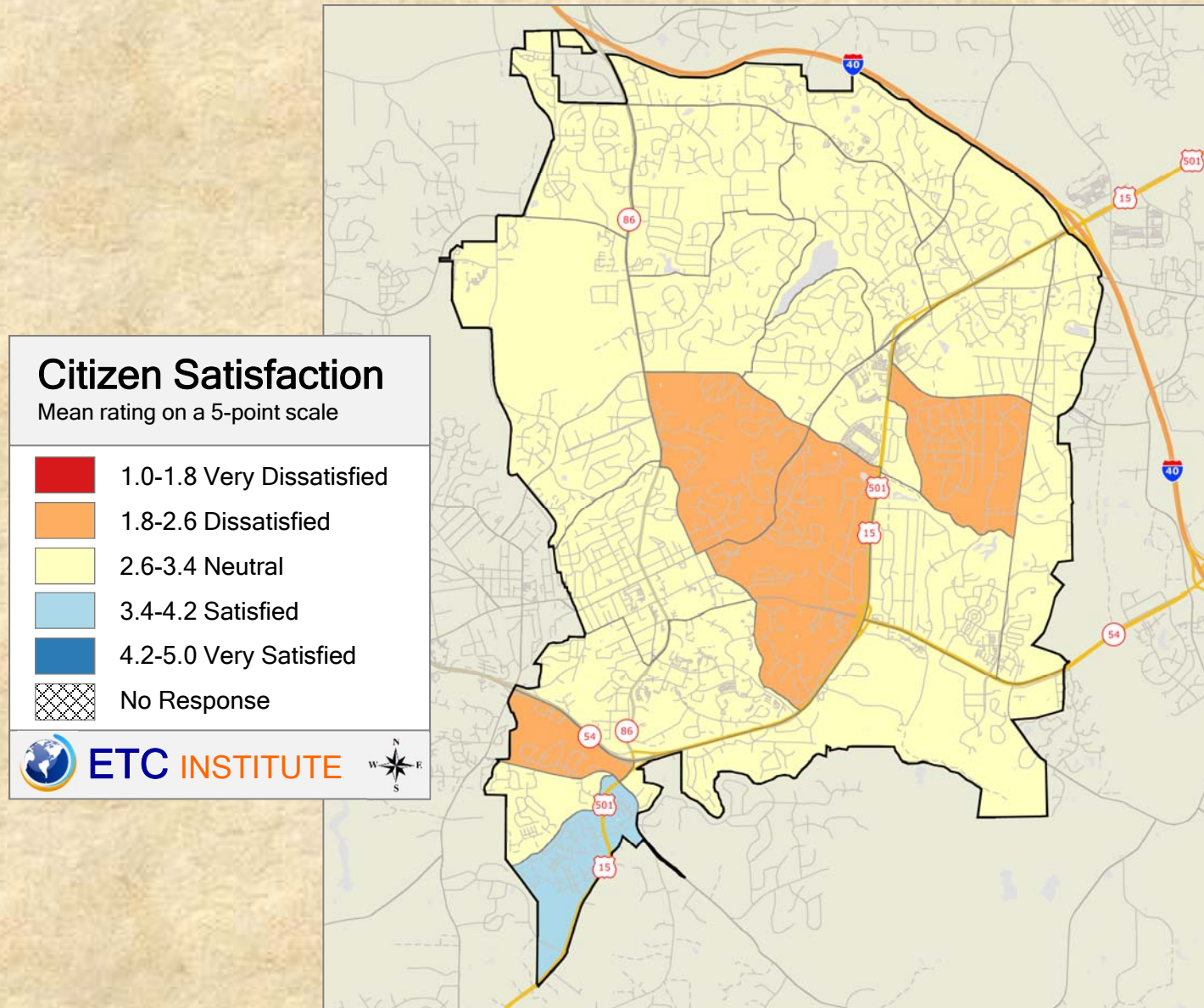
Q1.12 Satisfaction with: Overall quality of permit and inspections services



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

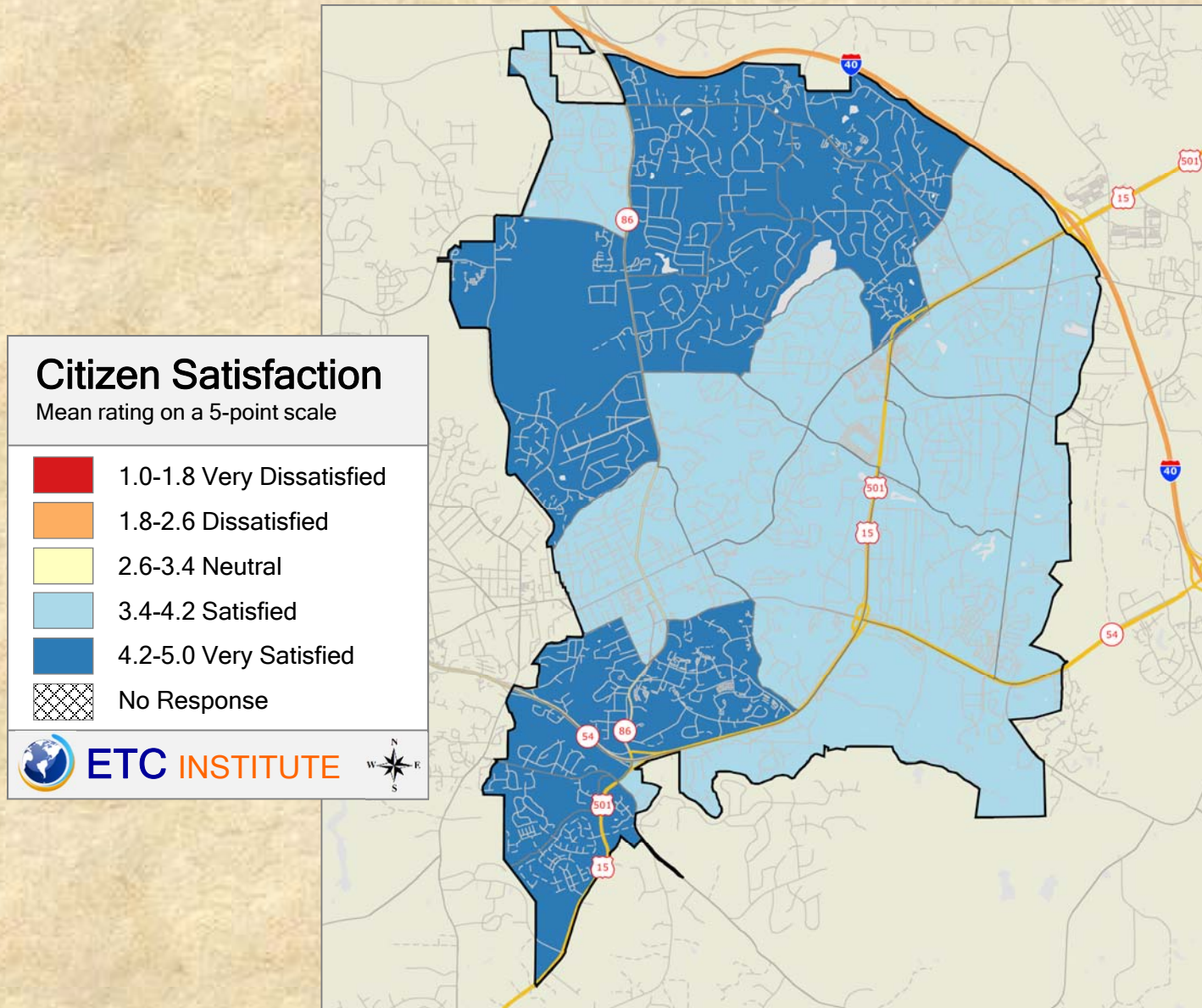
Q1.13 Satisfaction with: Overall quality of public parking



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

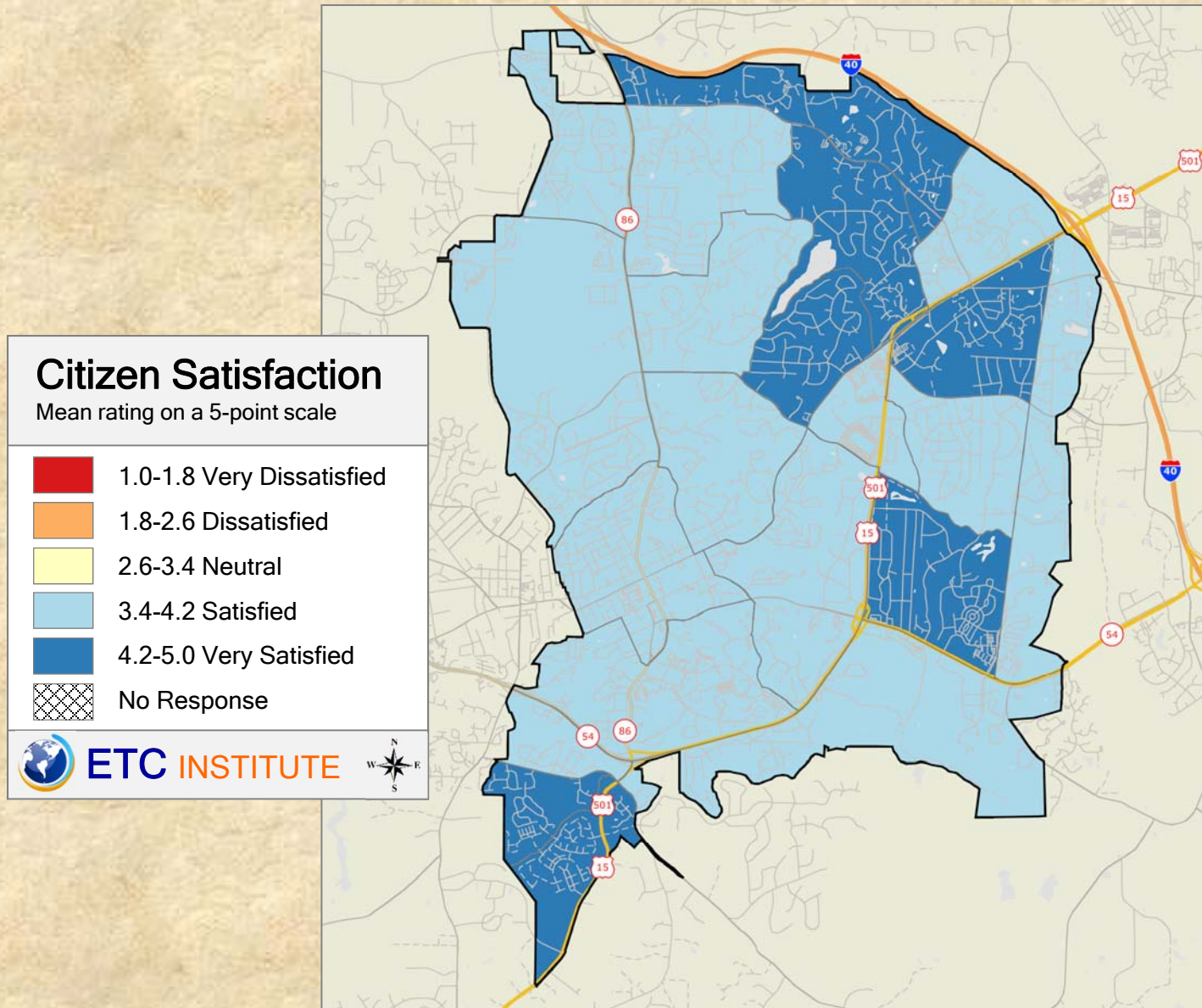
Q4.1 Satisfaction with: Overall feeling of safety in town



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

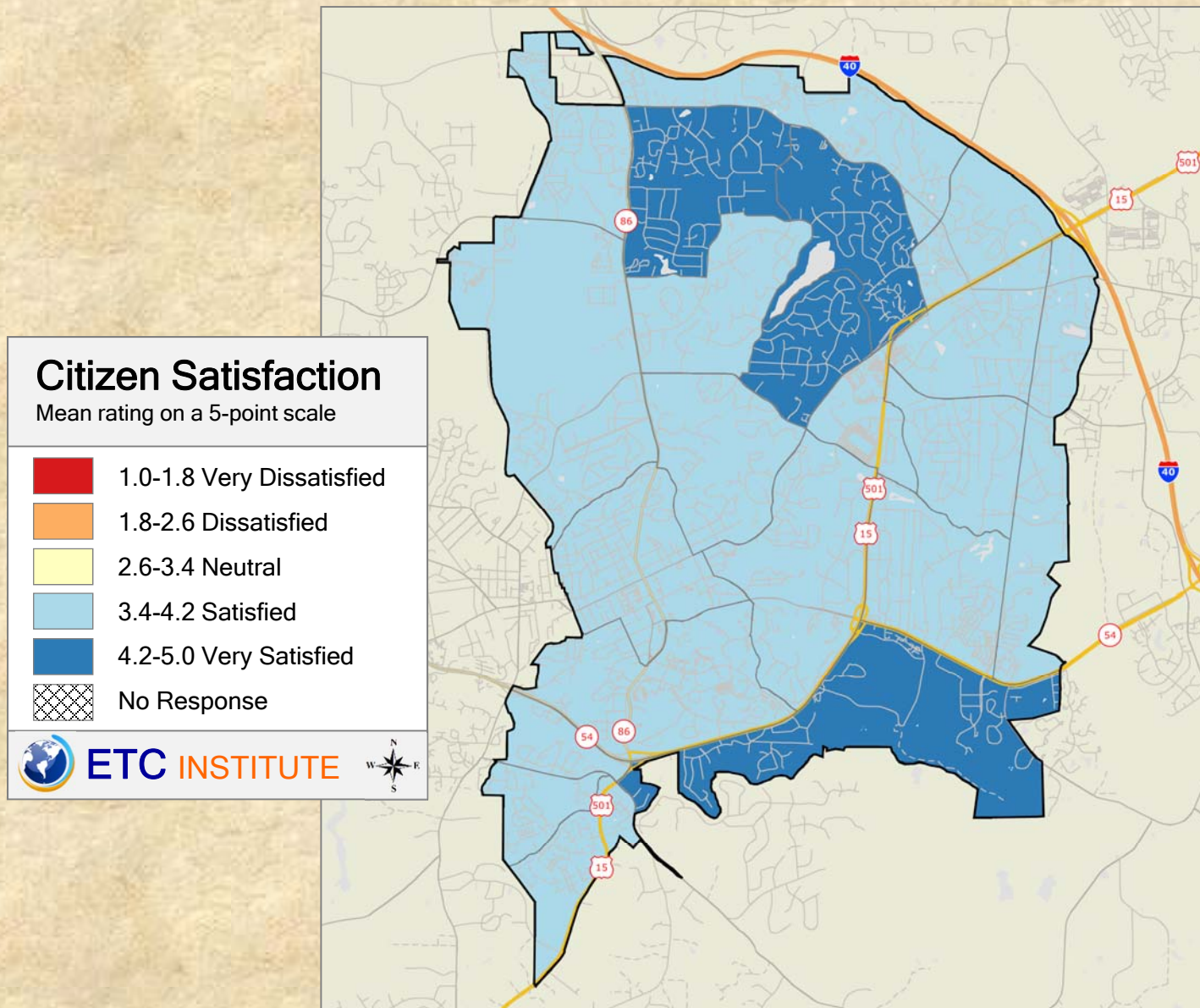
Q4.2 Satisfaction with: Fire safety, education and outreach



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

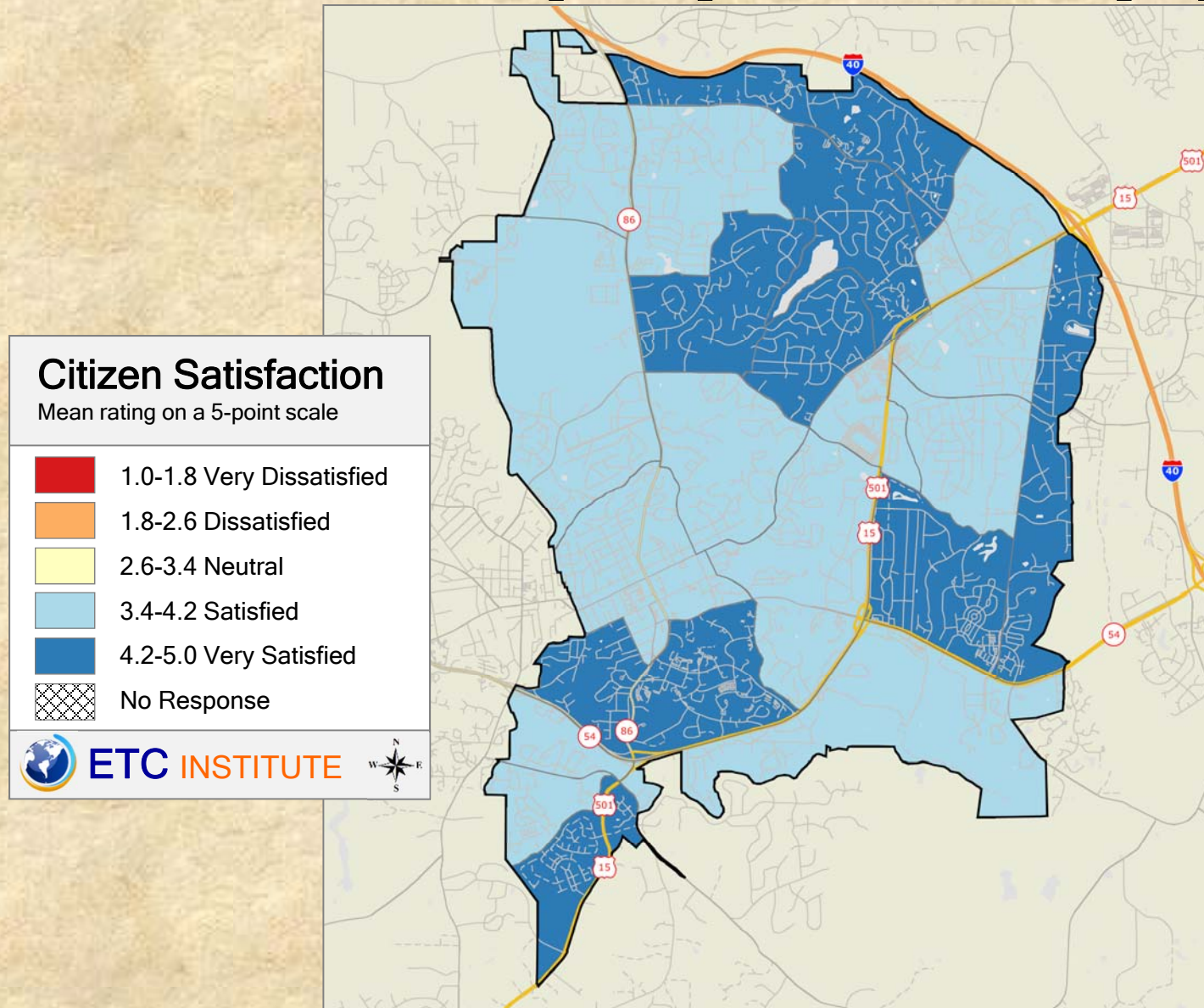
Q4.3 Satisfaction with: Police safety, education and outreach



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

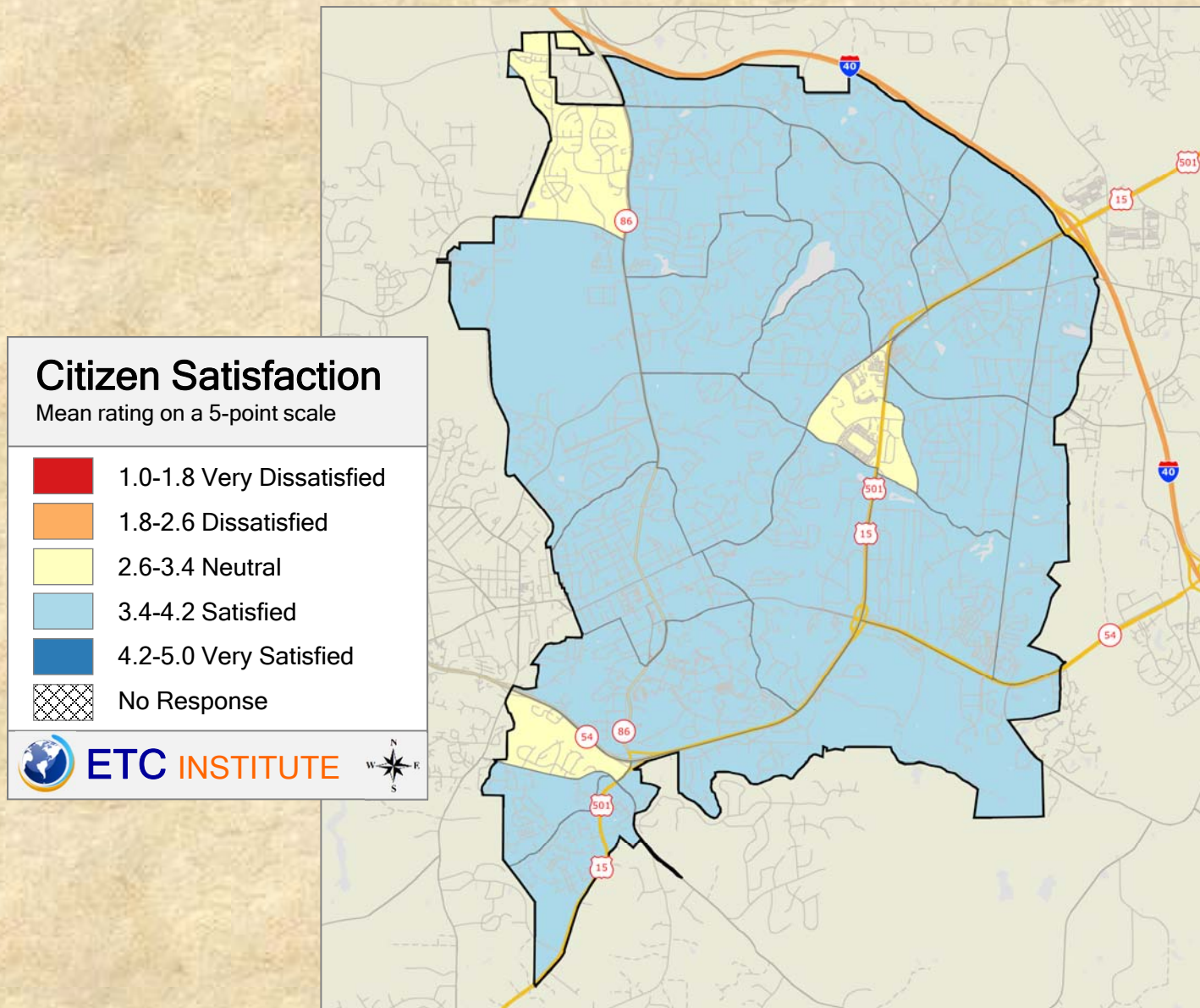
Q4.4 Satisfaction with: The attitude and behavior of police personnel toward people



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

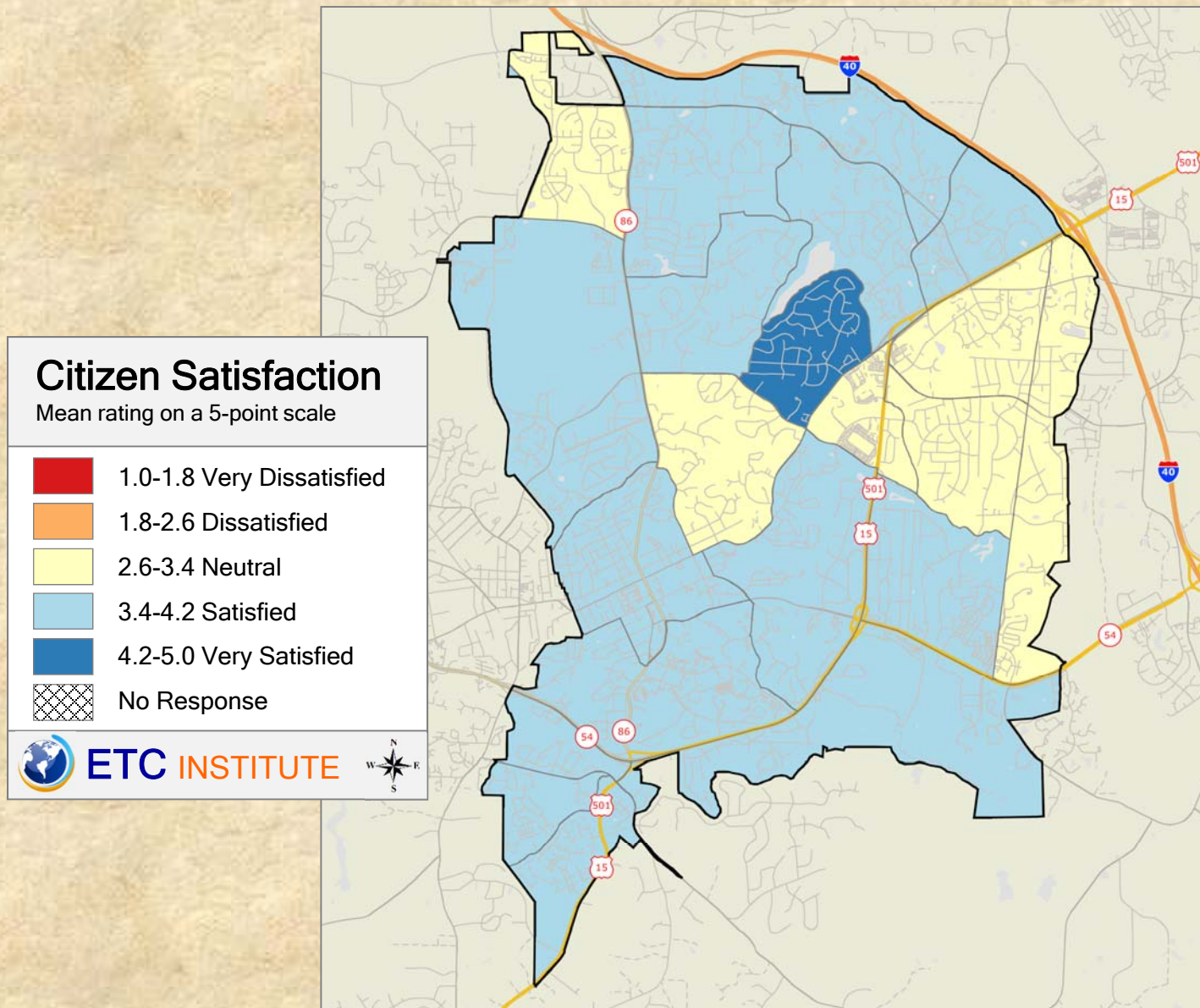
Q4.5 Satisfaction with: Visibility of police in neighborhoods



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

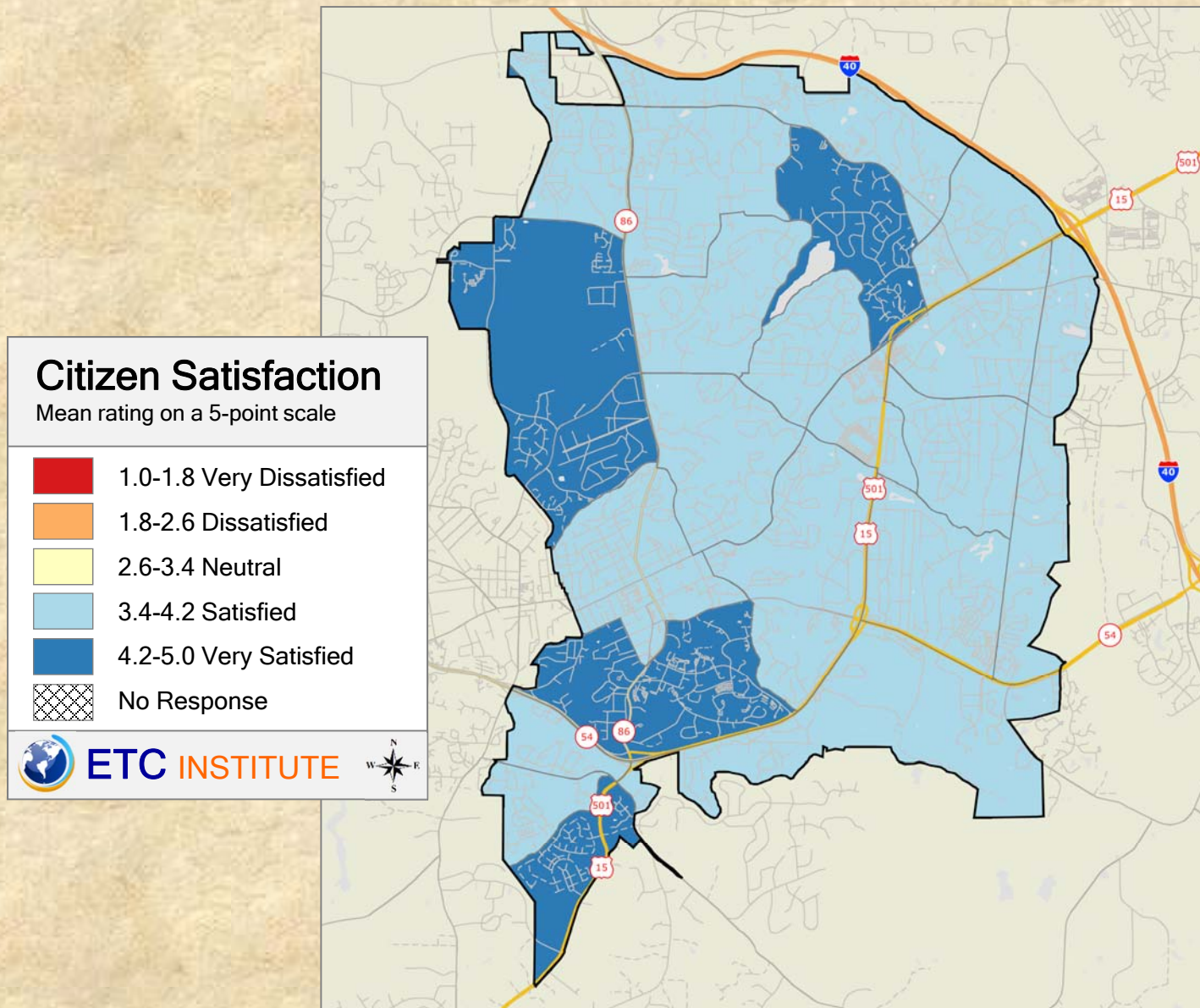
Q4.6 Satisfaction with: Traffic enforcement



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

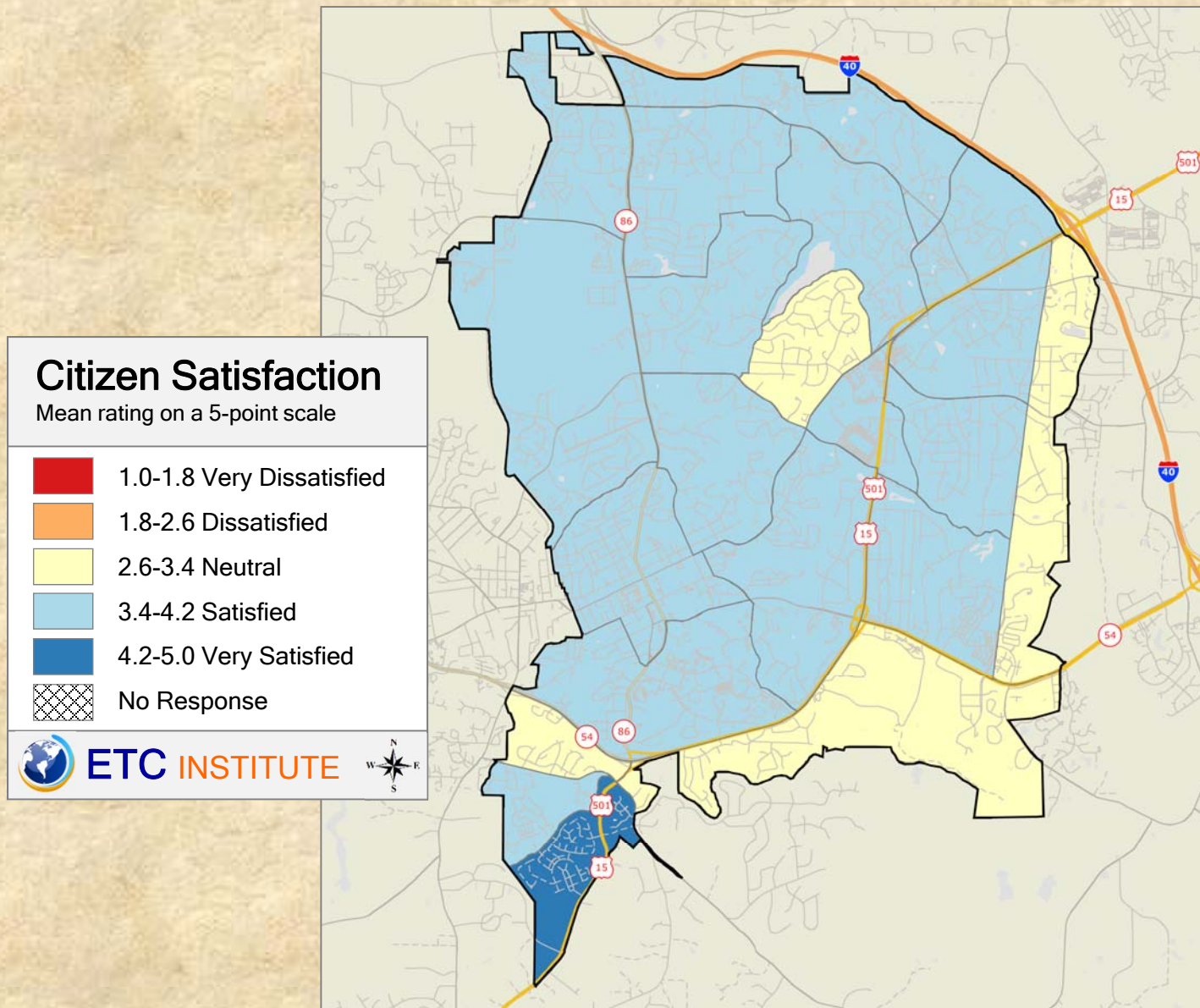
Q4.7 Satisfaction with: Safety and security in your neighborhood



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

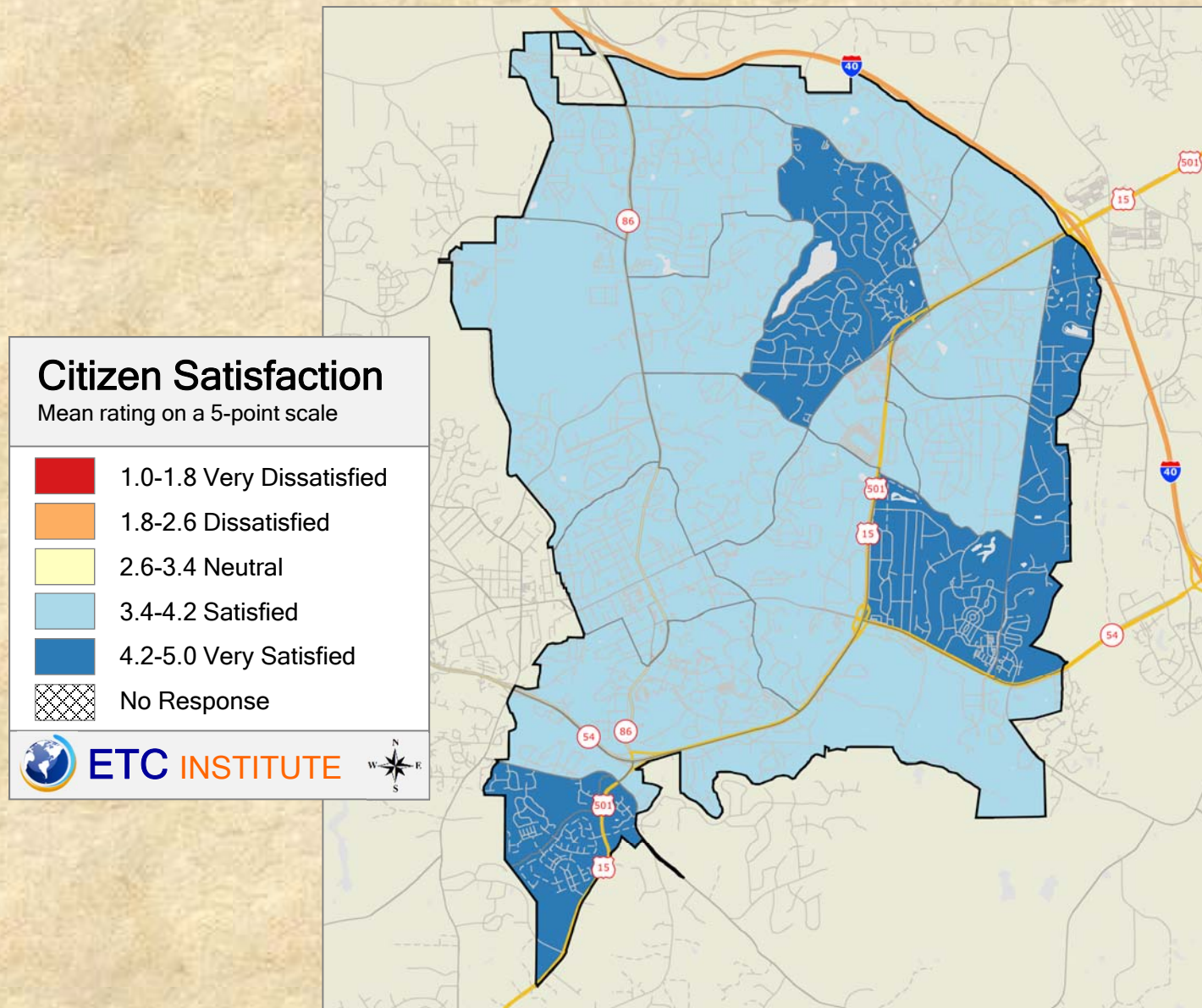
Q4.8 Satisfaction with: Accessibility of crime data/police reports



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

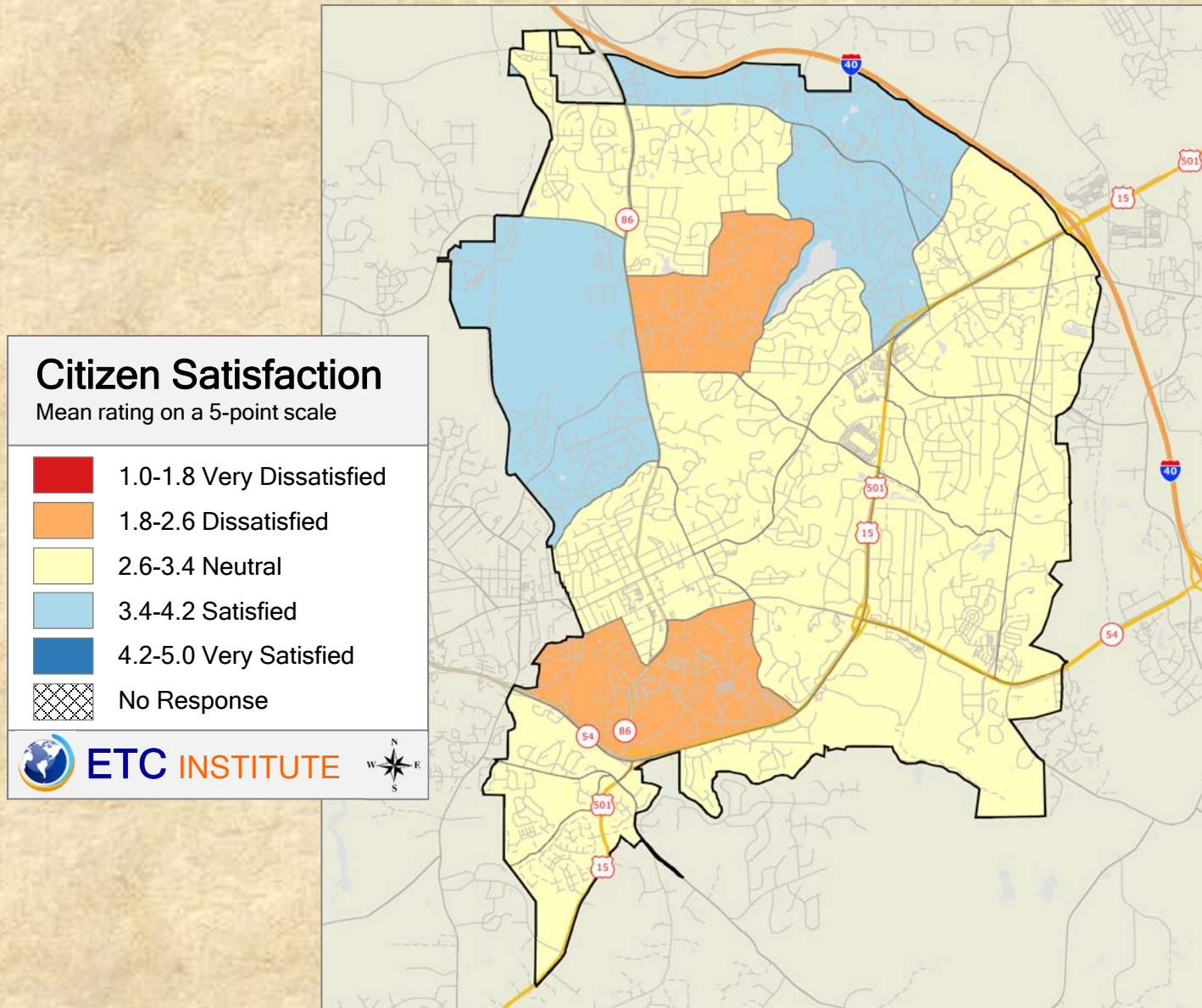
Q6.1 Satisfaction with: Ease of use of Chapel Hill Transit



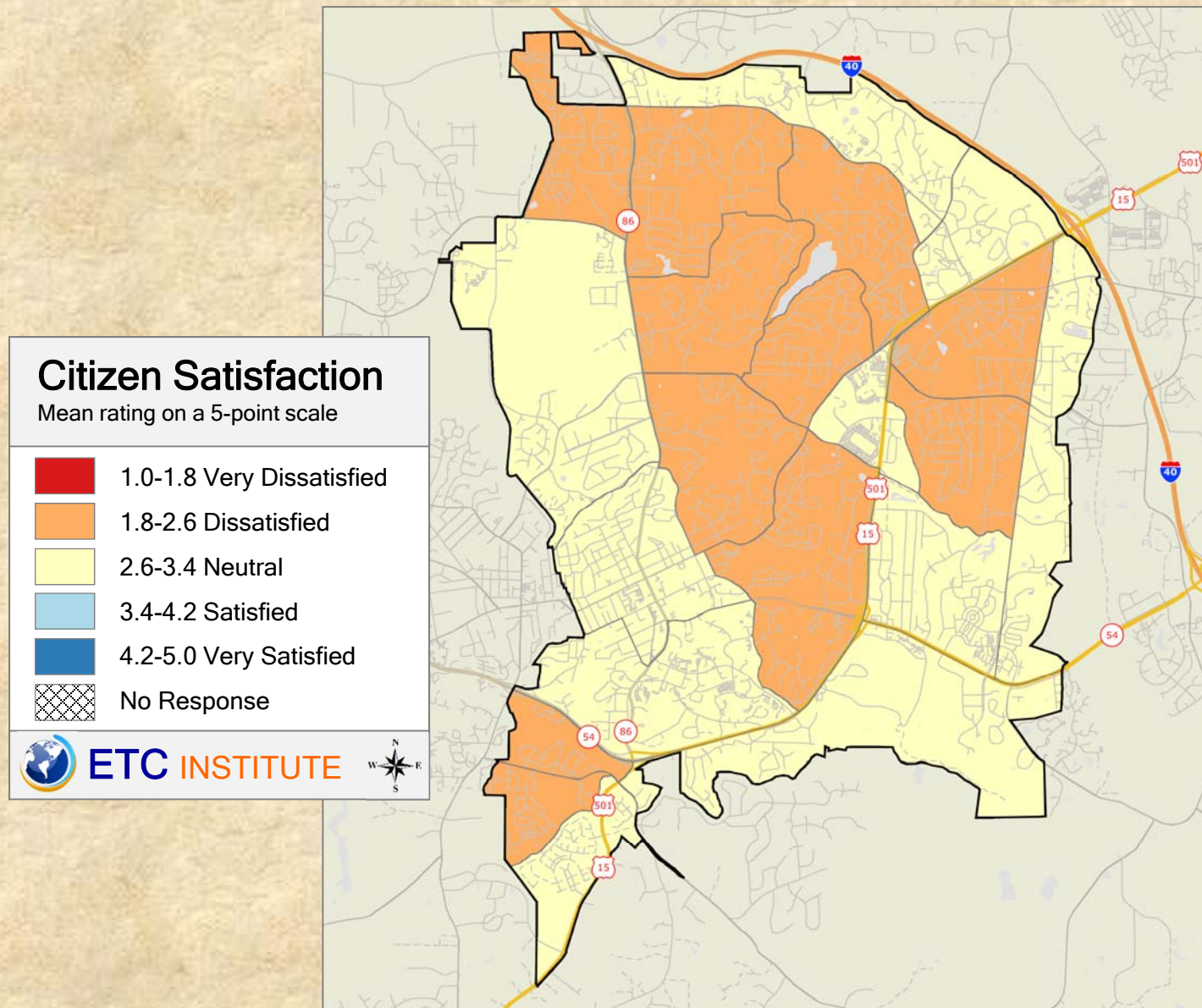
Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q6.2 Satisfaction with: Snow removal on town streets



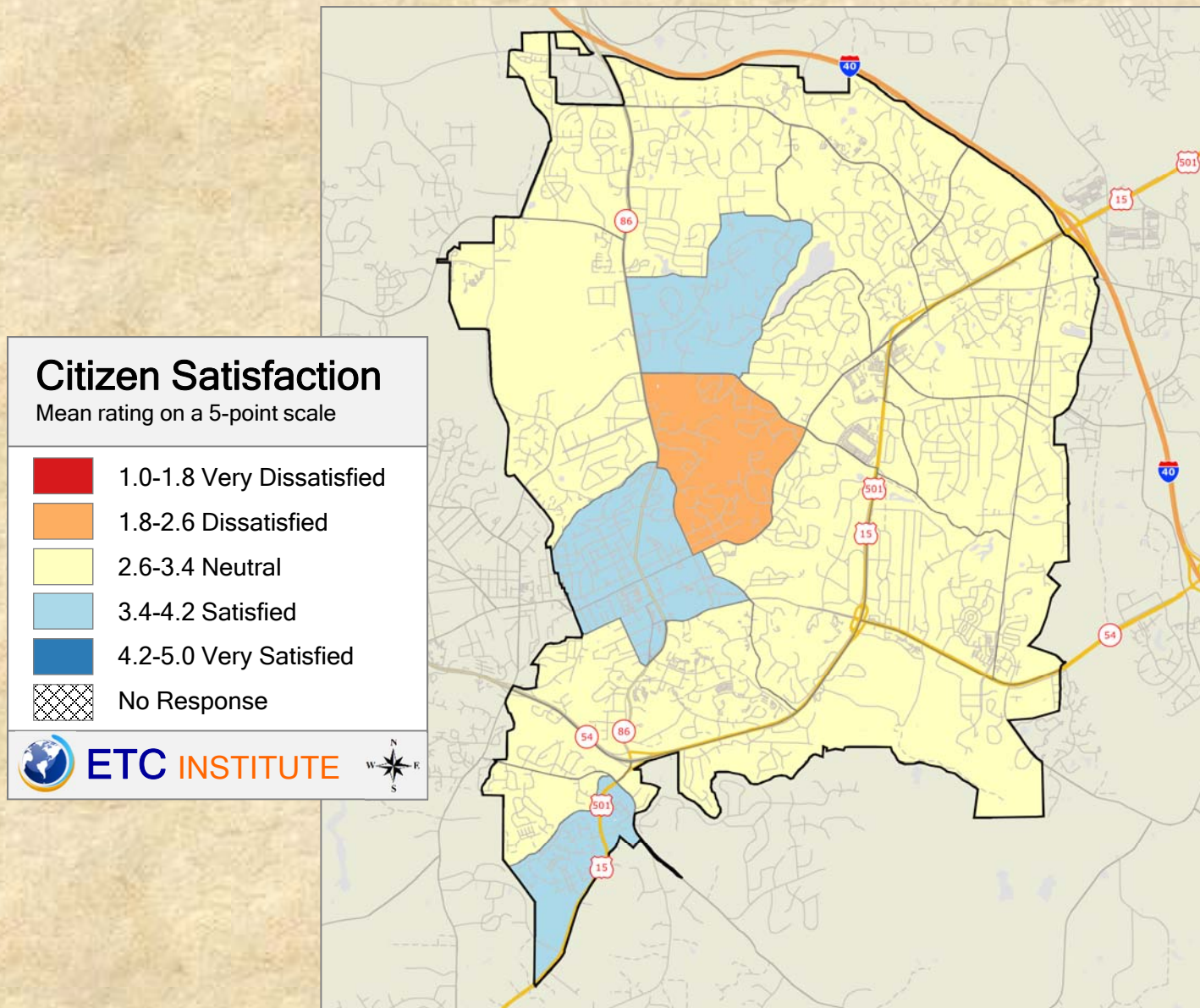
Q6.3 Satisfaction with: Availability of parking downtown



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

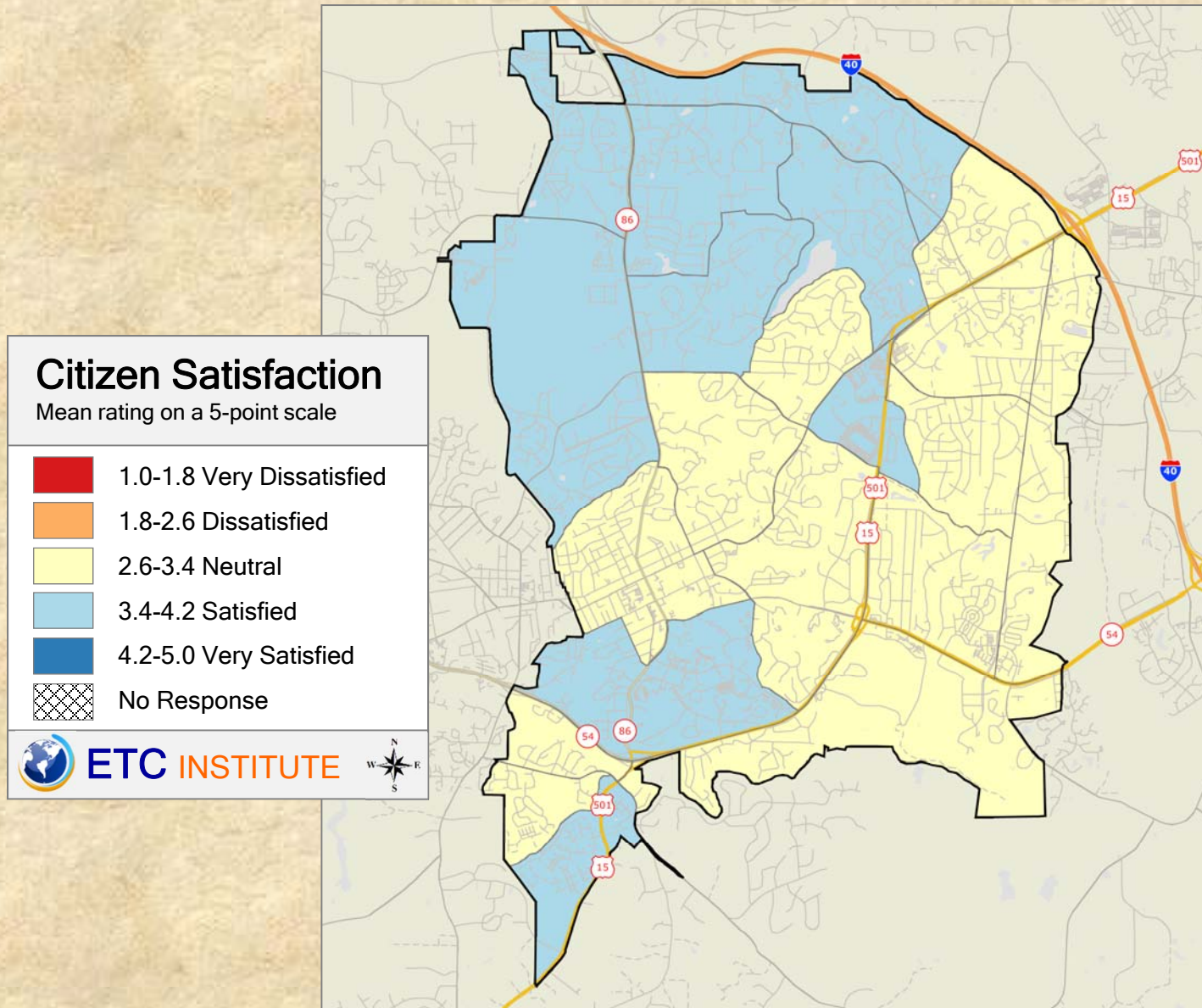
Q6.4 Satisfaction with: Ease of use of parking payment options



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

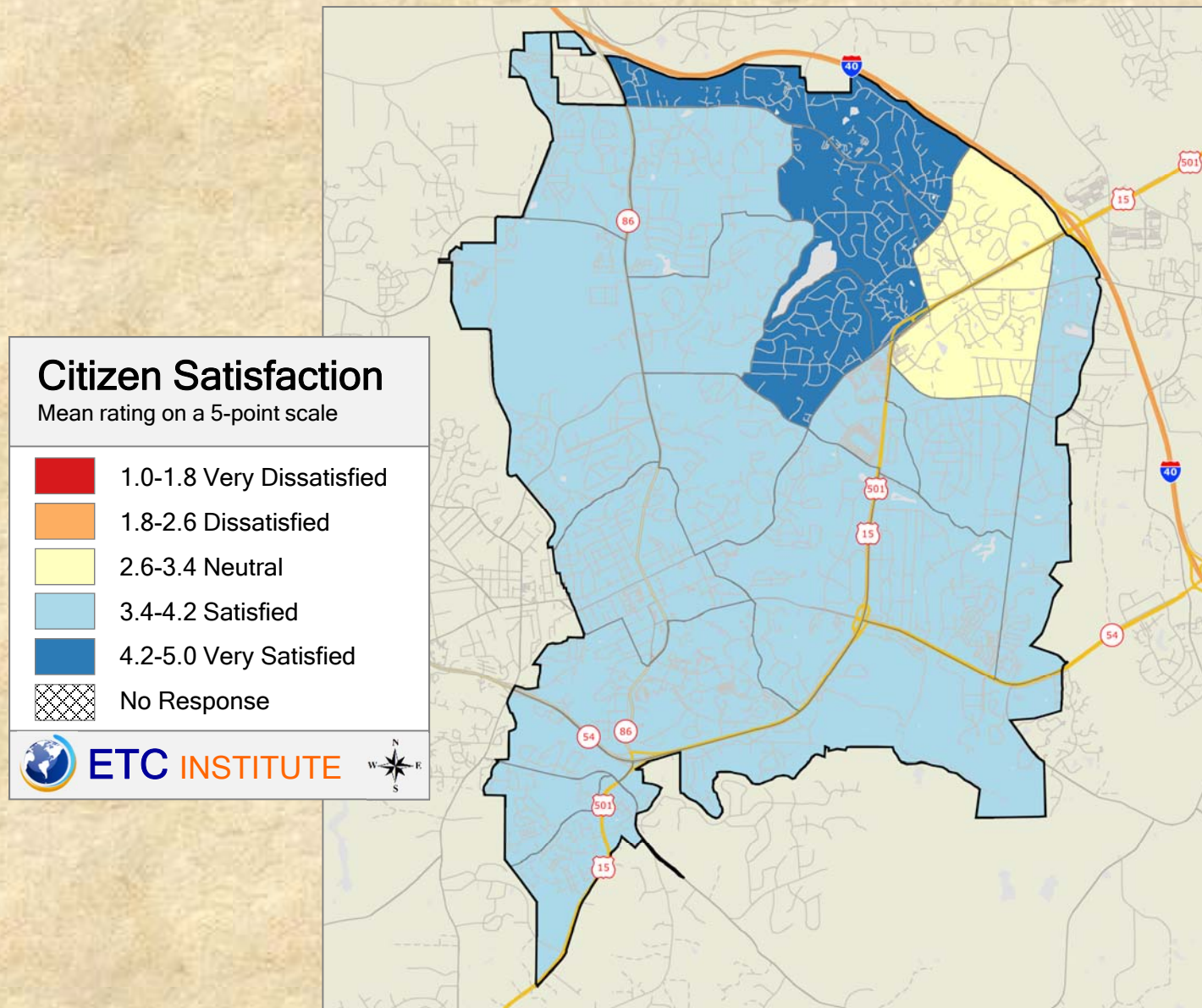
Q6.5 Satisfaction with: Ease of travel by car in town



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

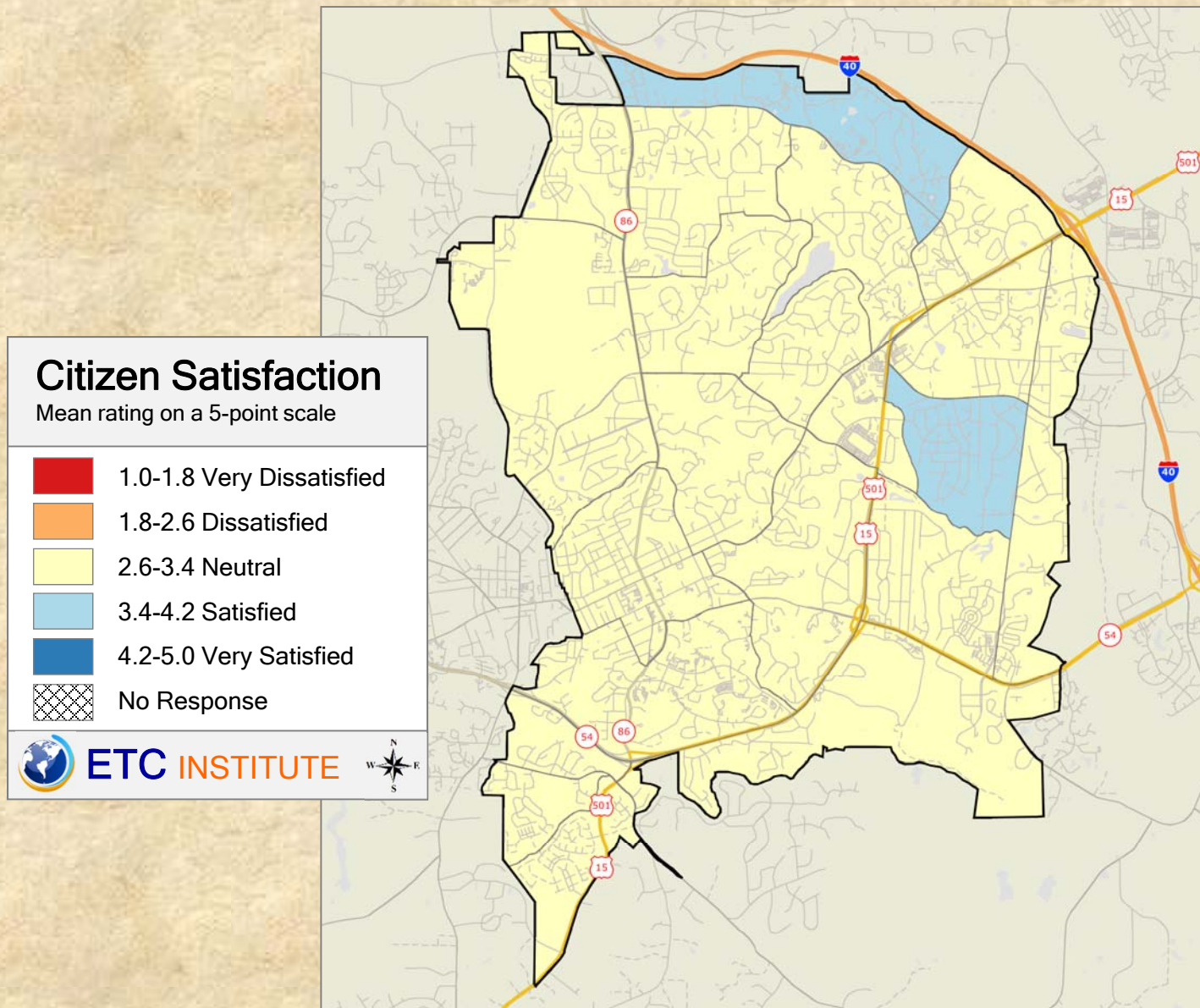
Q6.6 Satisfaction with: Ease of walking in town



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

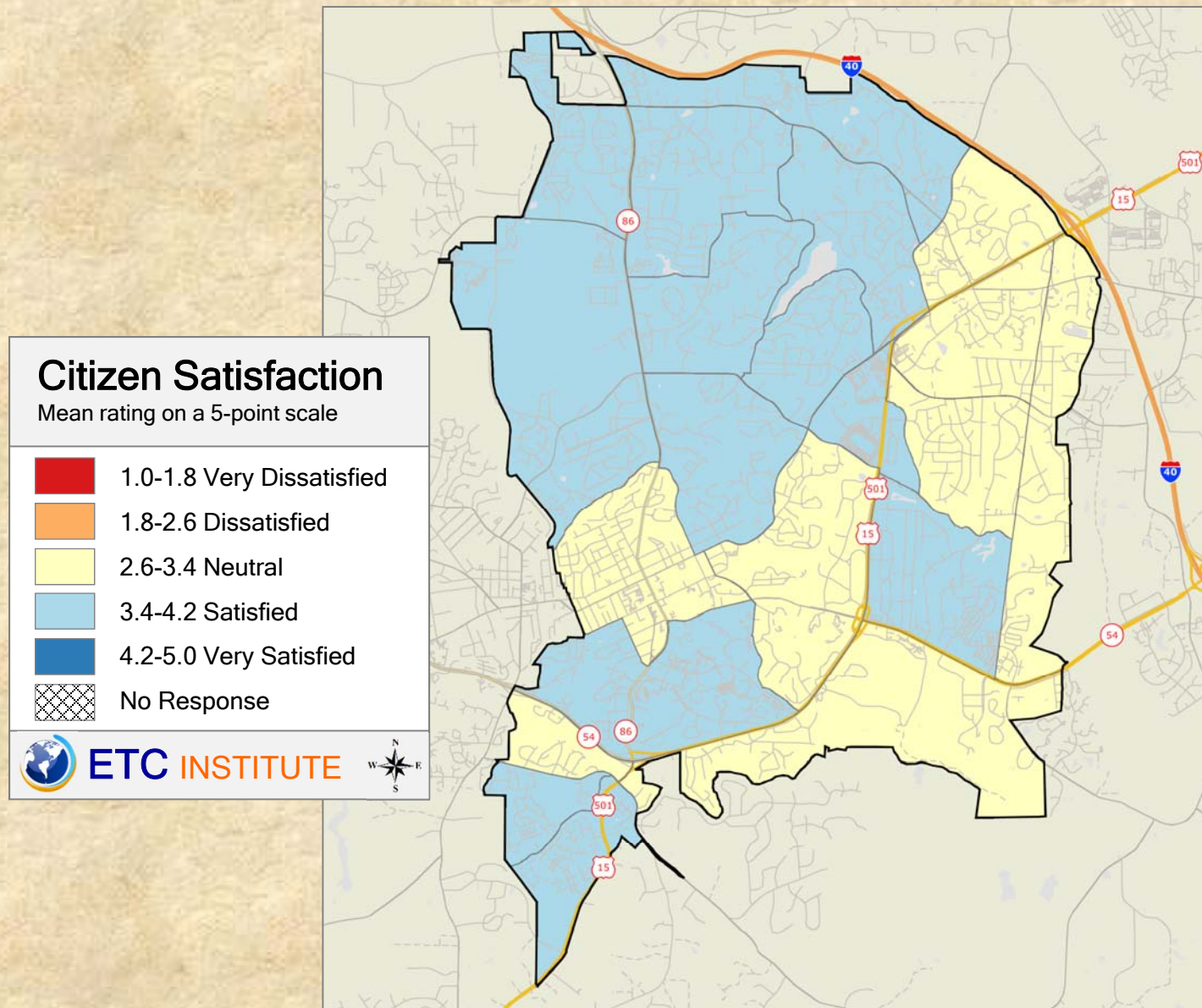
Q6.7 Satisfaction with: Ease of bicycling in town



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

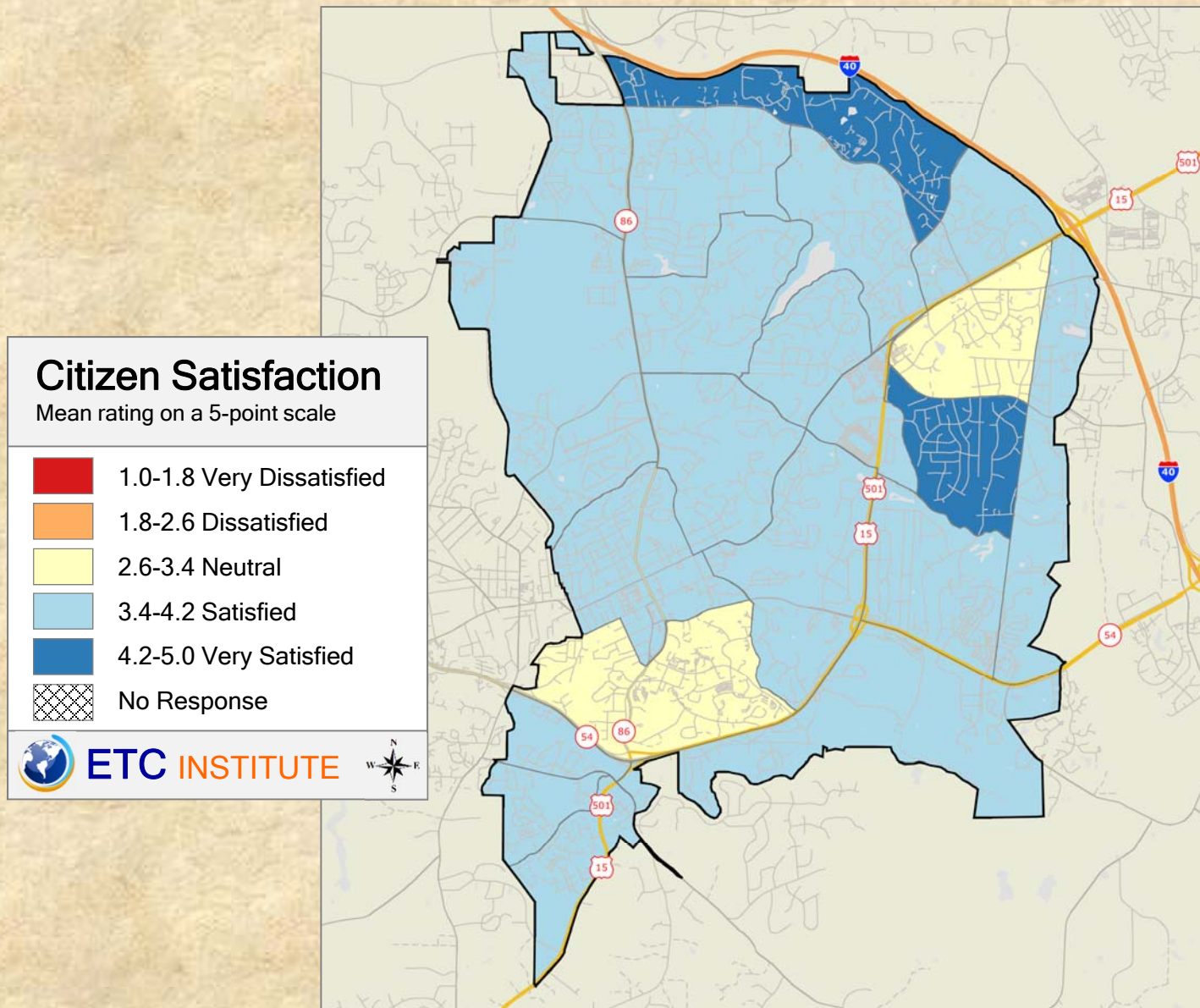
Q6.8 Satisfaction with: Availability of sidewalks



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

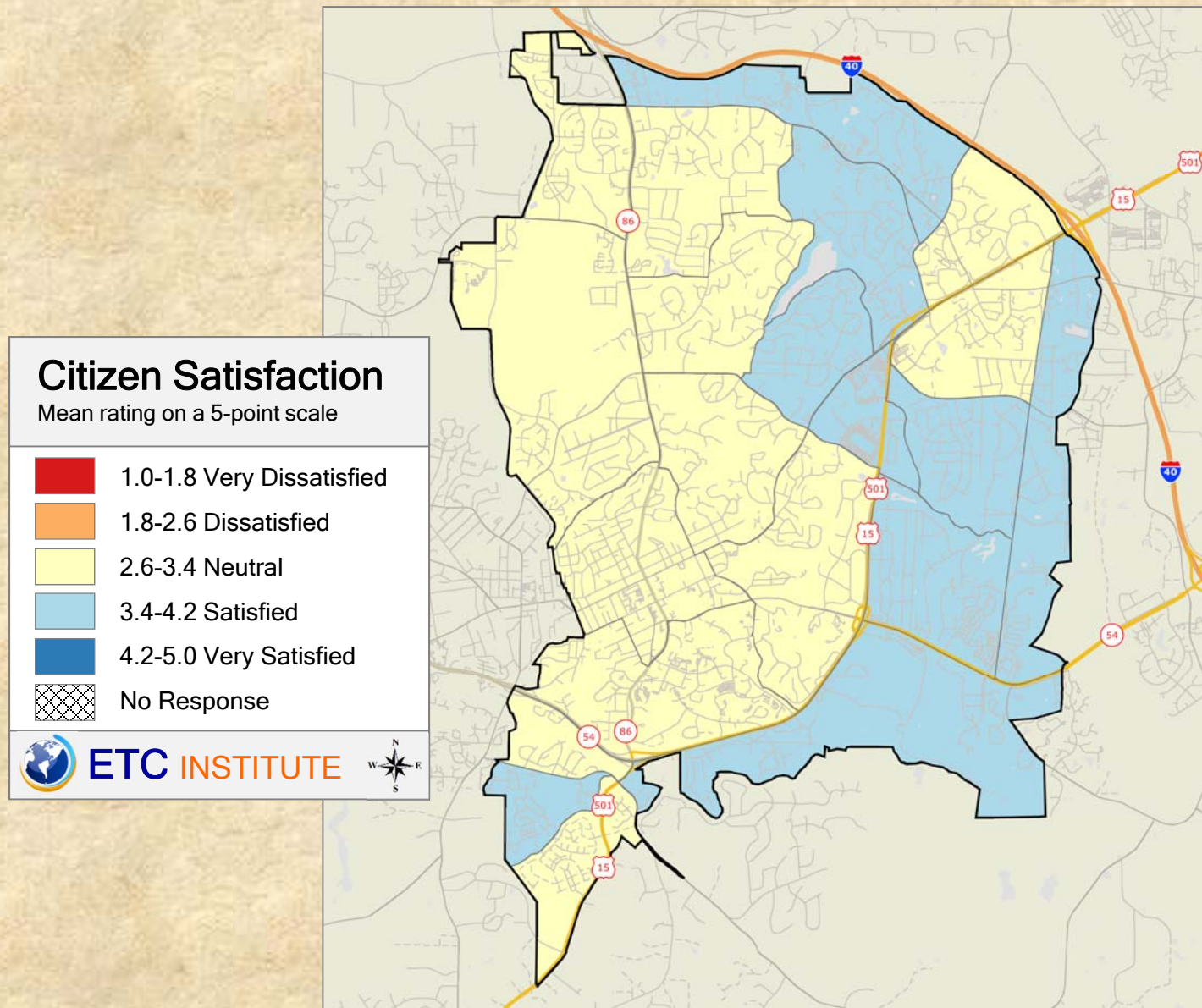
Q6.9 Satisfaction with: Availability of greenways/multi-use paths



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

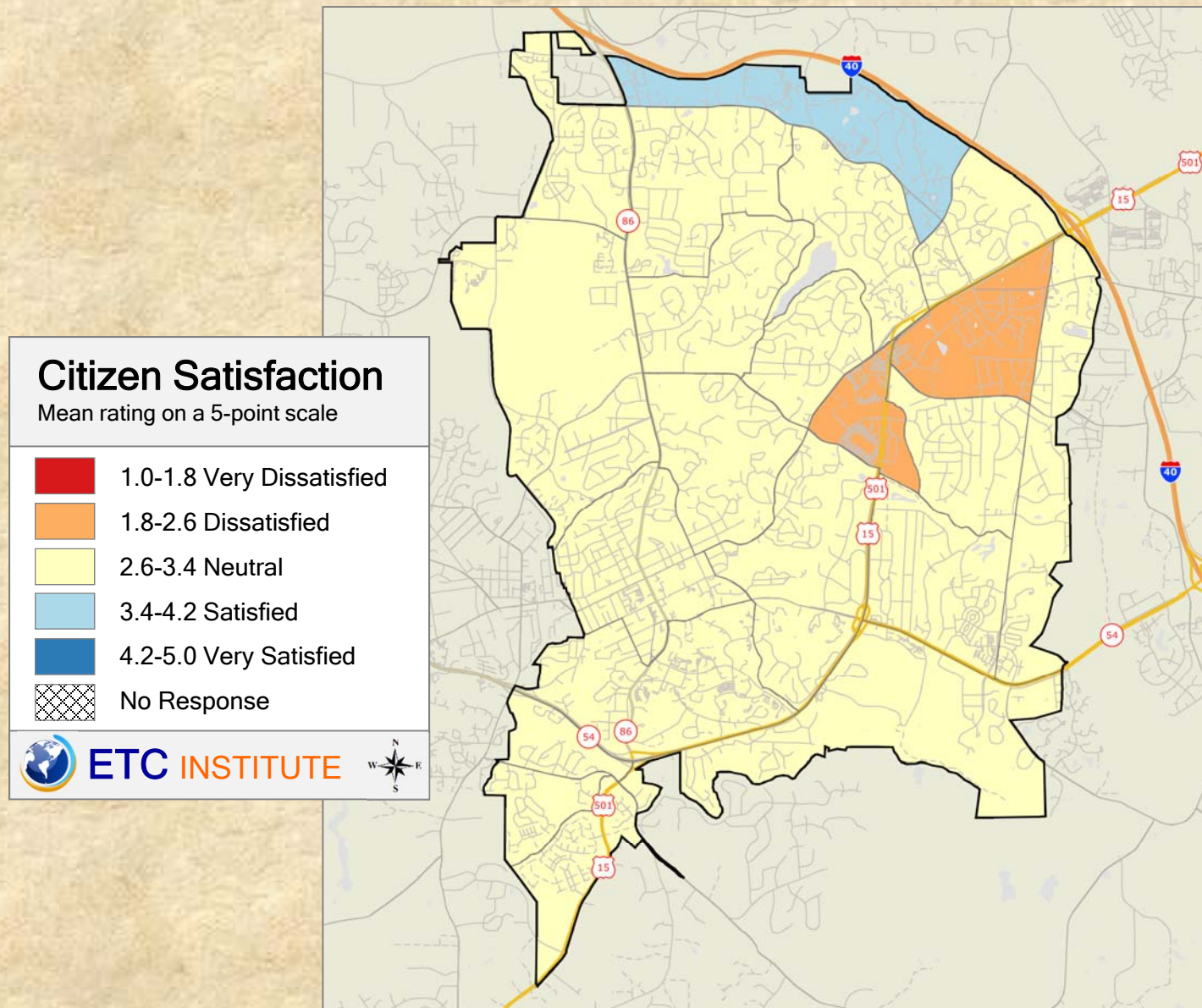
Q6.10 Satisfaction with: Connectivity of greenways/multi-use paths



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

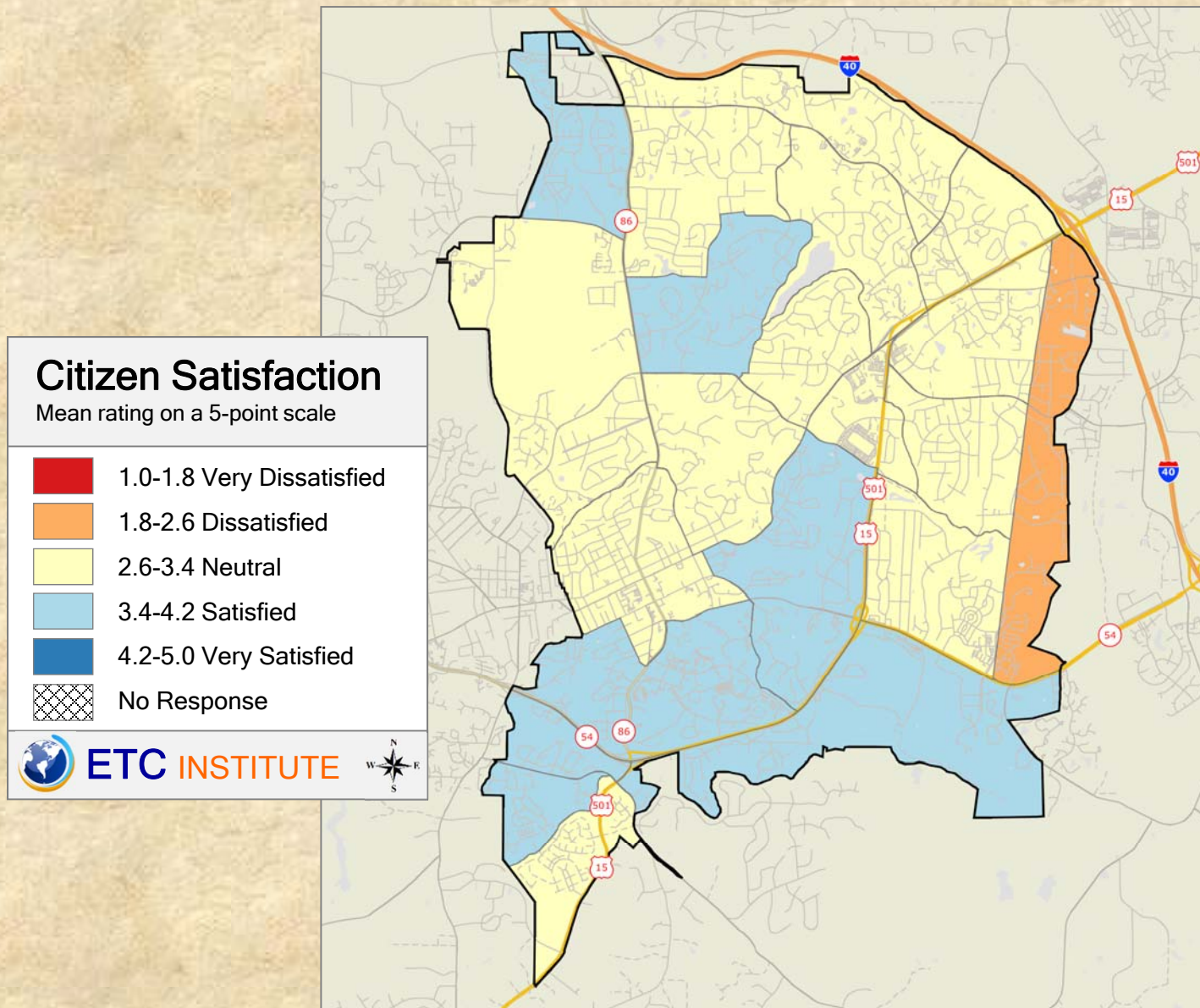
Q6.11 Satisfaction with: Availability of on-street bike facilities



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

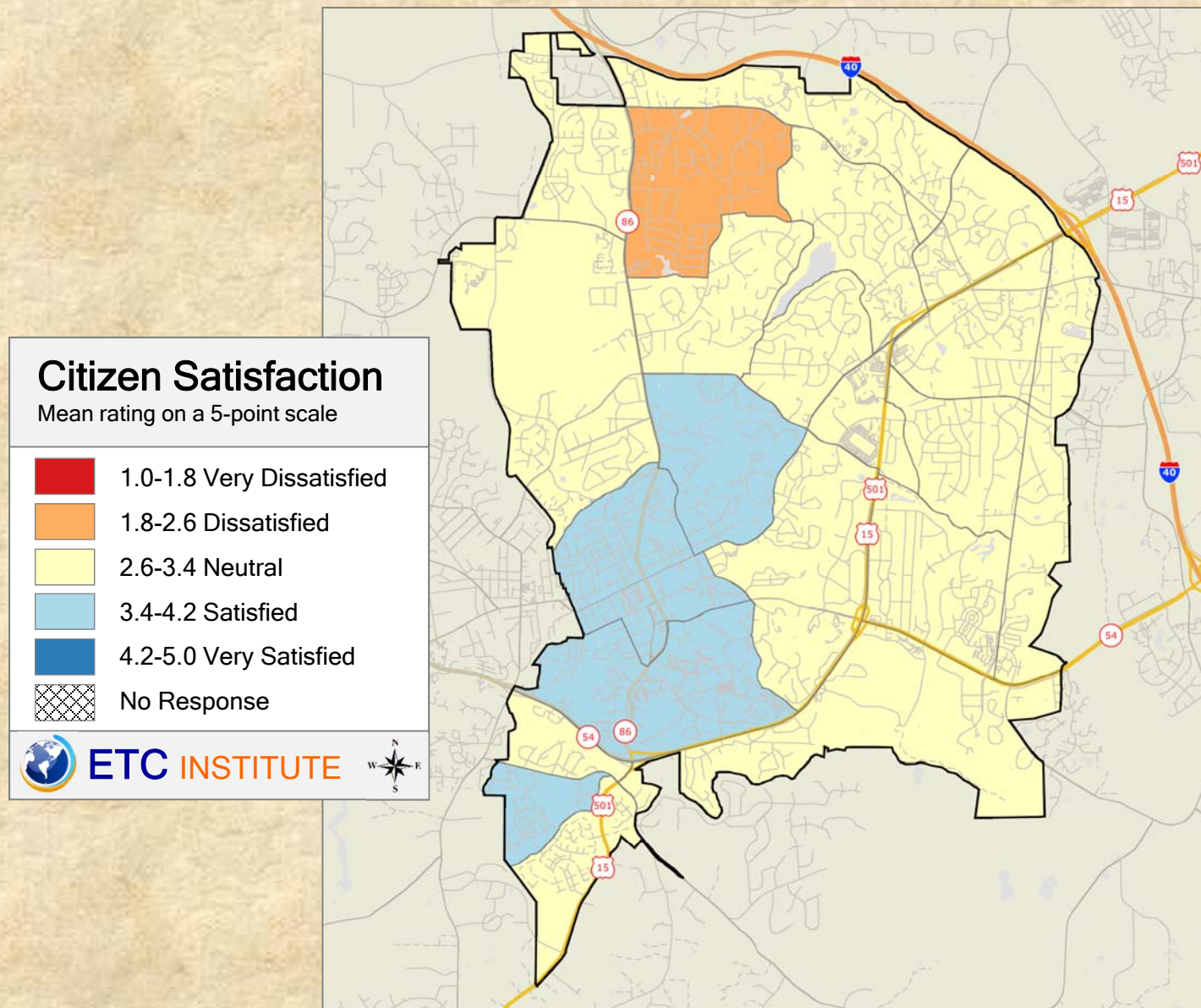
Q6.12 Satisfaction with: Availability of bicycle parking



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

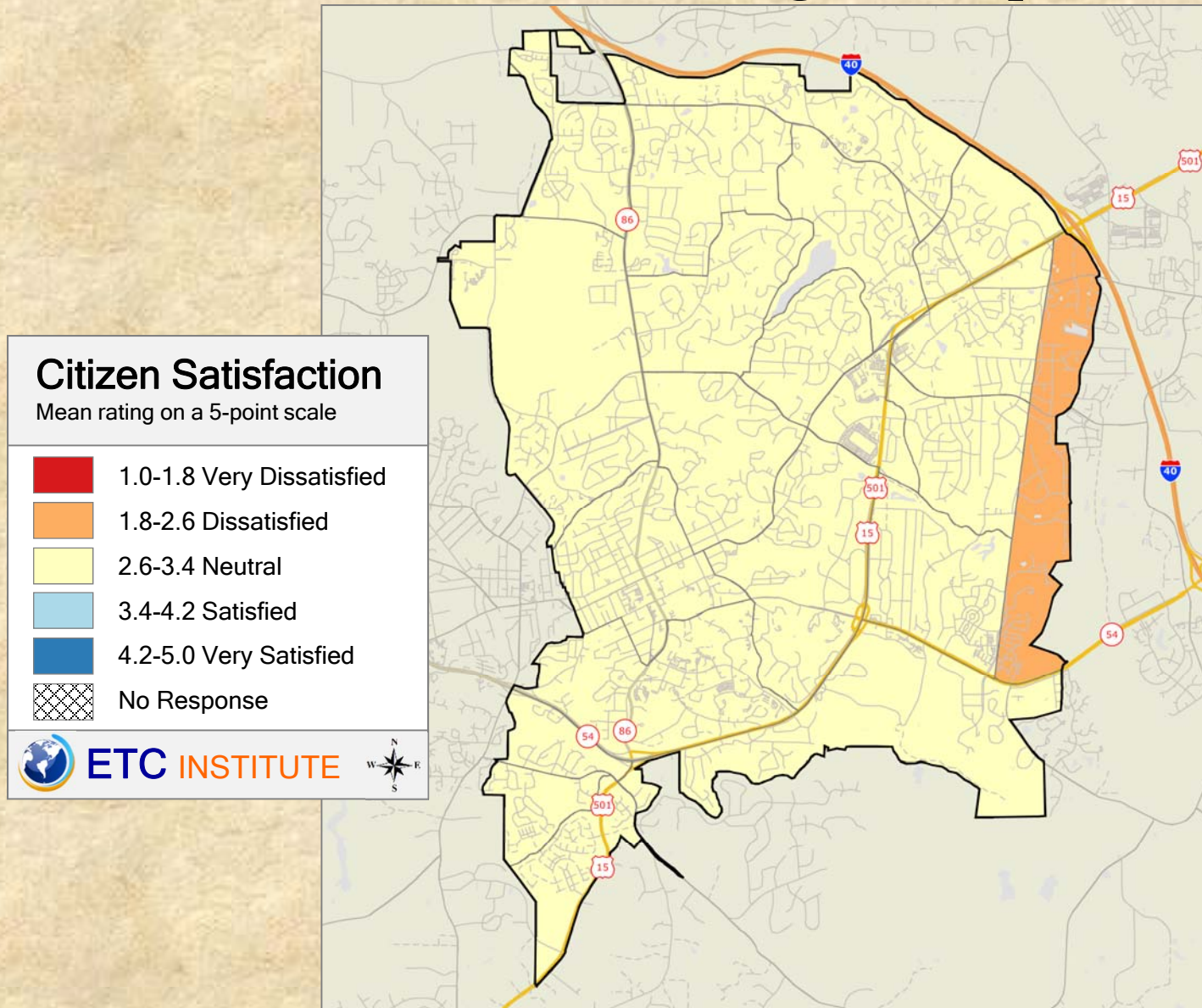
Q9.1 Satisfaction with: How well the Town is planning for the future



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

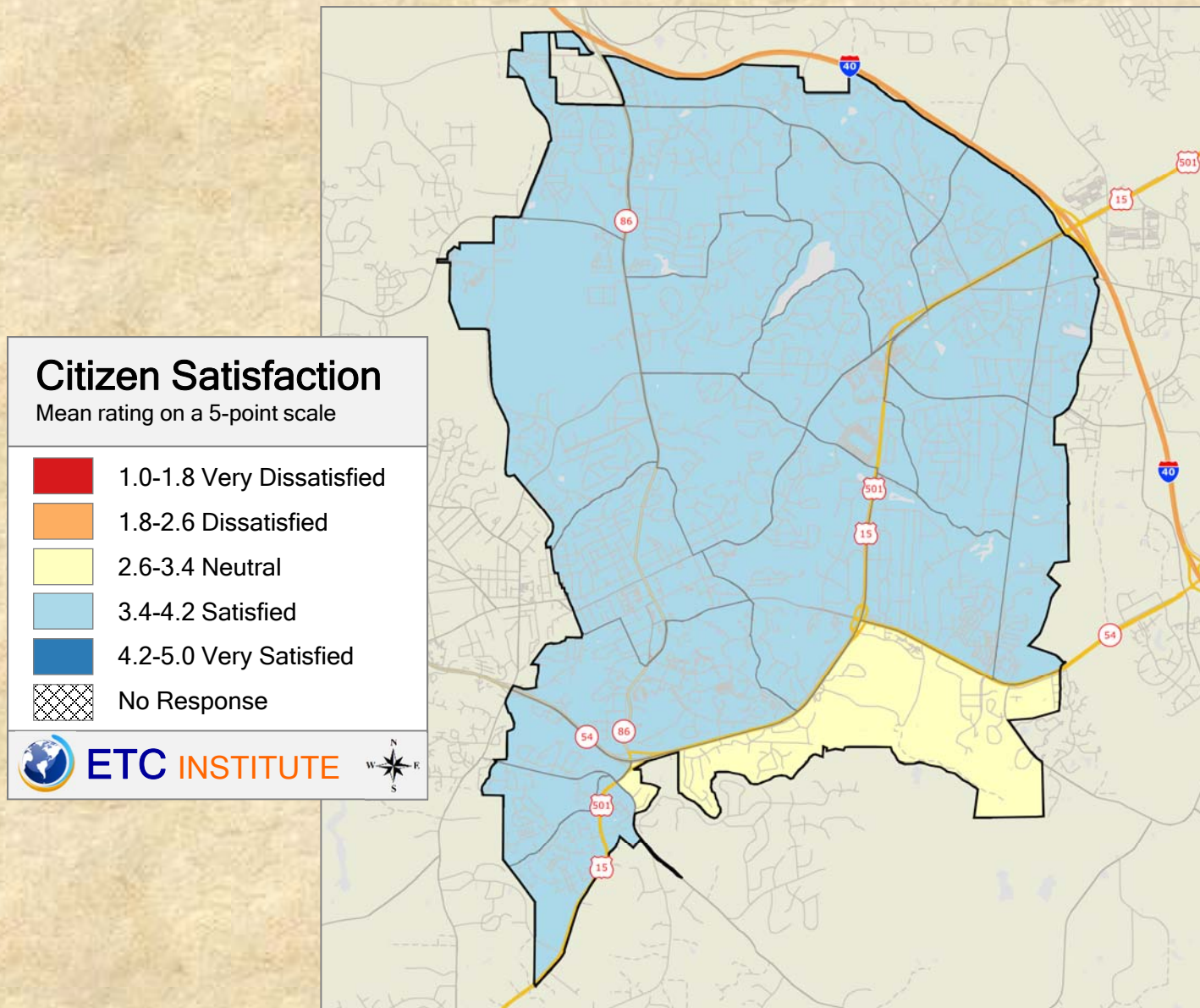
Q9.2 Satisfaction with: You feel your voice can influence change in Chapel Hill



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

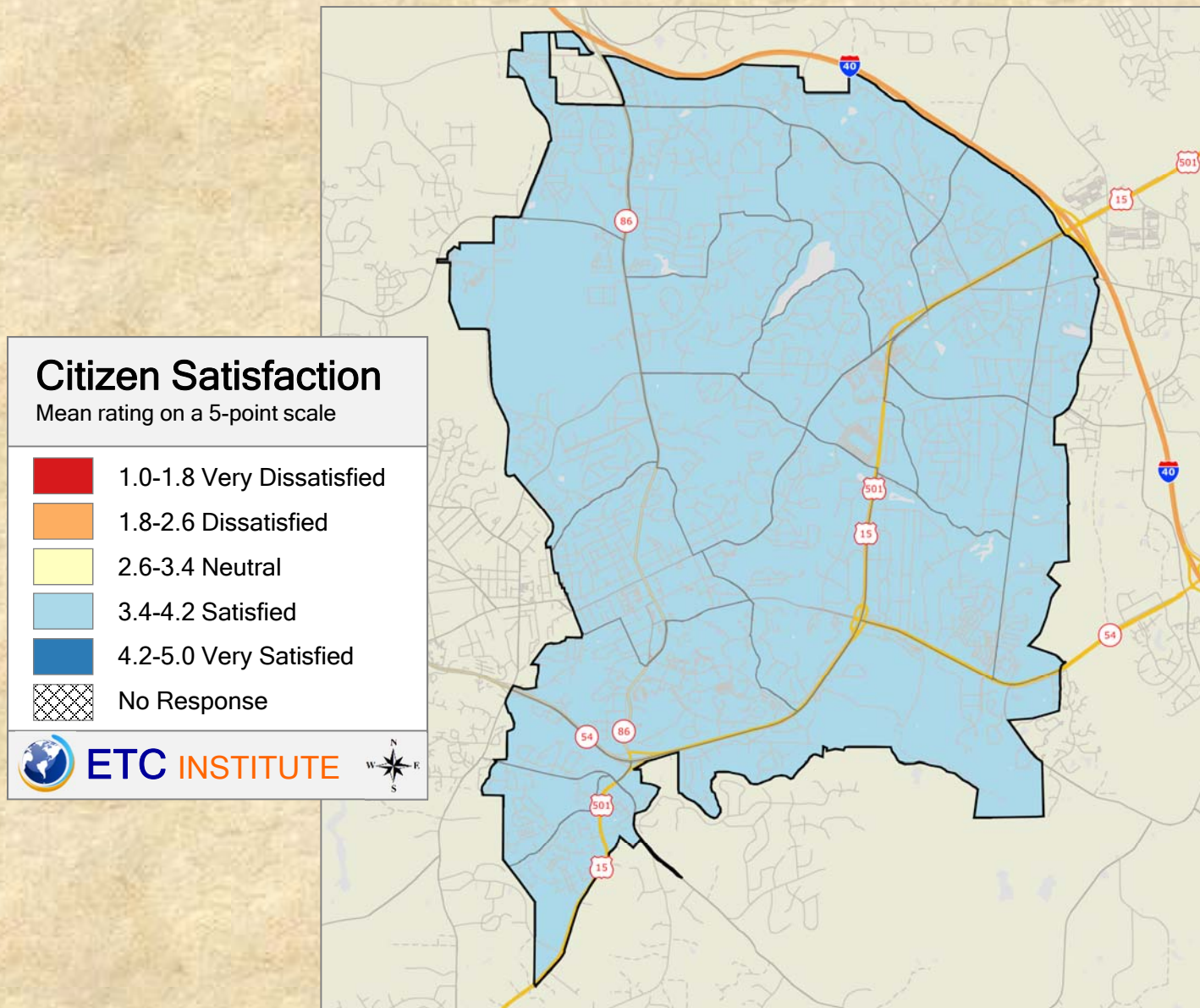
Q9.3 Satisfaction with: Acceptance of diverse populations



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

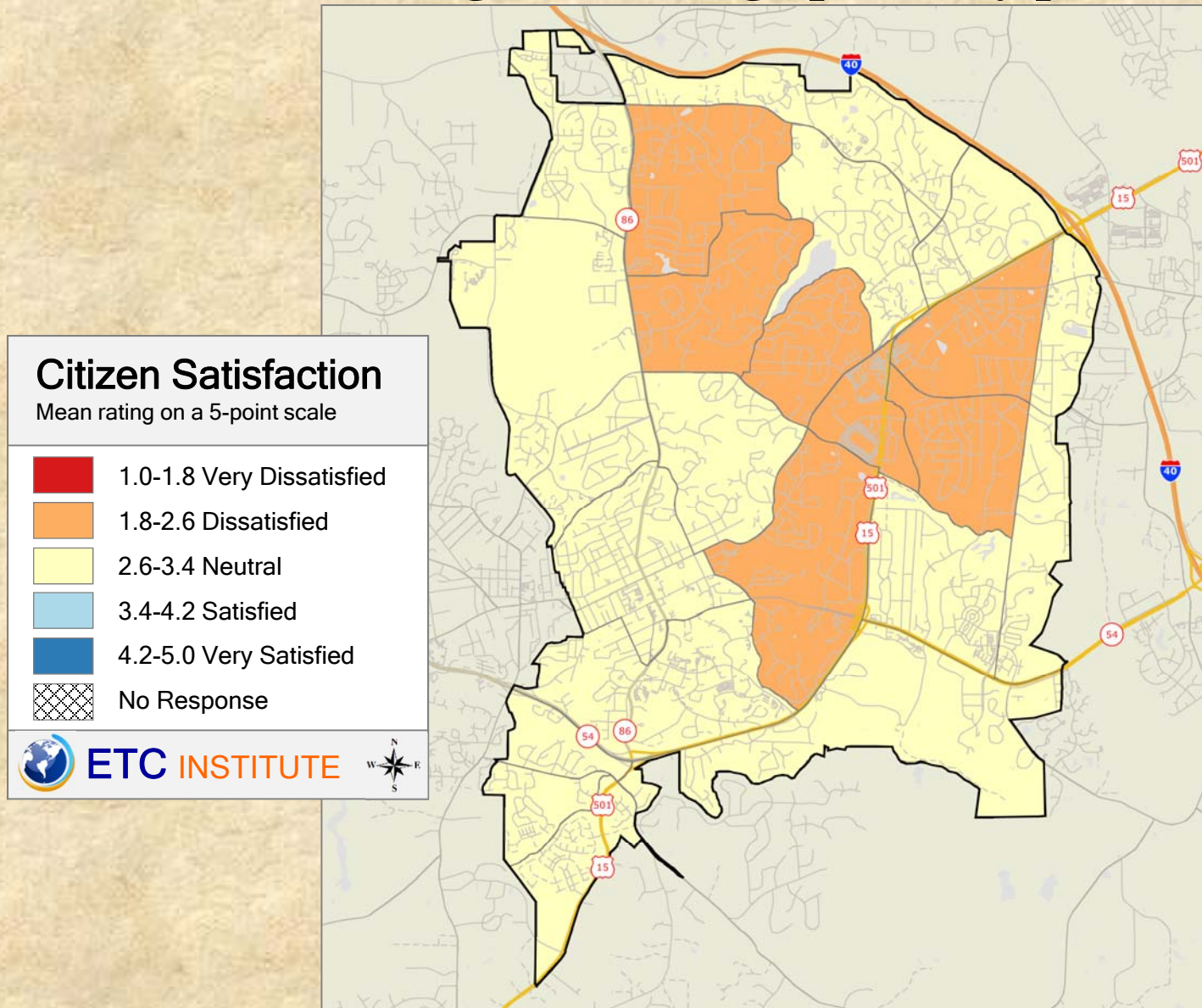
Q9.4 Satisfaction with: Sense of belonging to community



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

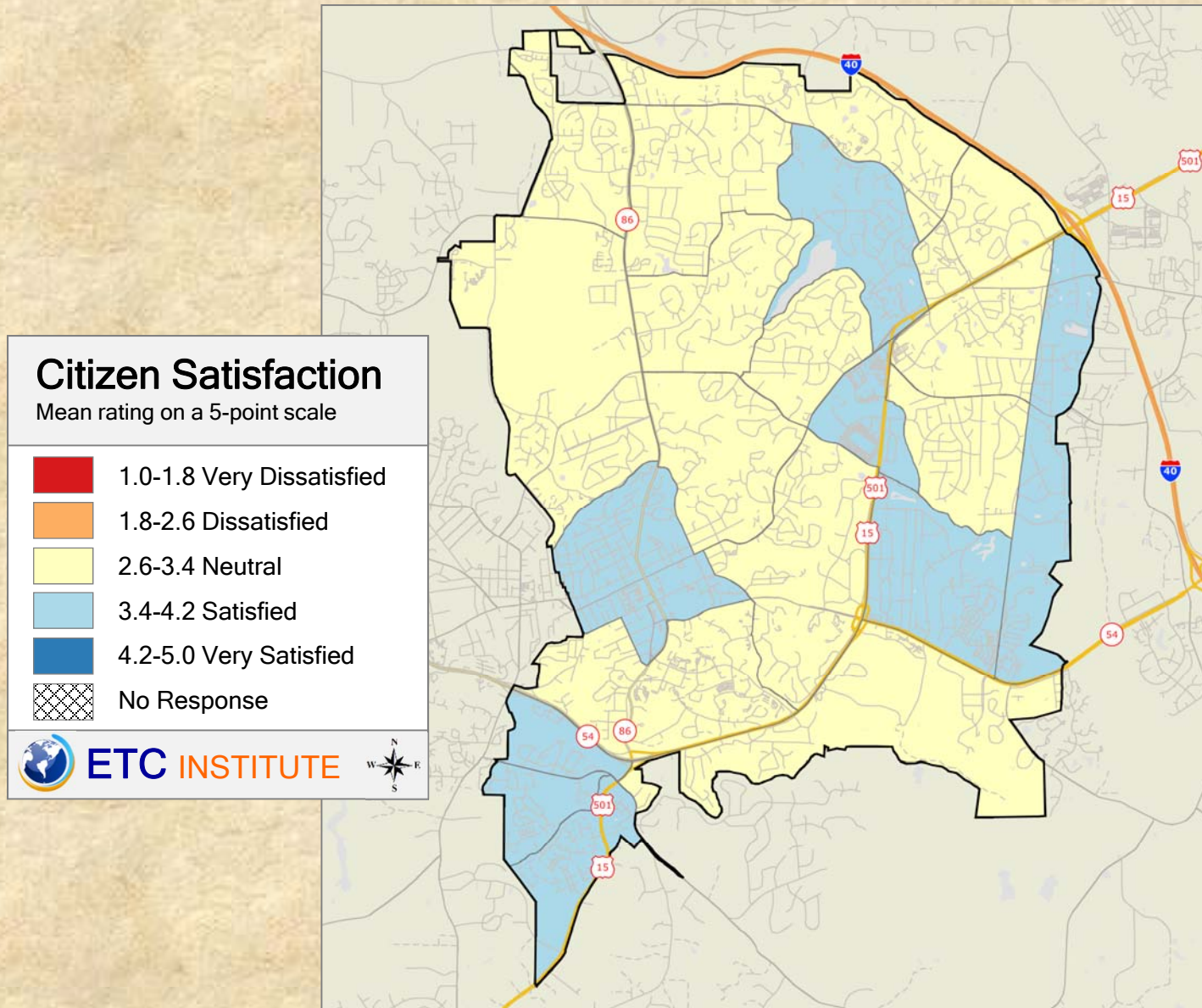
Q9.5 Satisfaction with: Availability of a range of housing options by price



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

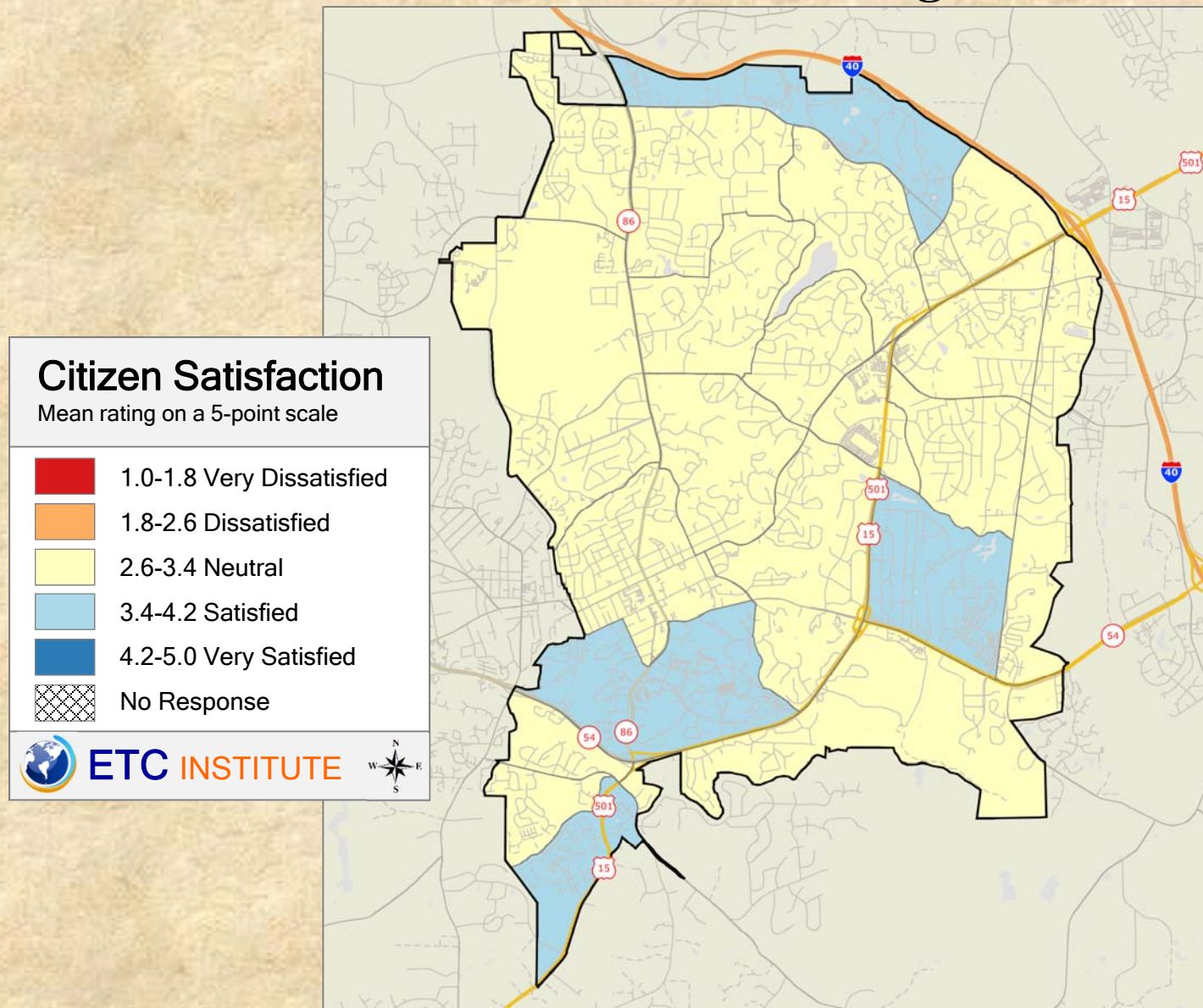
Q9.6 Satisfaction with: Availability of a range of housing types



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

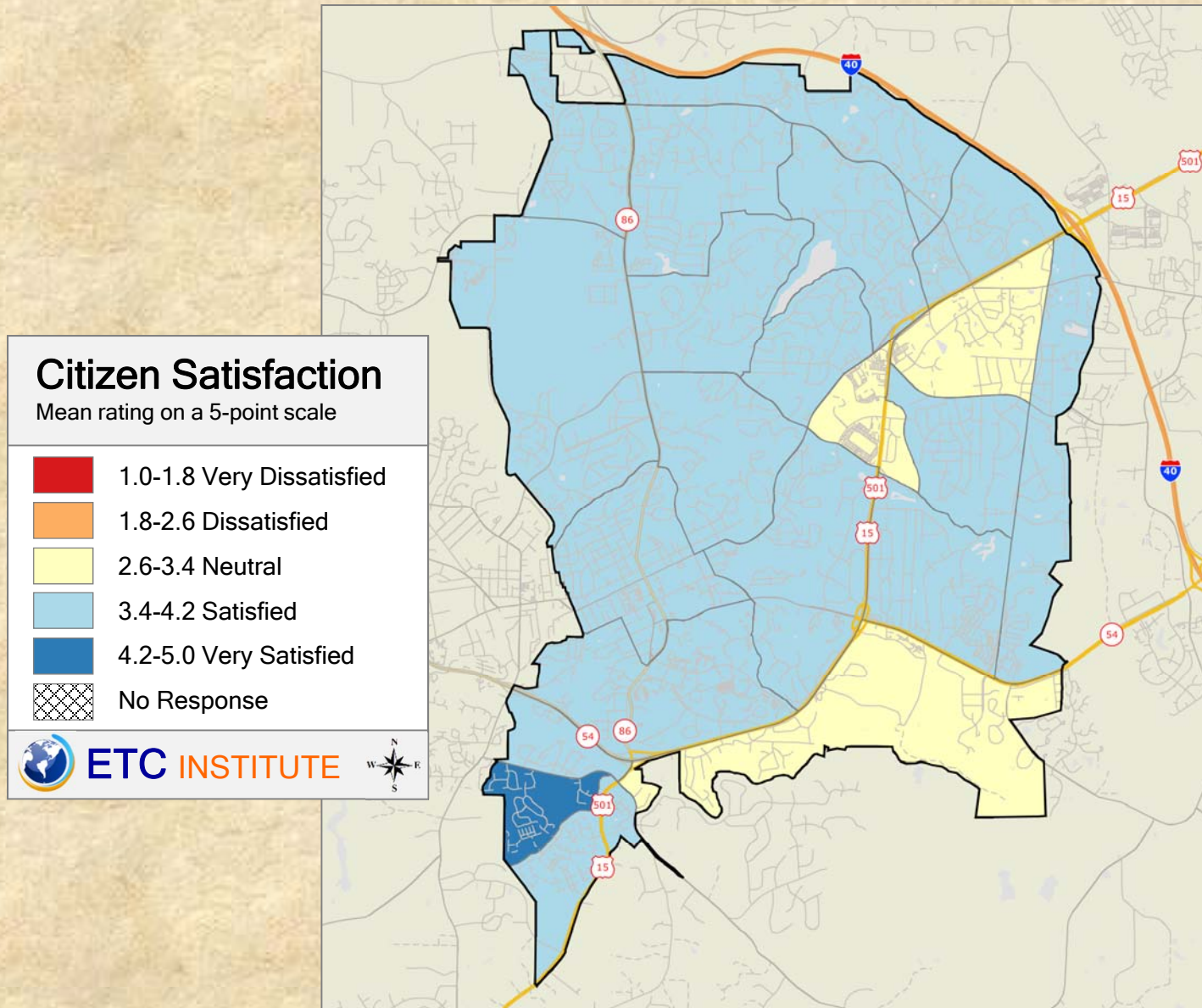
Q9.7 Satisfaction with: As a community thinking about choices for future generations



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

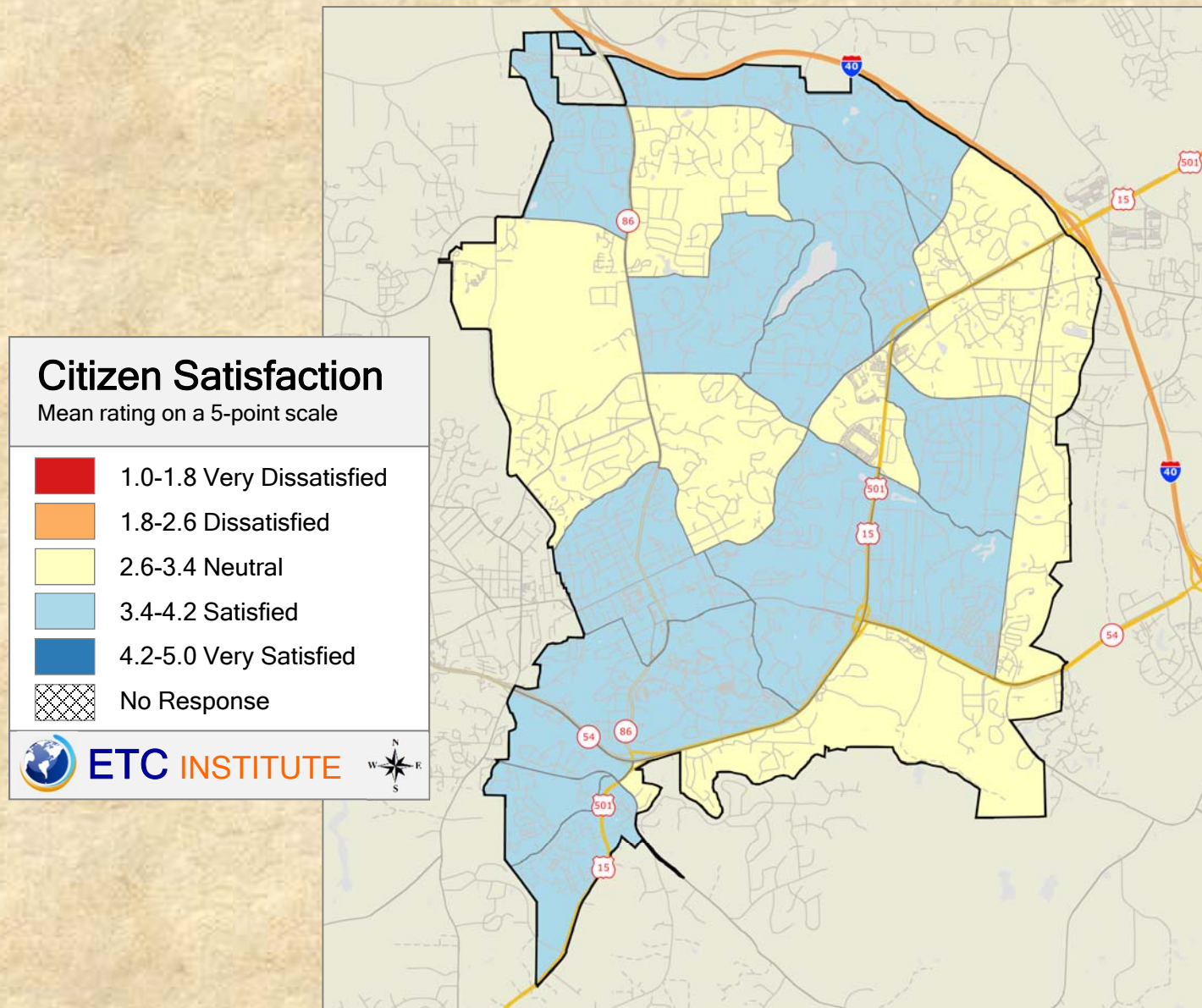
Q9.8 Satisfaction with: Access for children to Town facilities and services



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

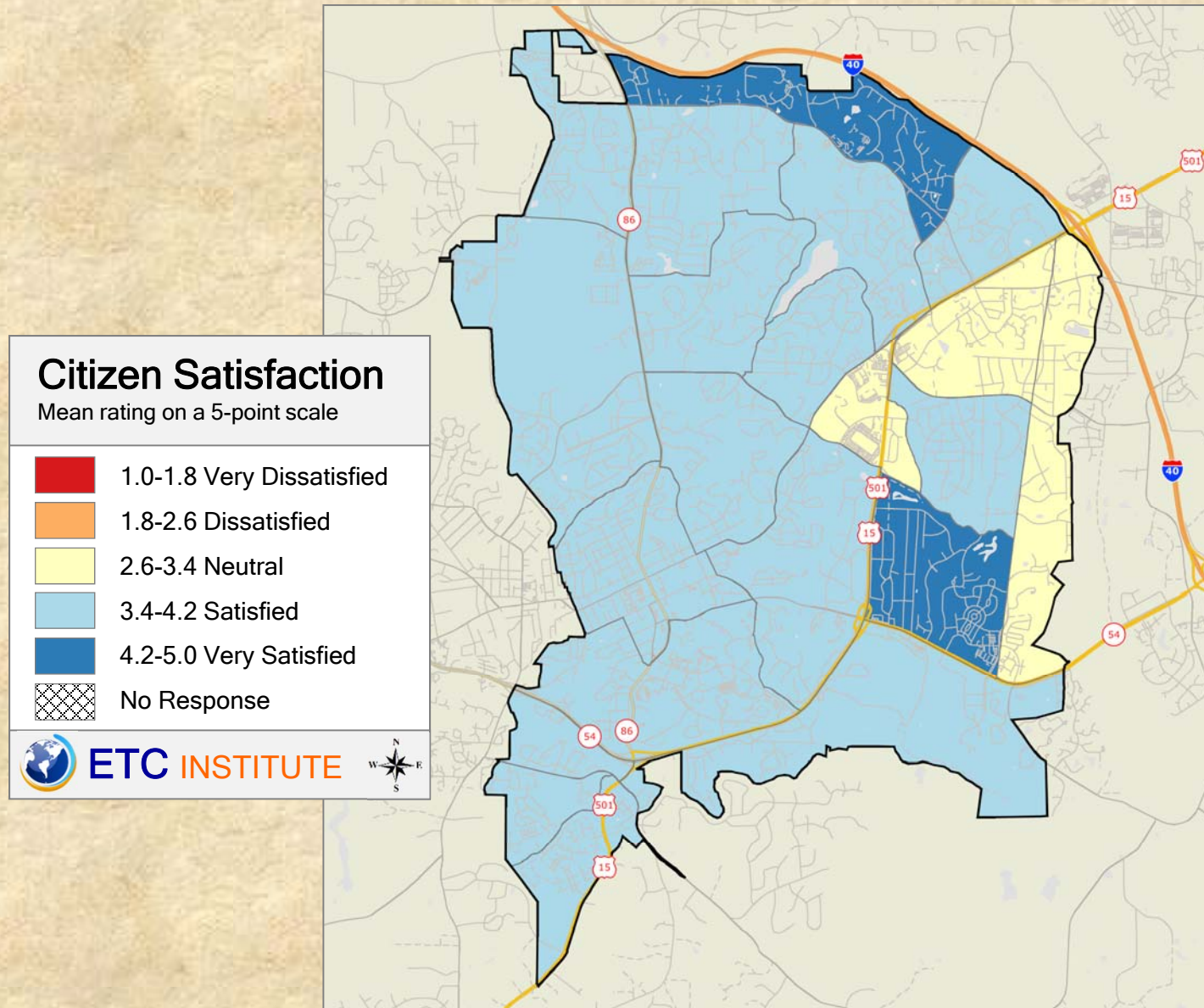
Q9.9 Satisfaction with: Access for teens to Town facilities and services



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

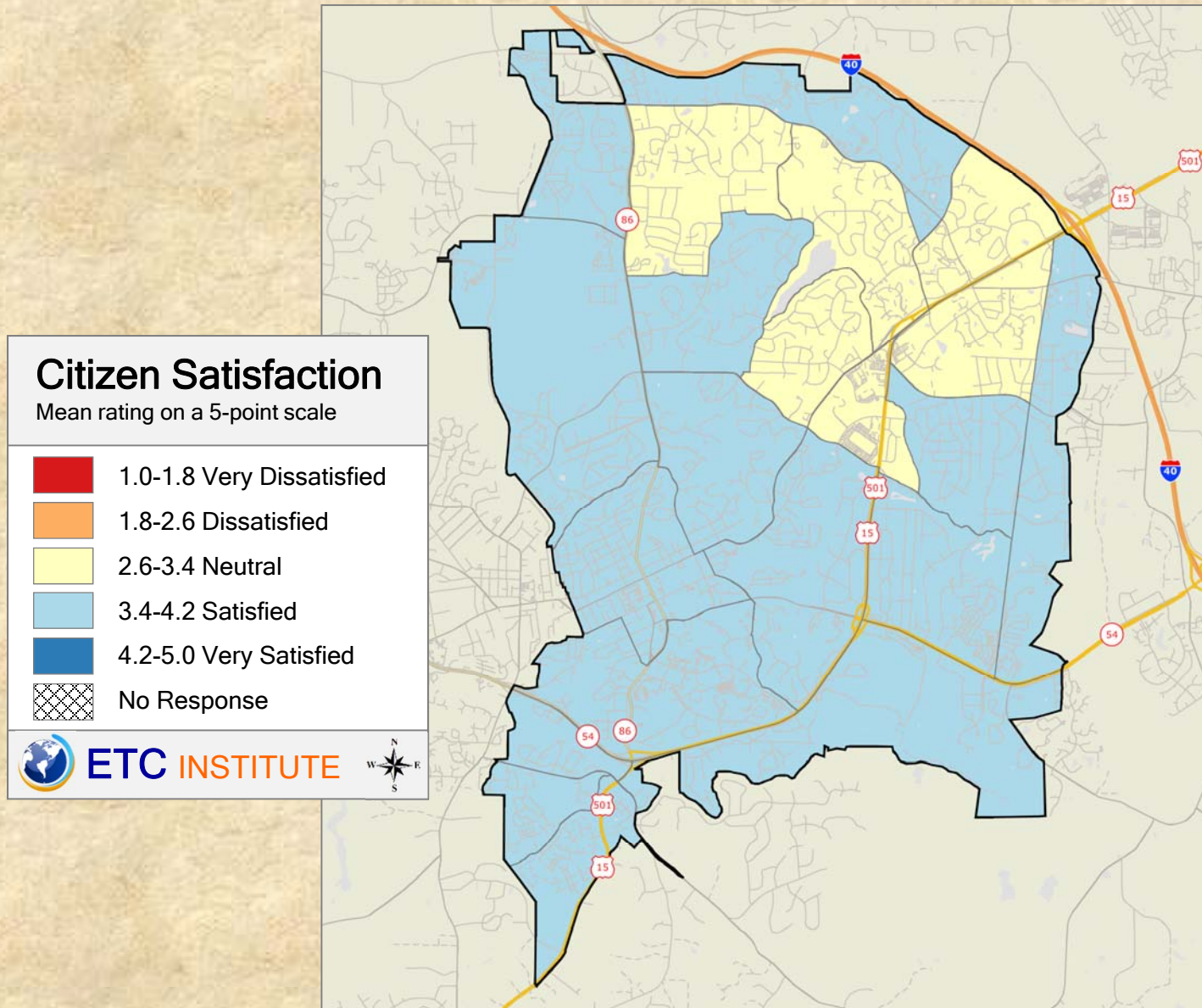
Q9.10 Satisfaction with: Access for seniors to Town facilities and services



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

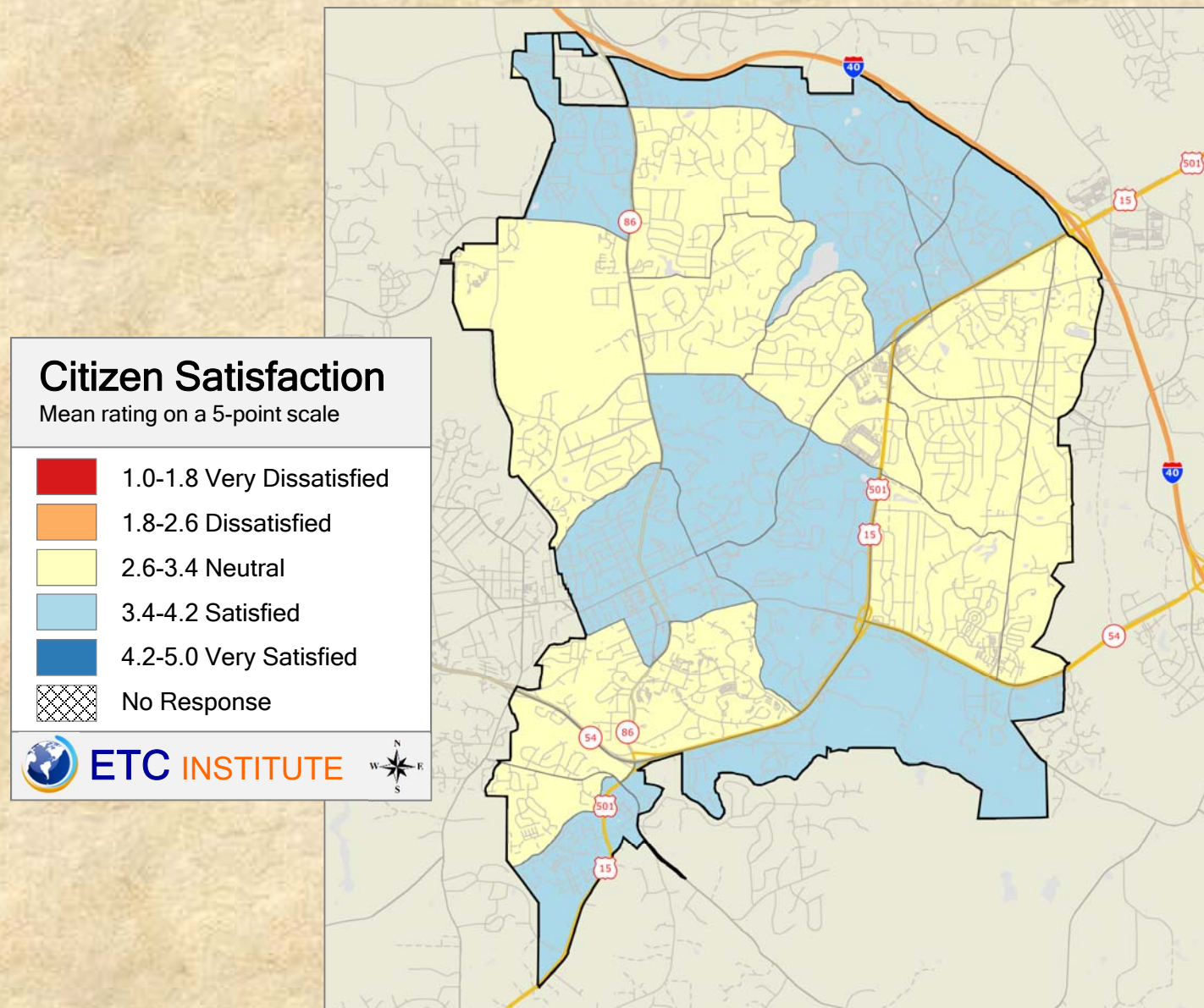
Q9.11 Satisfaction with: Access for persons with disabilities to Town facilities and services



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

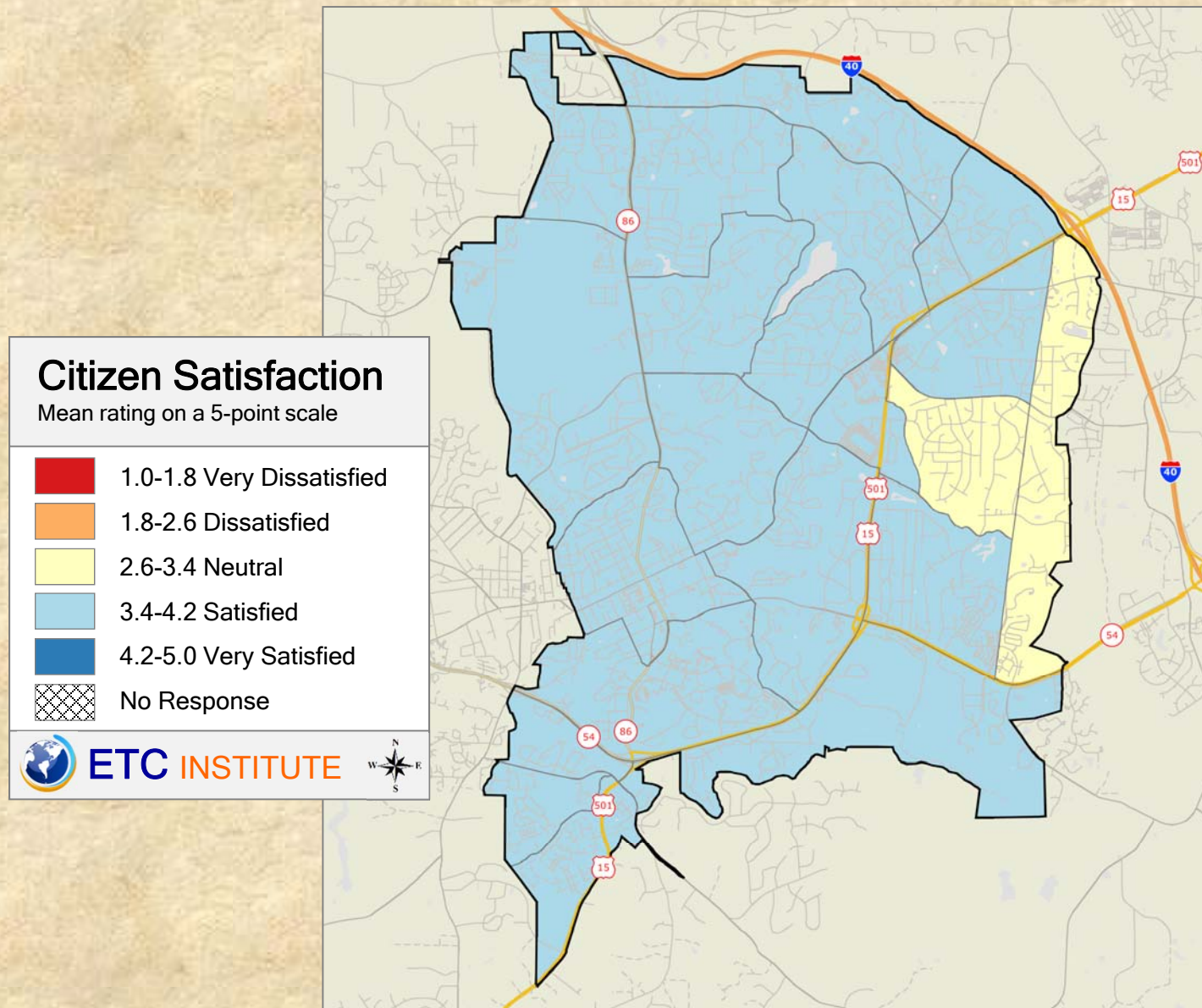
Q11.1 Satisfaction with: Quality of energy conservation programs



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

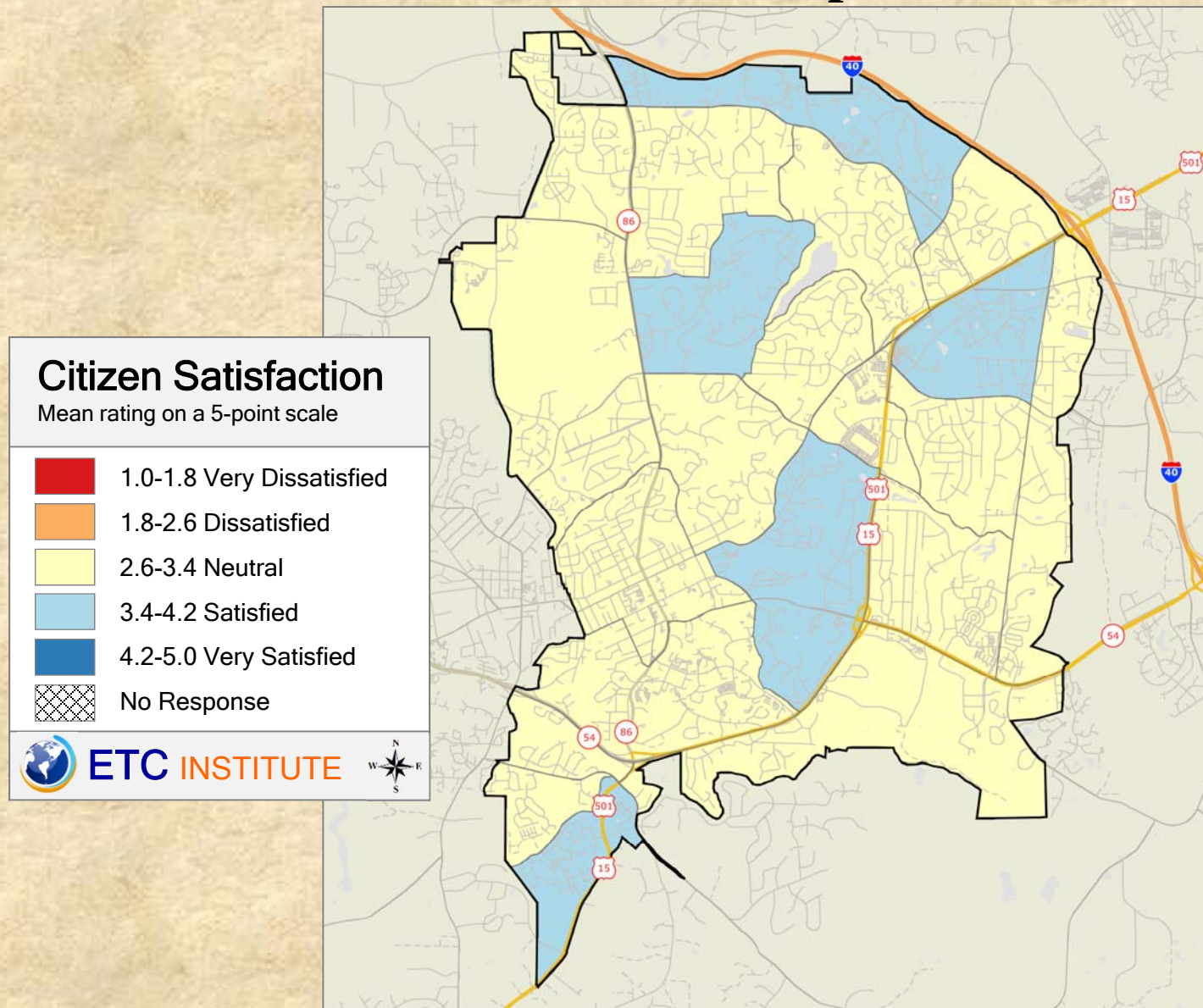
Q11.2 Satisfaction with: Availability of green space



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

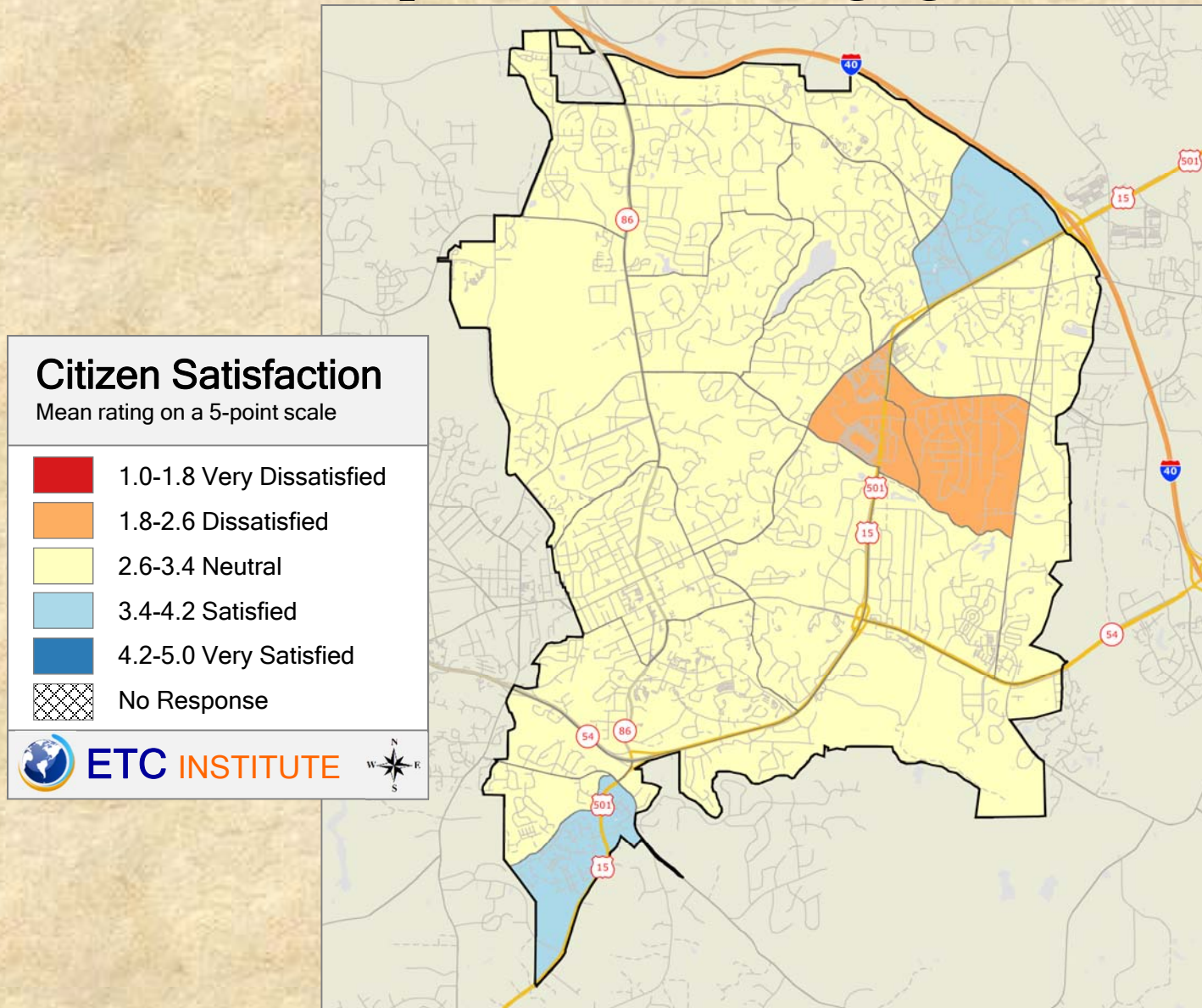
Q11.3 Satisfaction with: Quality of climate change initiatives such as tree canopies and electric buses



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

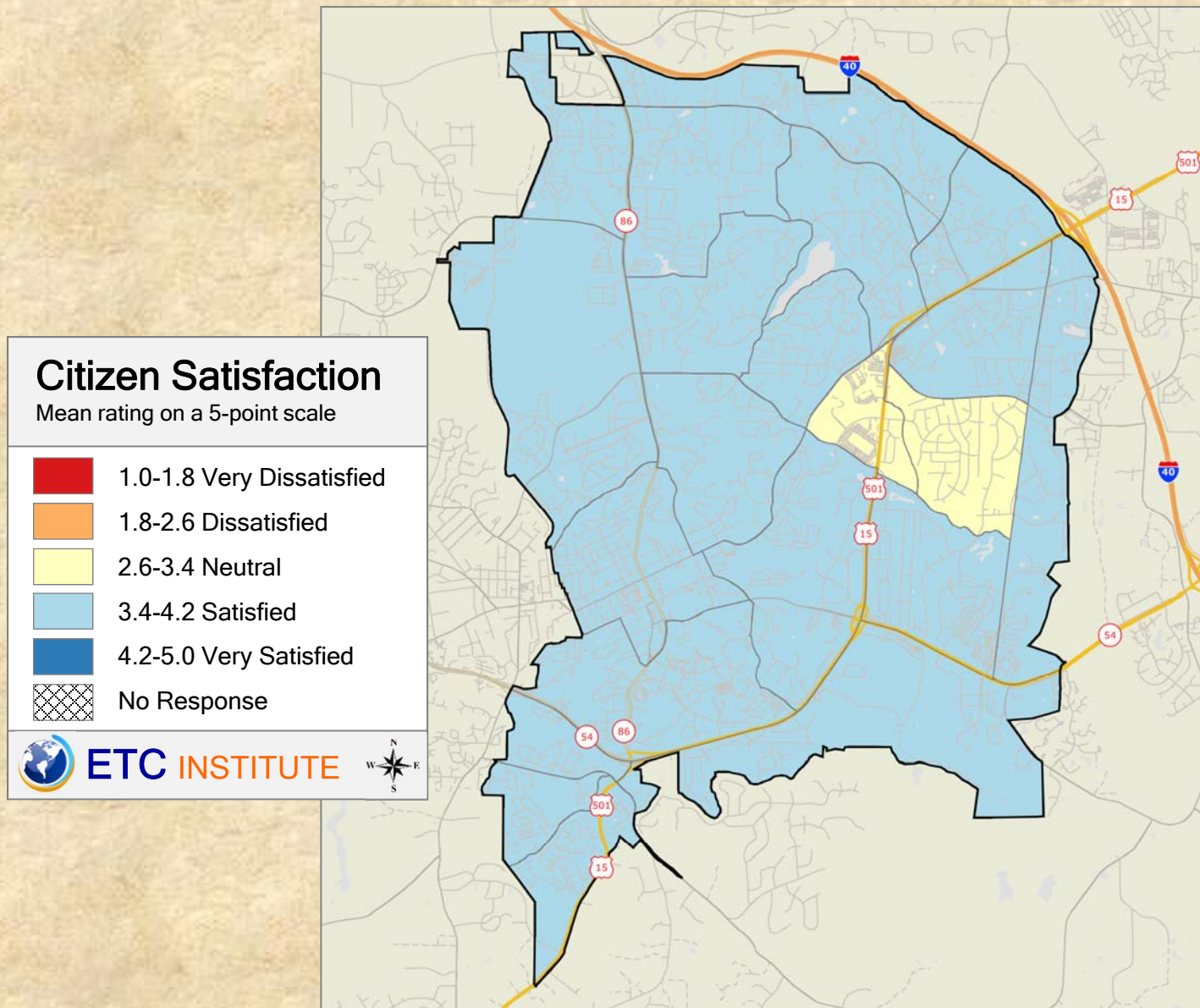
Q11.4 Satisfaction with: Availability of public electric charging stations



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

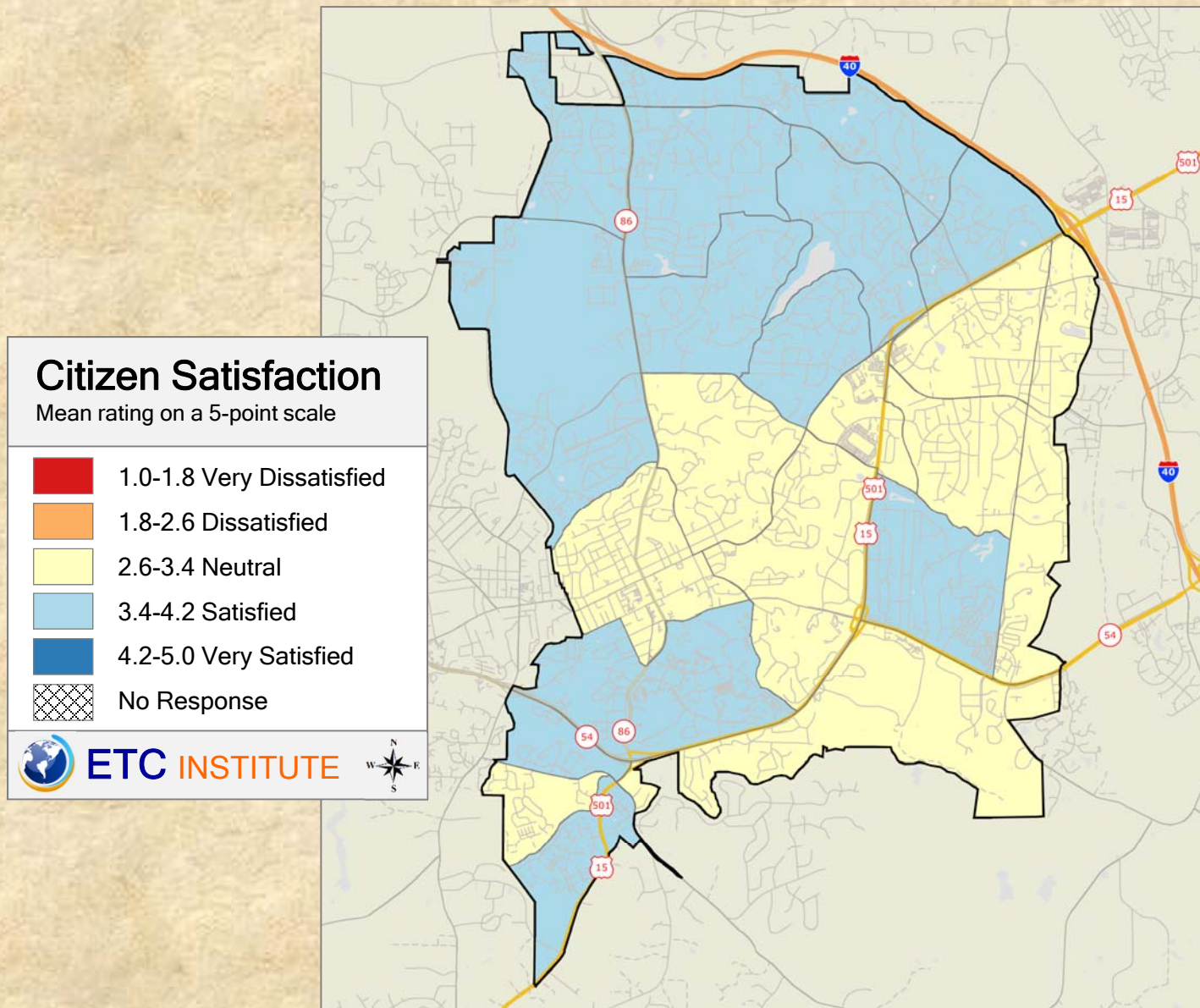
Q11.5 Satisfaction with: Maintenance of downtown Chapel Hill



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

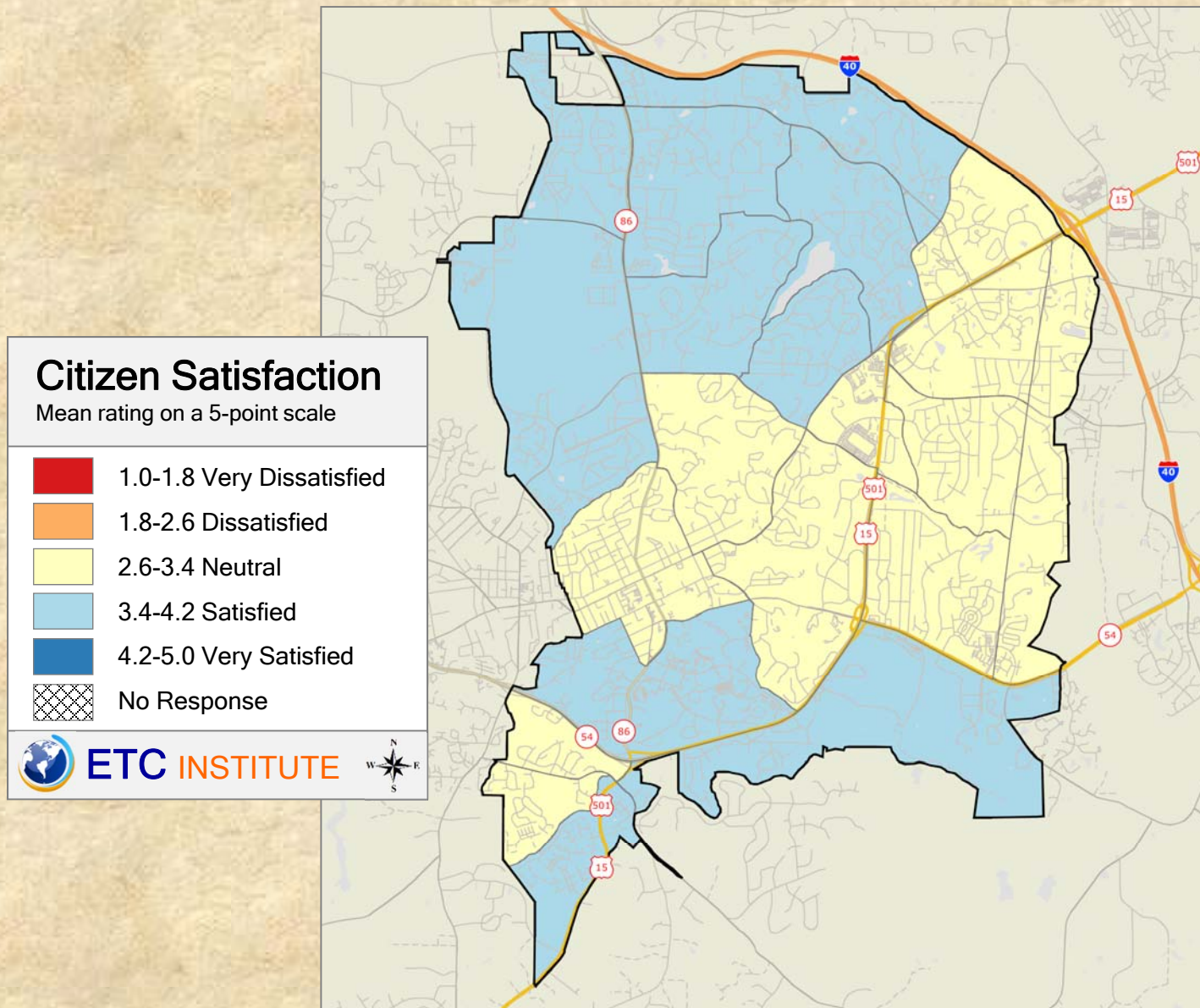
Q11.6 Satisfaction with: Maintenance of streets



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

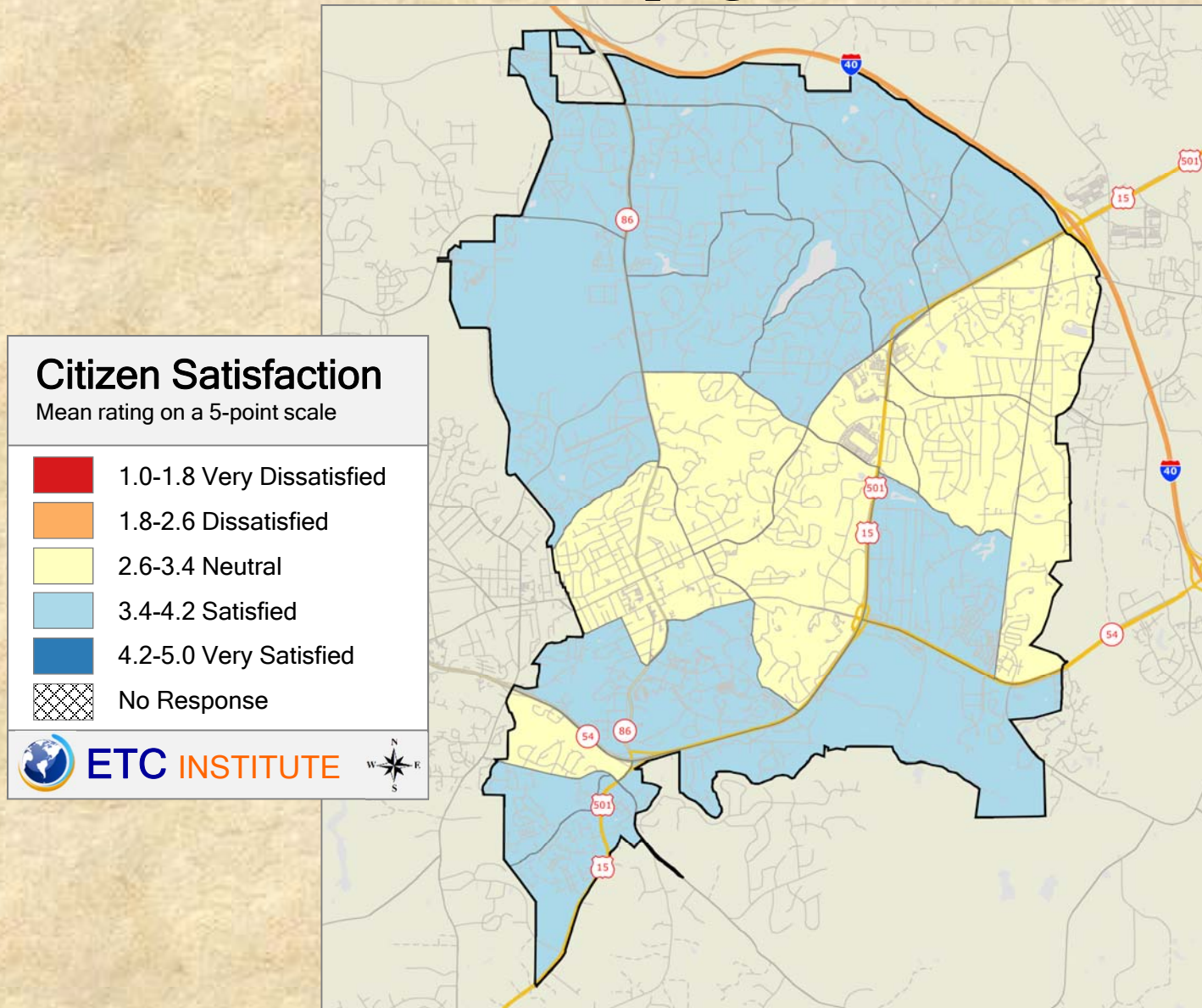
Q11.7 Satisfaction with: Maintenance of sidewalk surfaces



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

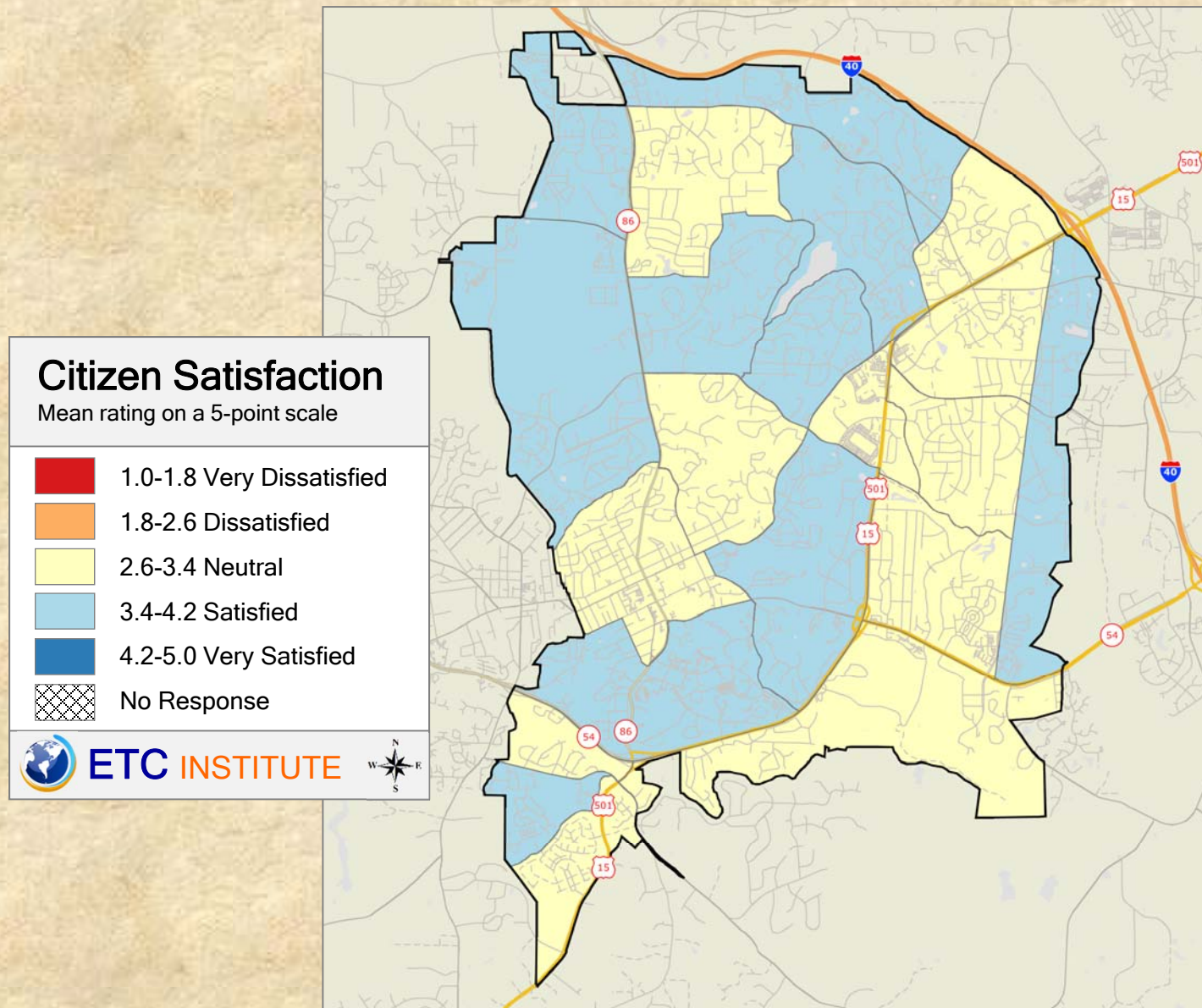
Q11.8 Satisfaction with: Upkeep of vegetation and landscaping around sidewalks



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

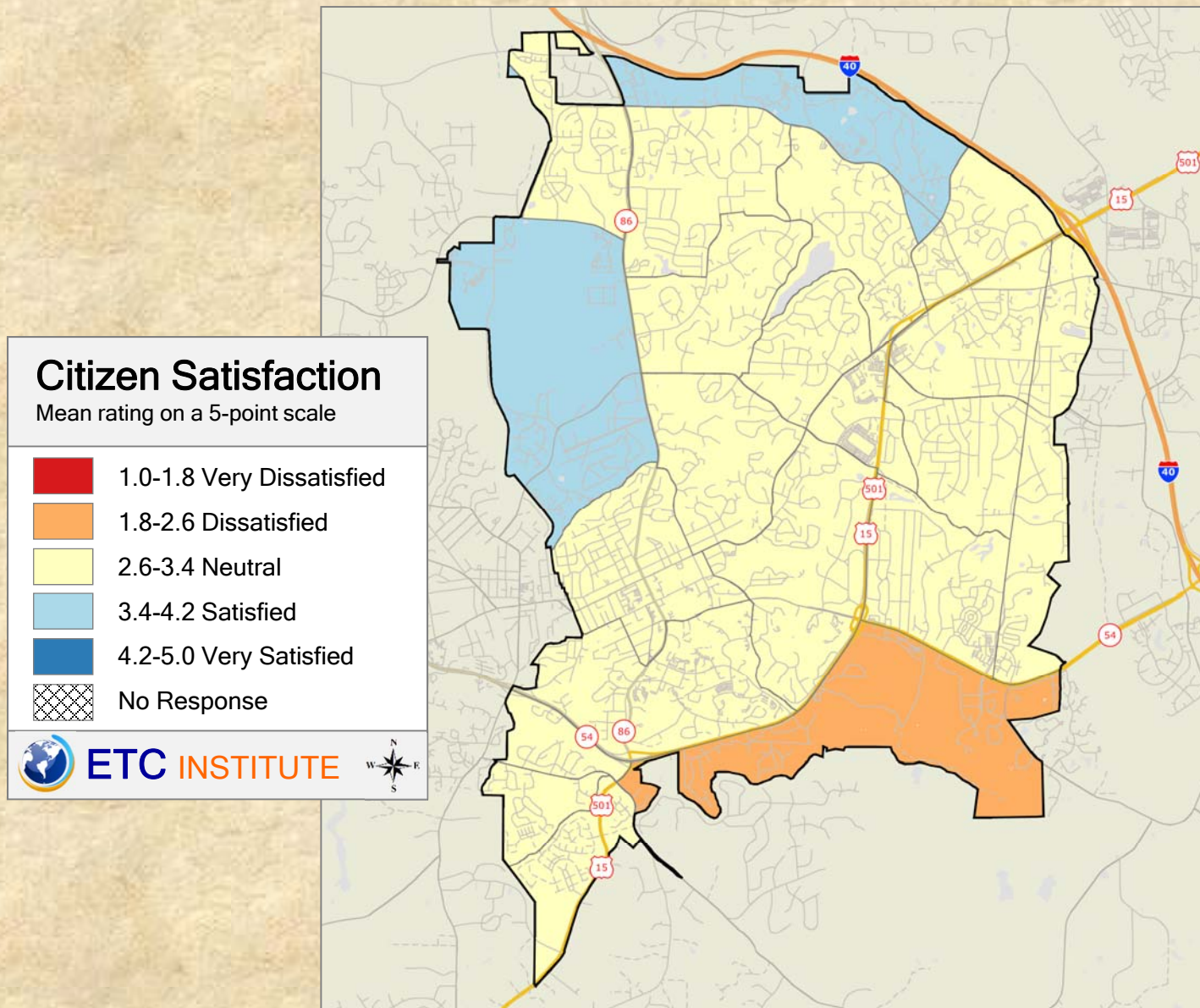
Q11.9 Satisfaction with: Adequacy of street lighting



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

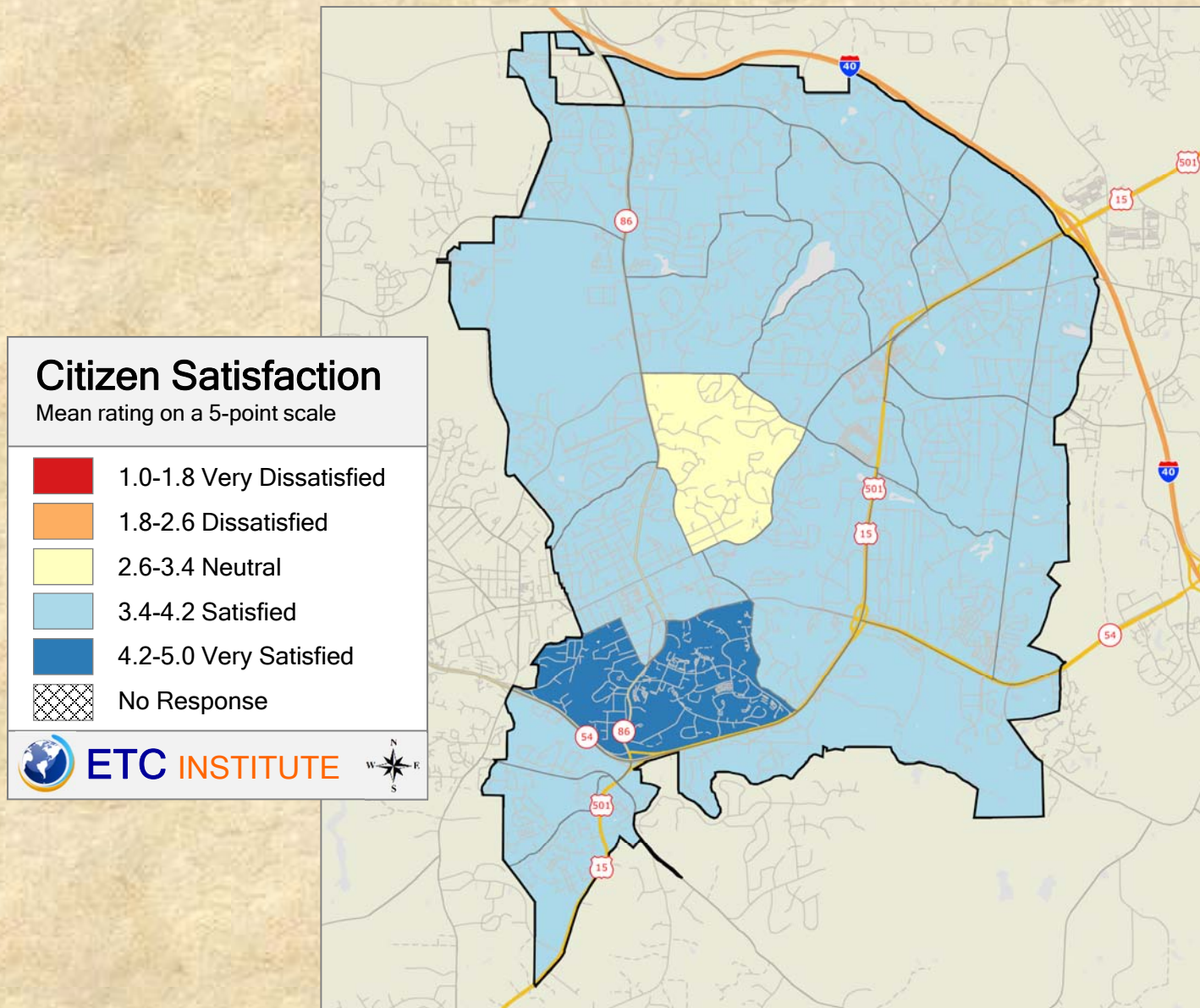
Q11.10 Satisfaction with: Timing of traffic signals in town



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

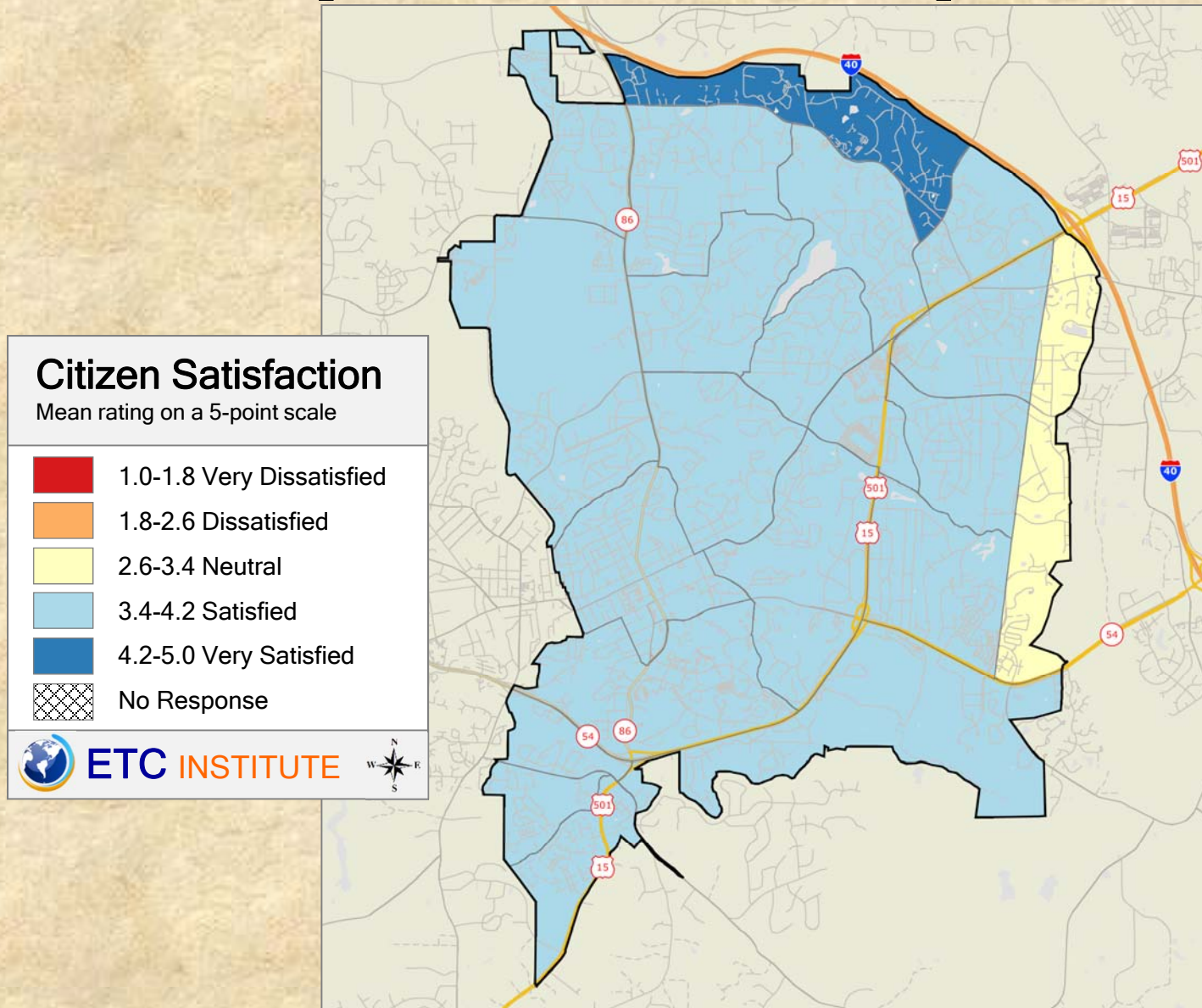
Q11.11 Satisfaction with: Maintenance of Town buildings, facilities



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

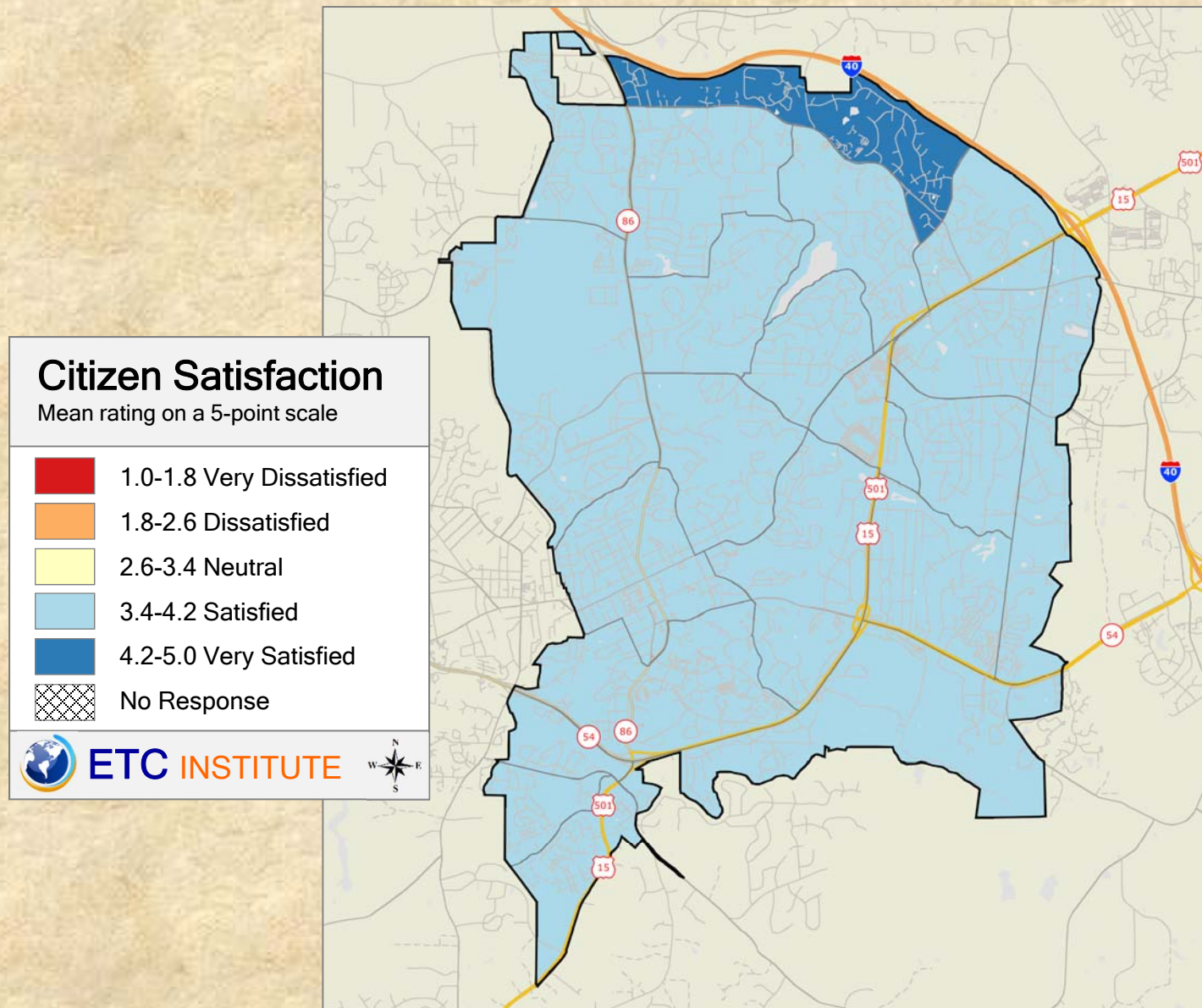
Q11.12 Satisfaction with: Landscaping in parks, medians, and other public areas



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

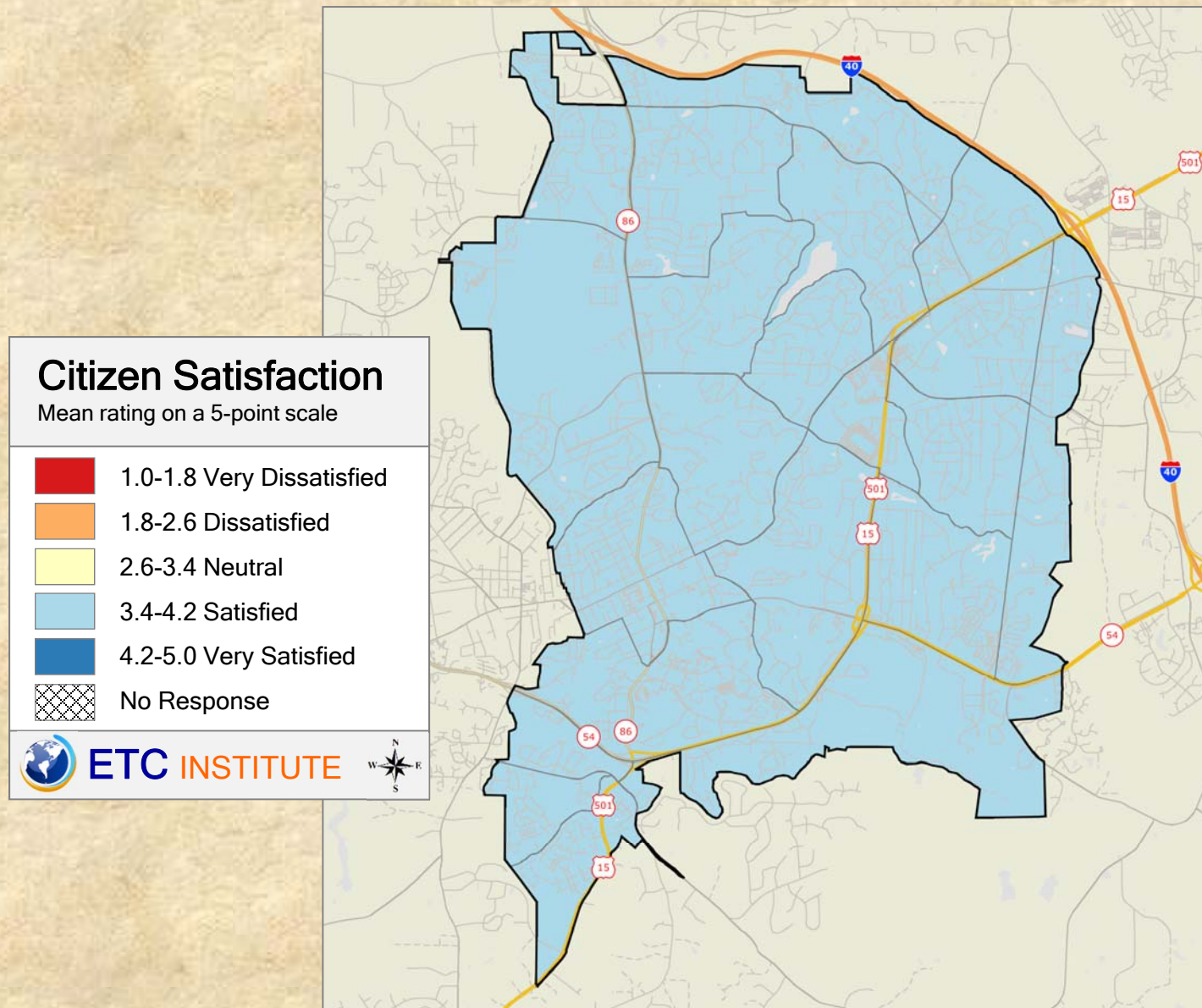
Q11.13 Satisfaction with: Cleanliness of streets and public areas



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

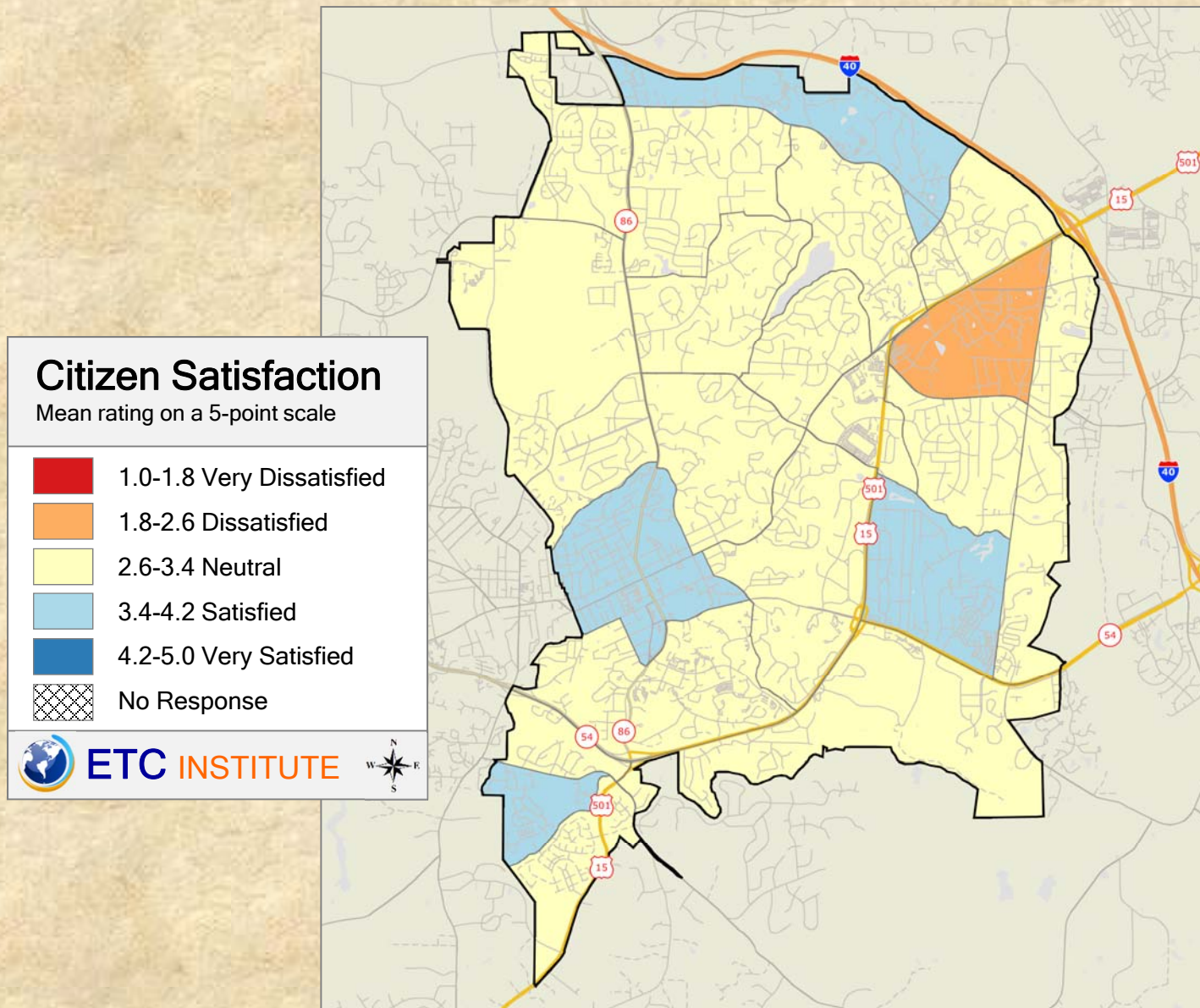
Q13.1 Satisfaction with: Overall appearance of the town



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

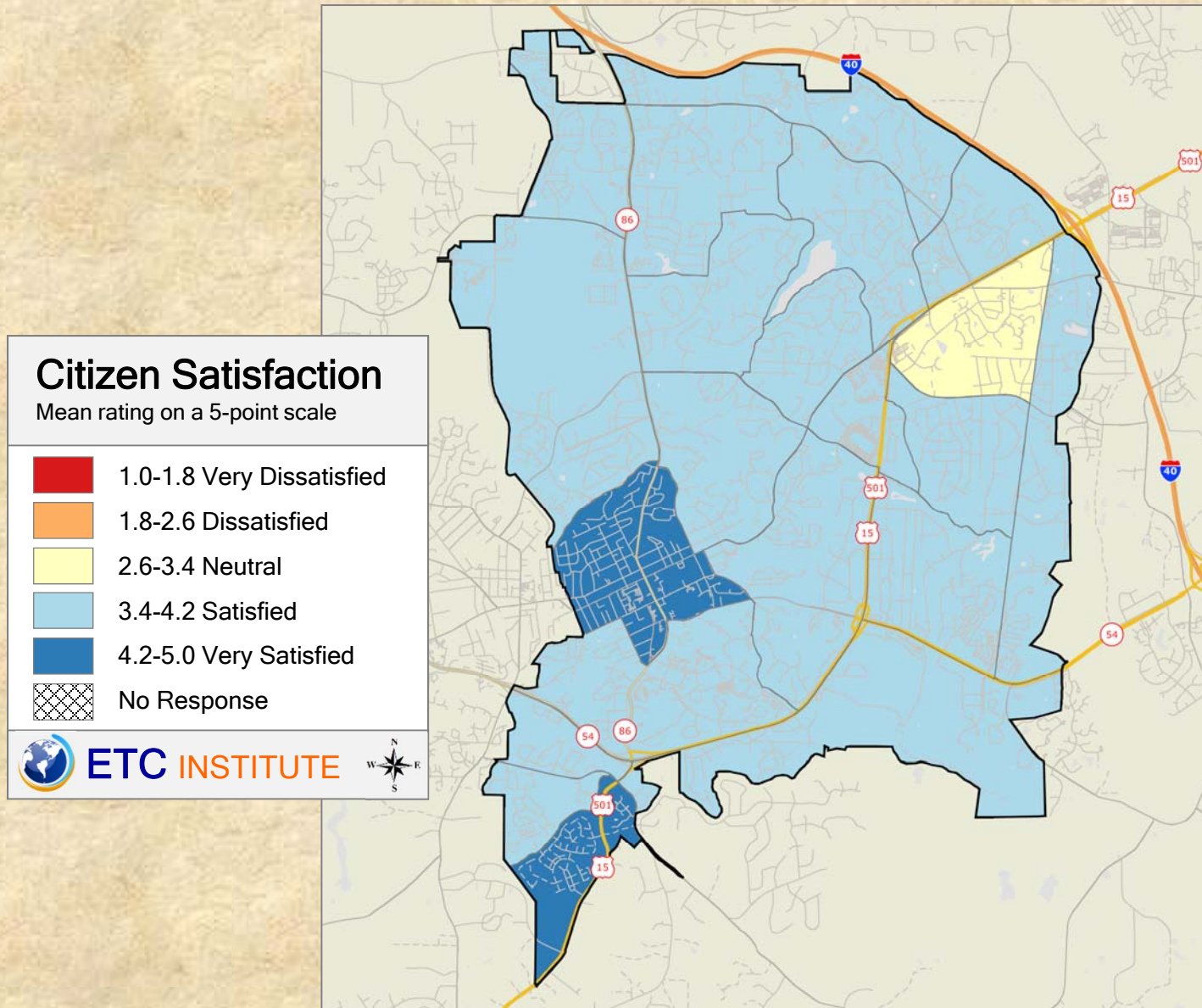
Q13.2 Satisfaction with: Quality of new development in town



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

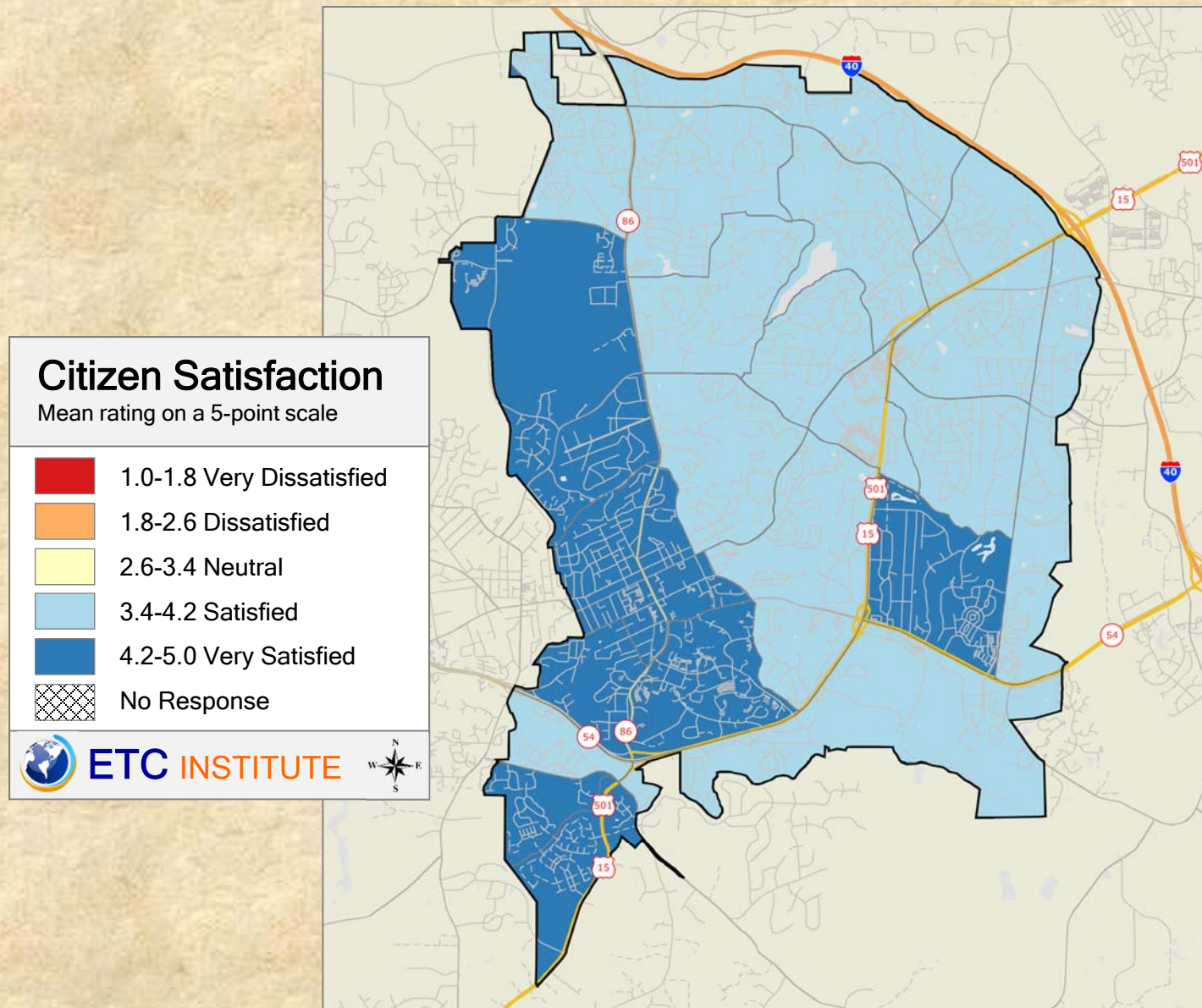
Q13.3 Satisfaction with: Overall quality of life in town



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

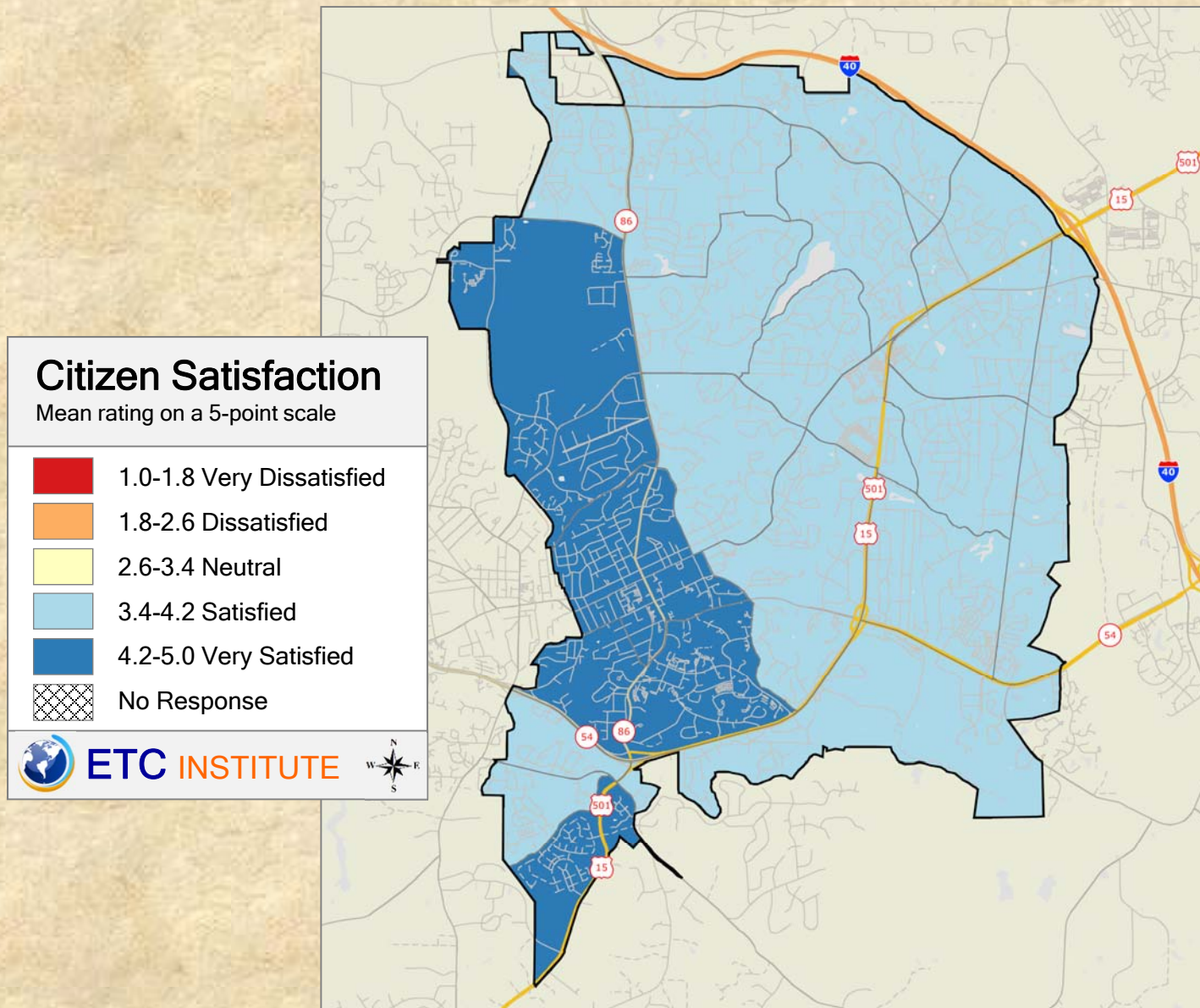
Q13.4 Satisfaction with: Access to restaurants/entertainment



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

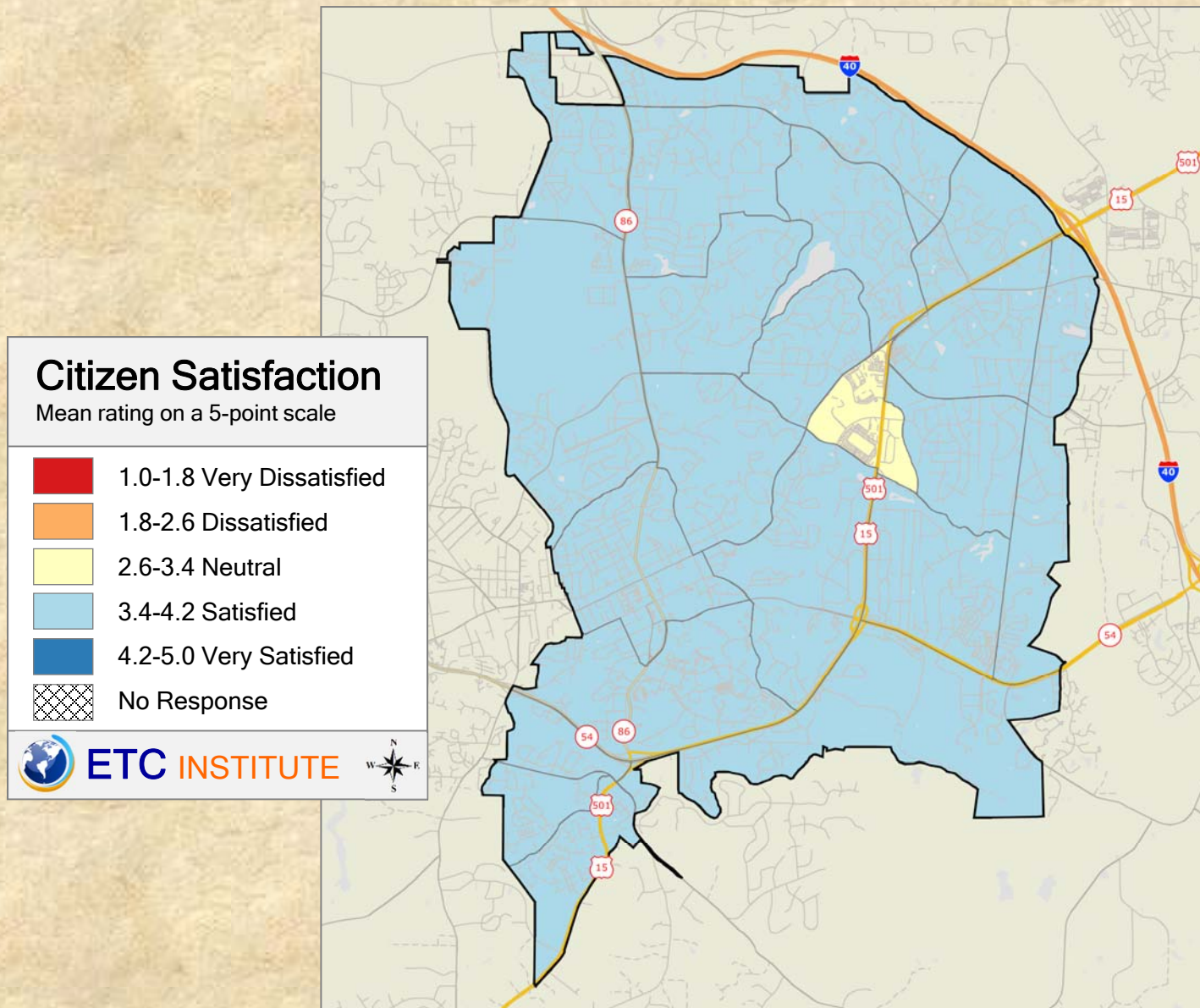
Q13.5 Satisfaction with: Availability of cultural activities, the arts



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

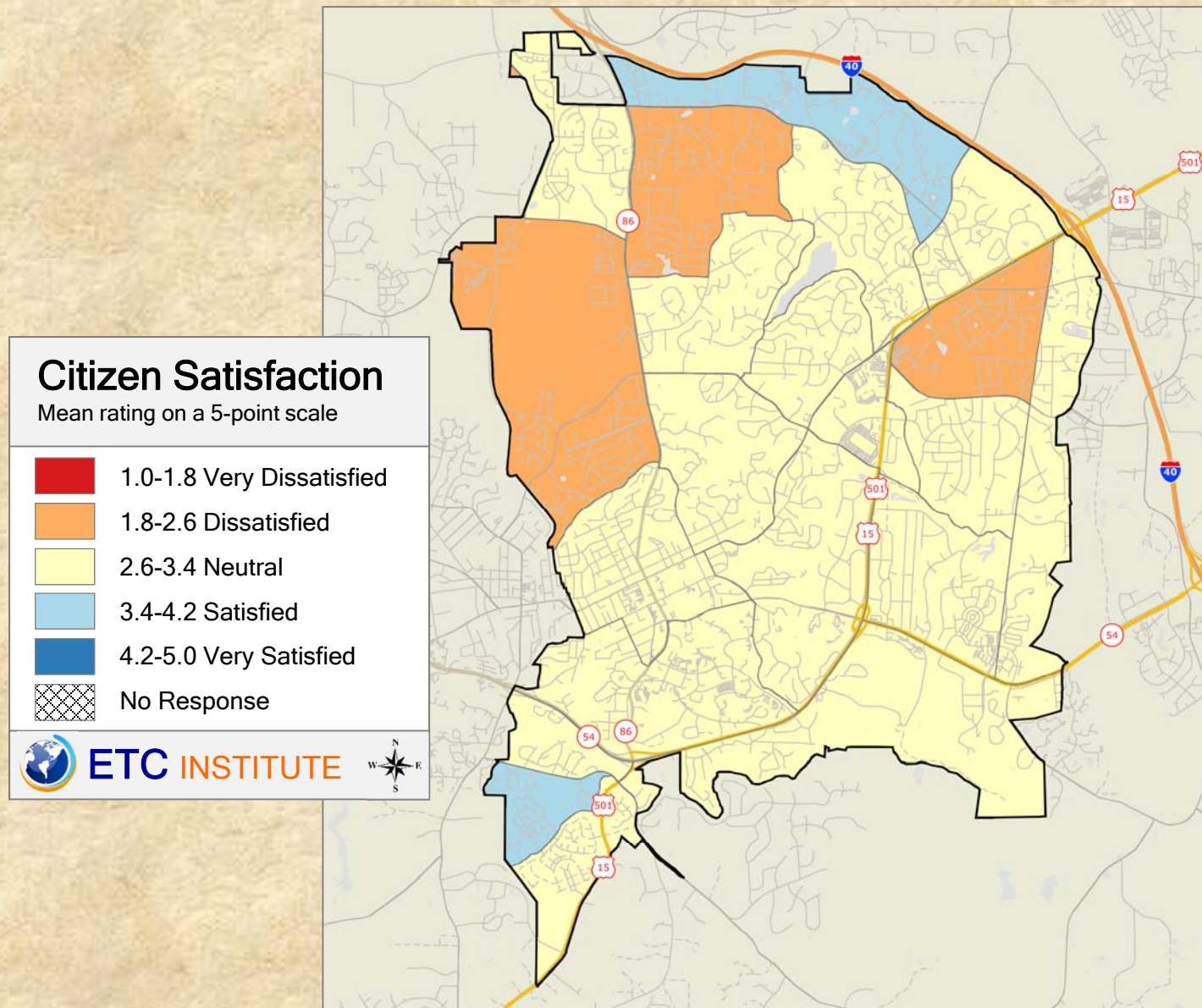
Q13.6 Satisfaction with: Availability of festivals and community events



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

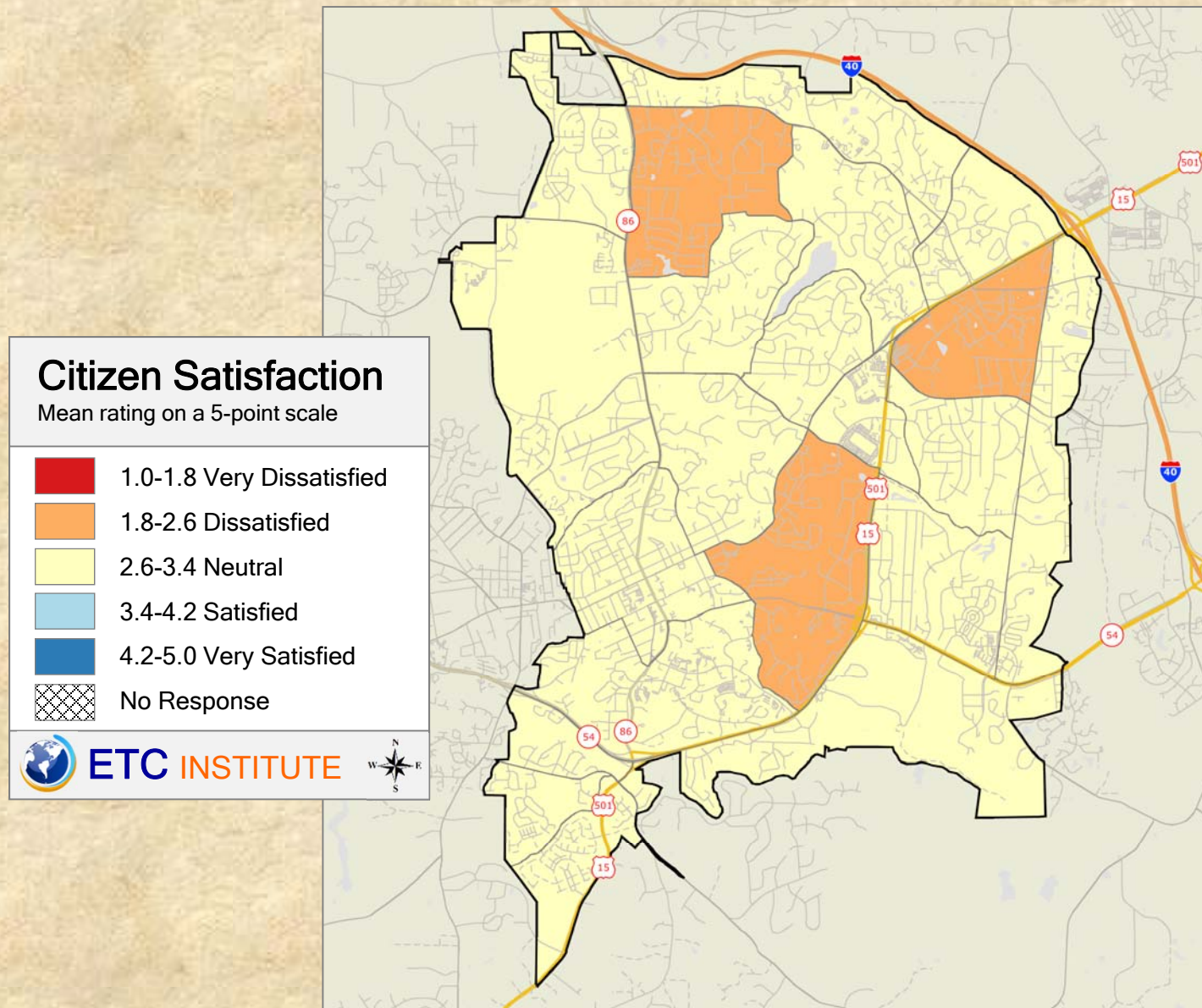
Q15.1 Satisfaction with: New company growth



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

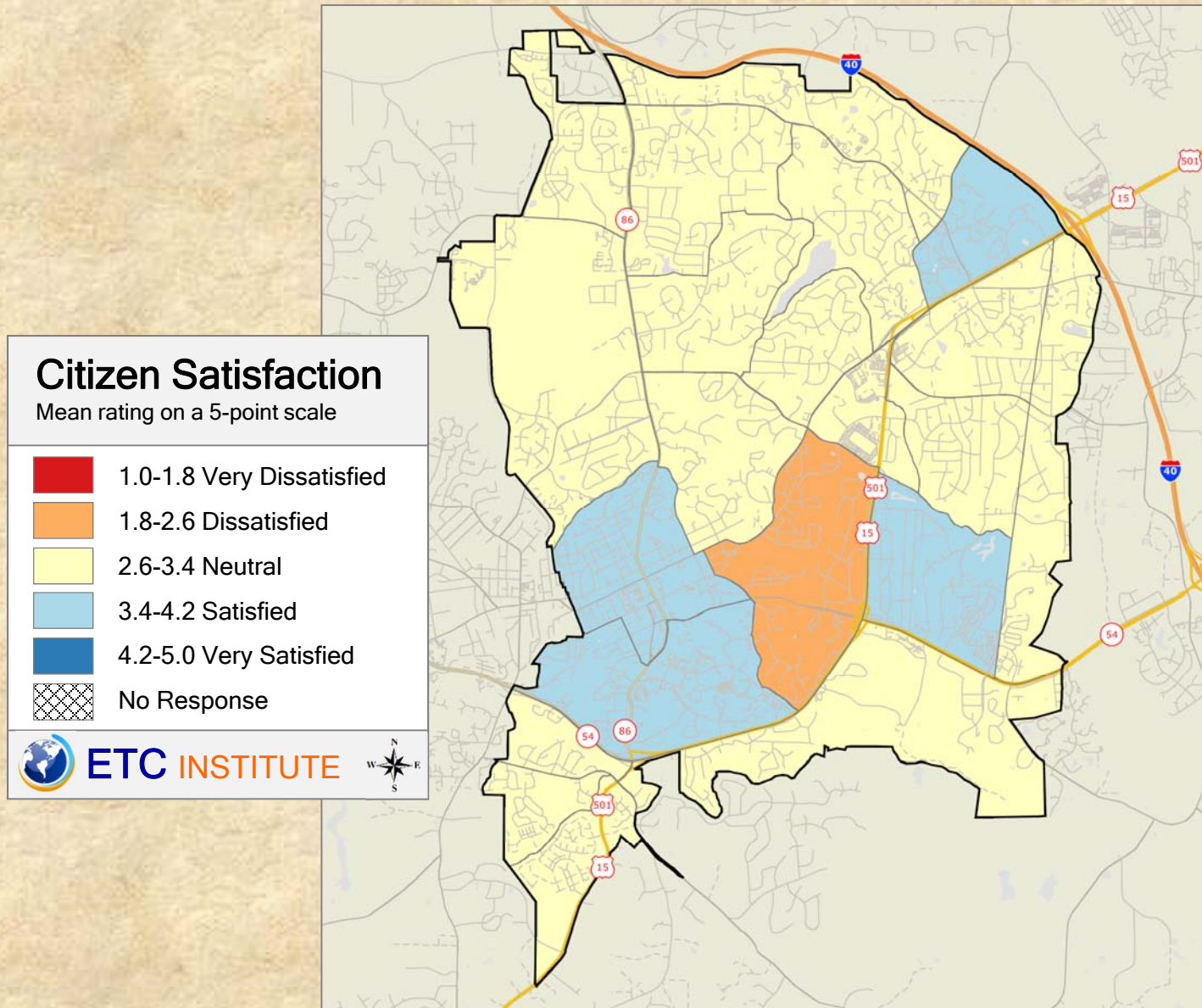
Q15.2 Satisfaction with: Job growth



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

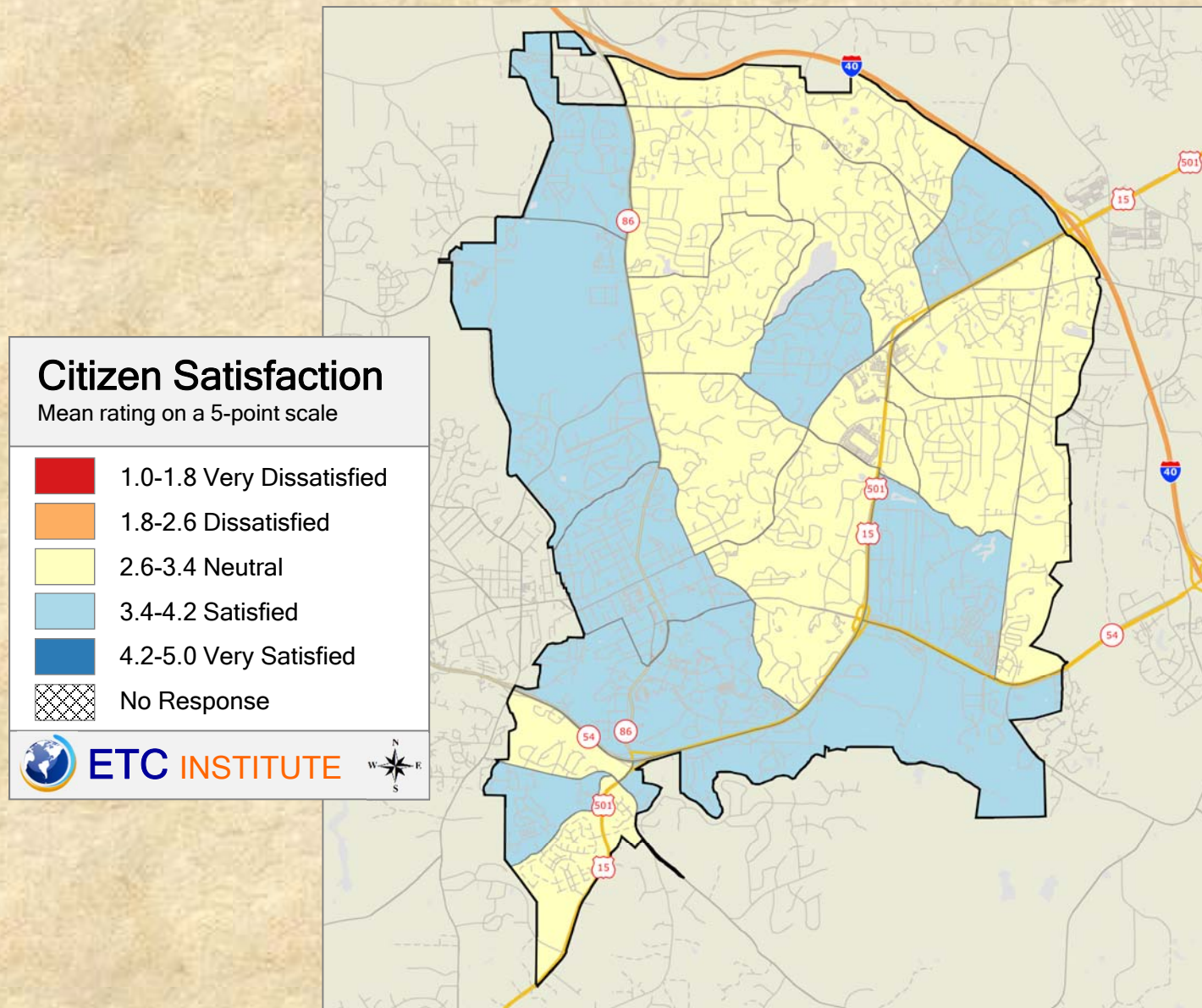
Q15.3 Satisfaction with: Retail growth



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

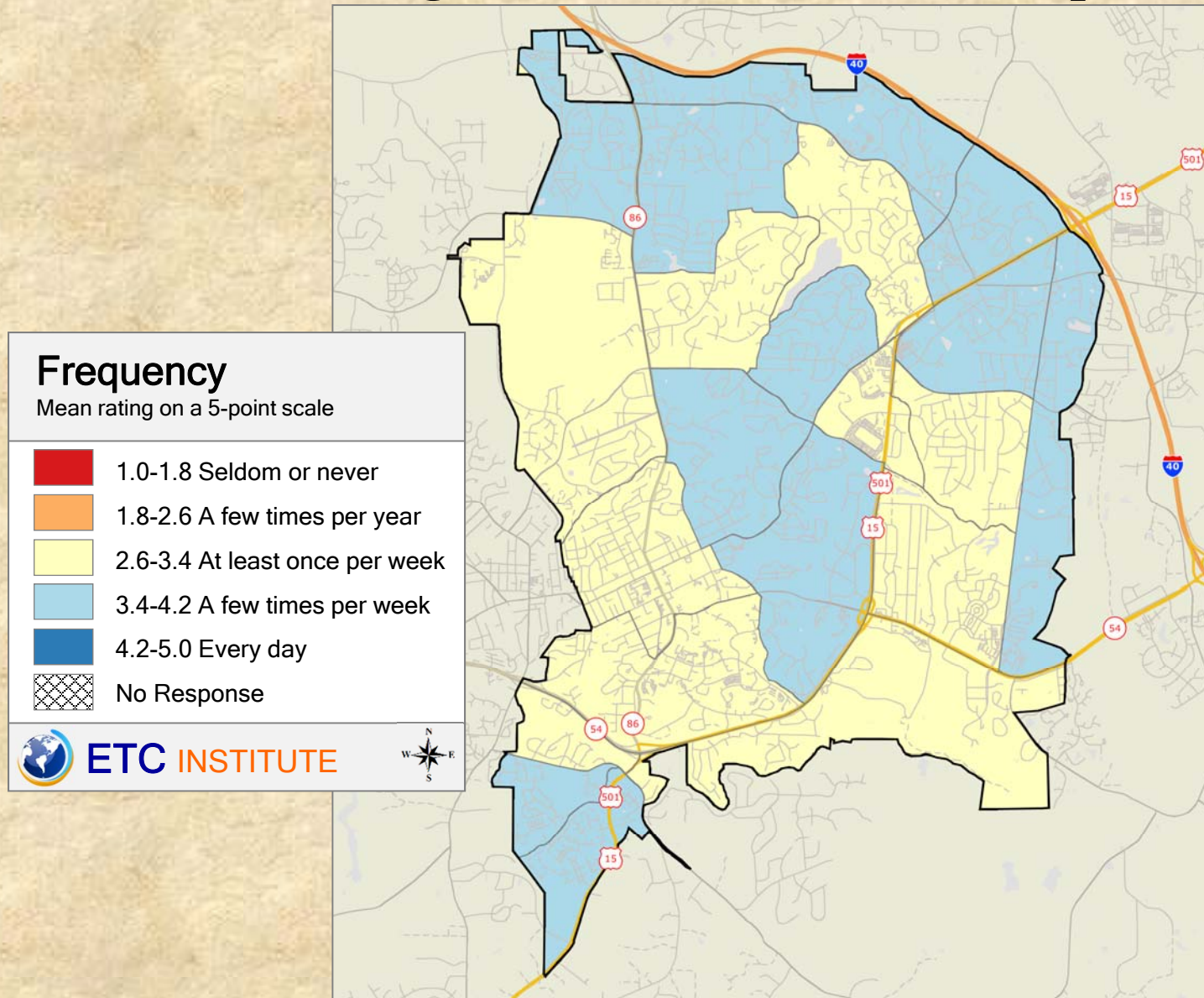
Q15.4 Satisfaction with: Access to shopping



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

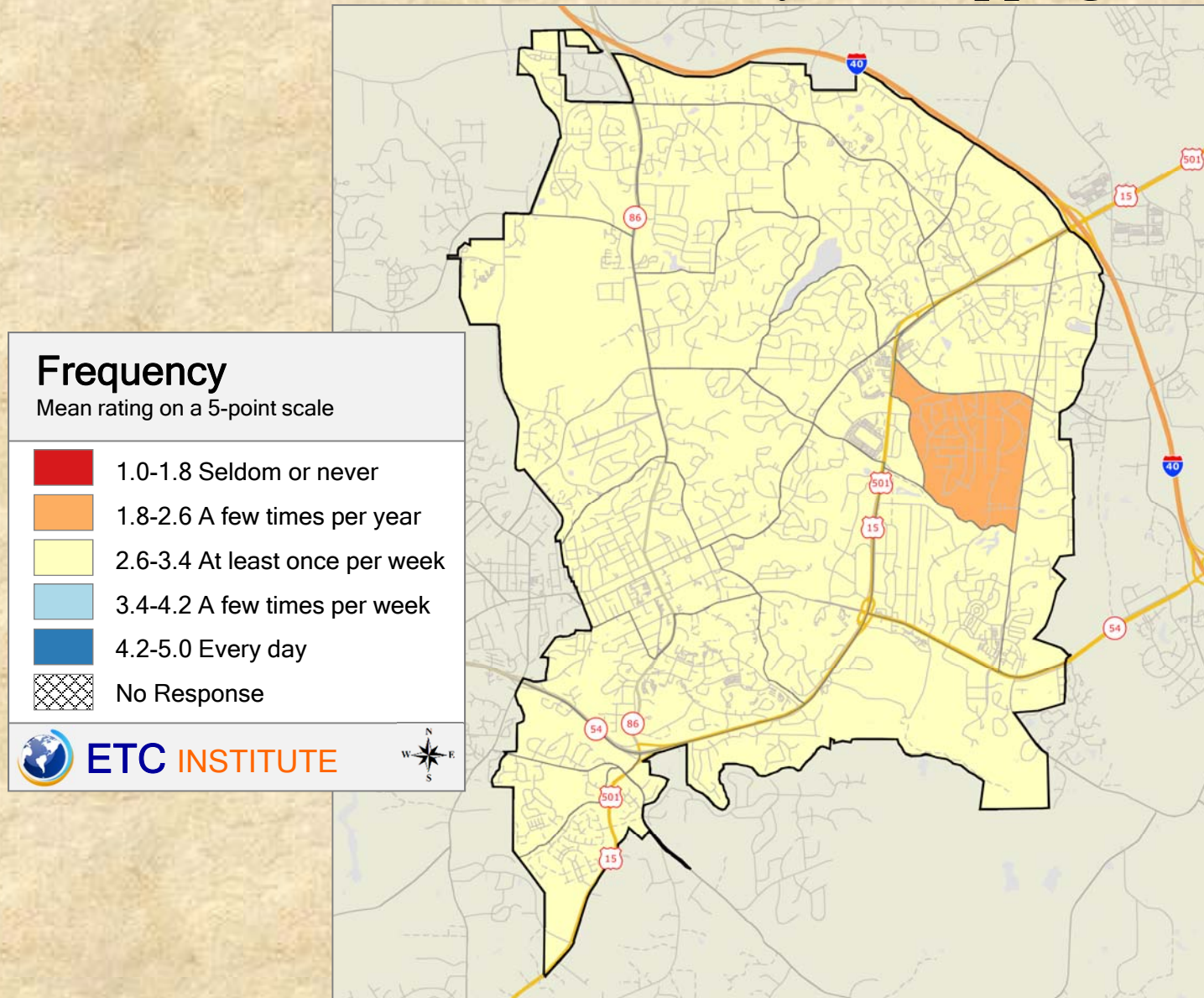
Q15.5 Frequency: How often do you typically go outside town limits to shop?



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

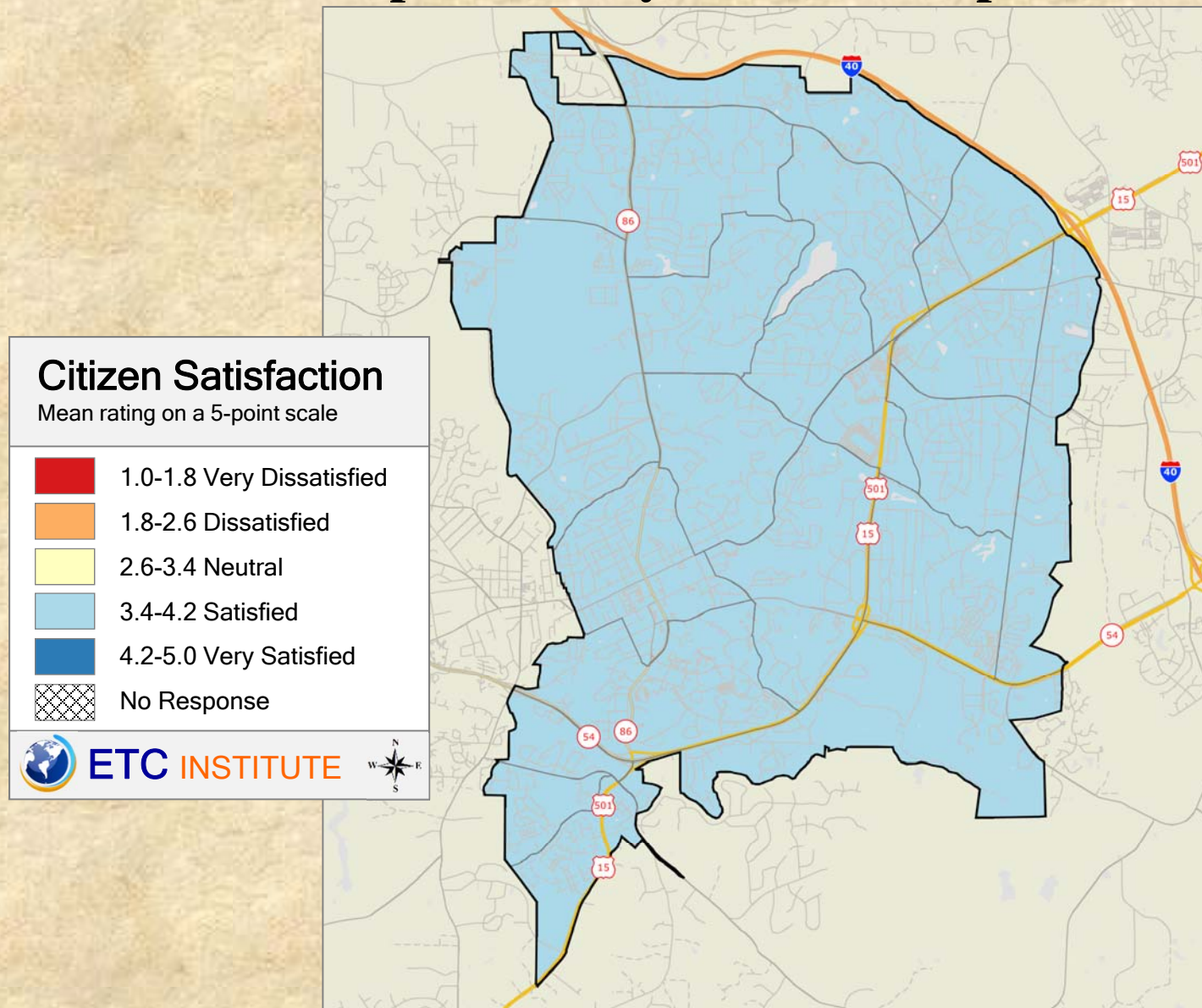
Q15.6 Frequency: How often do you use the internet for your shopping?



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

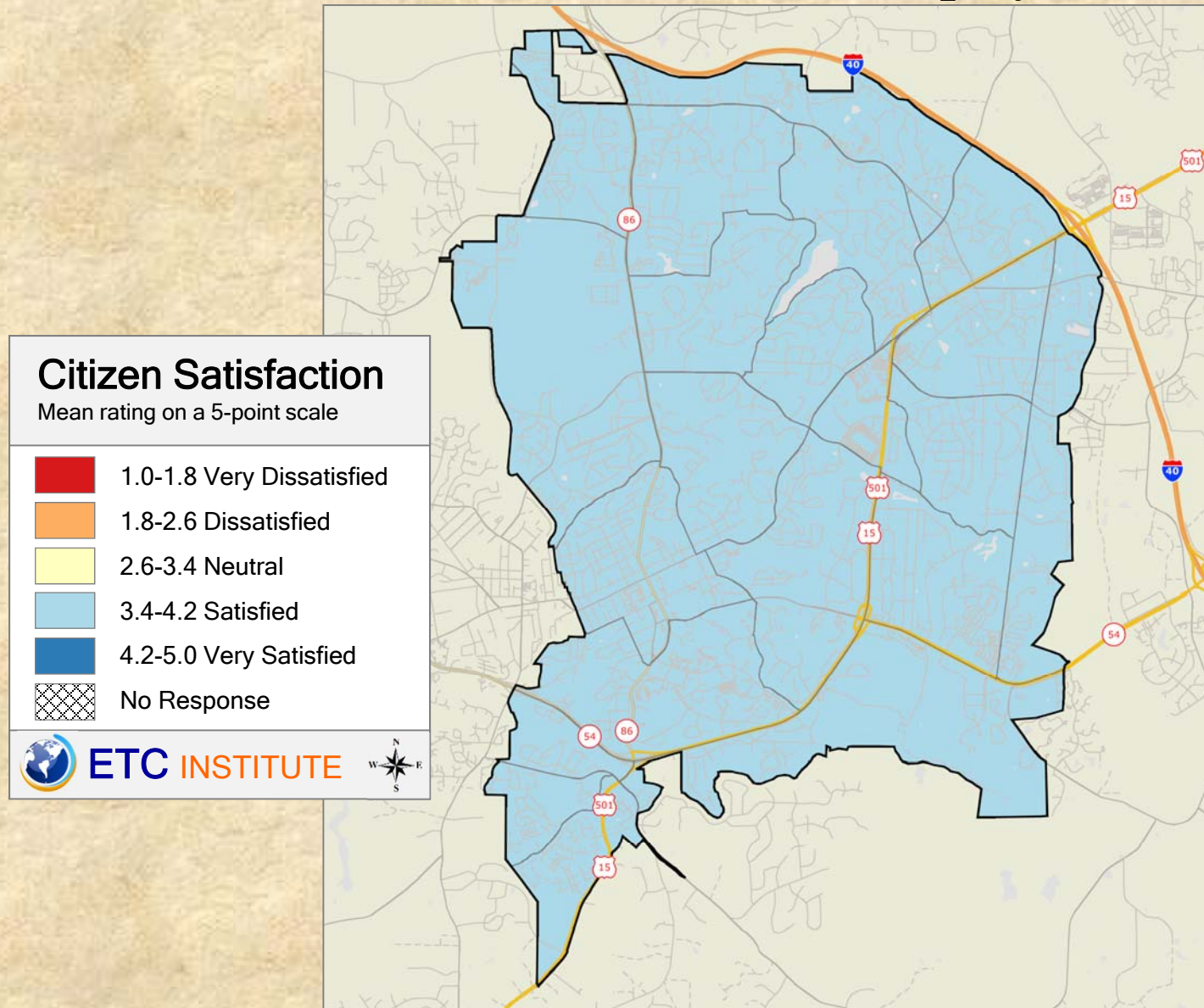
Q17.1 Satisfaction with: Overall quality of services provided by Town of Chapel Hill



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

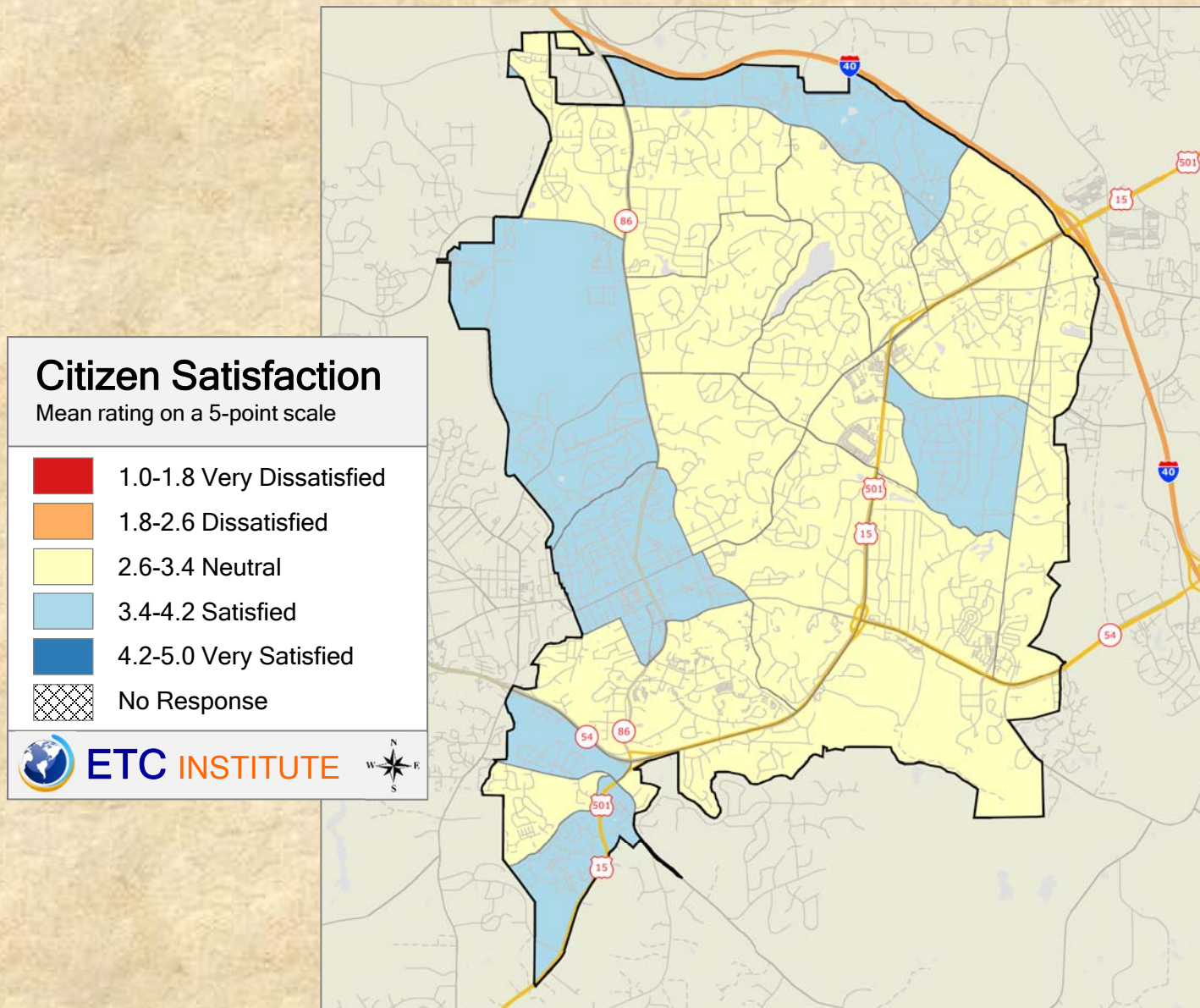
Q17.2 Satisfaction with: Quality of customer service from Town employees



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

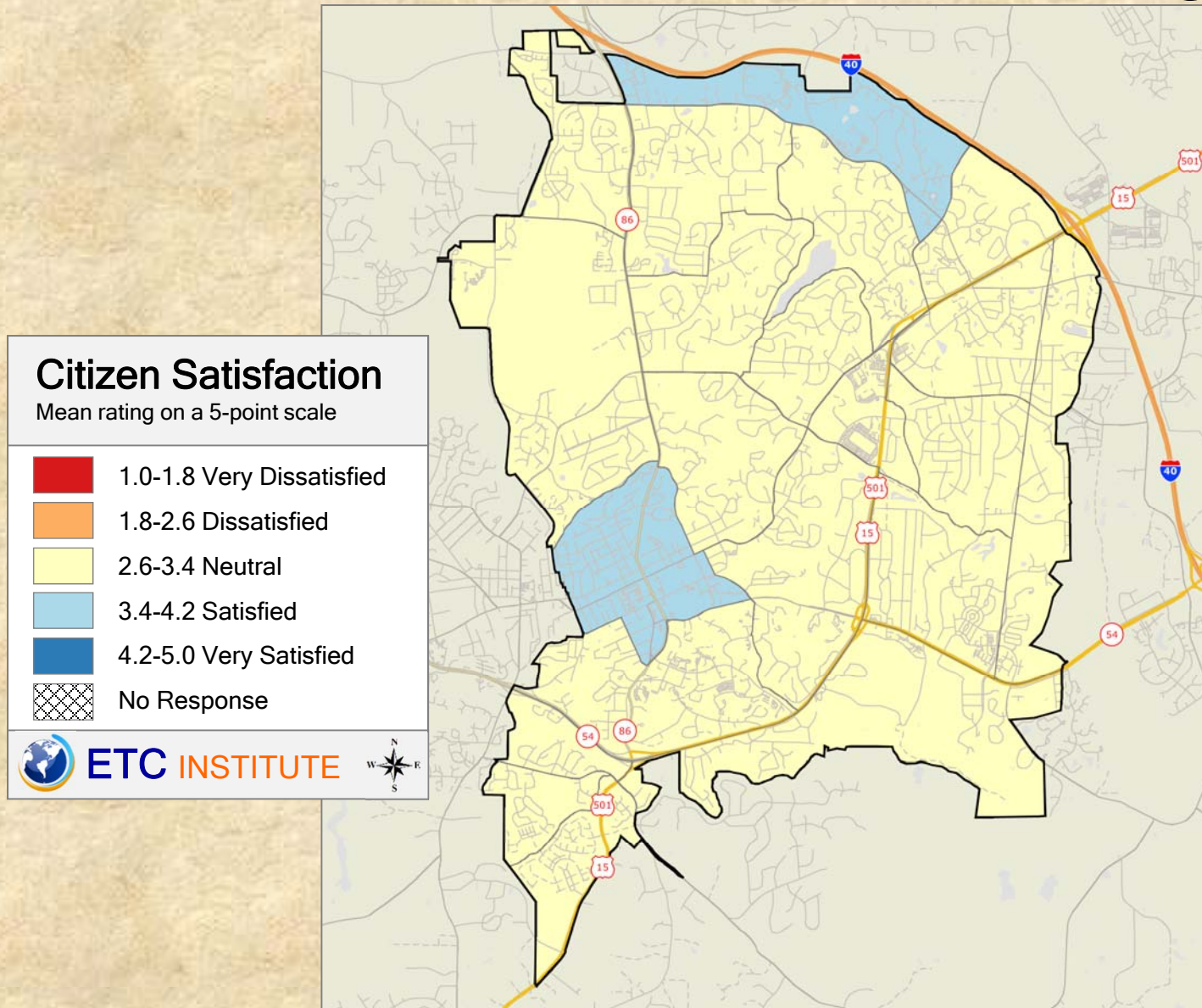
Q17.3 Satisfaction with: Value of your tax dollars and fees



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

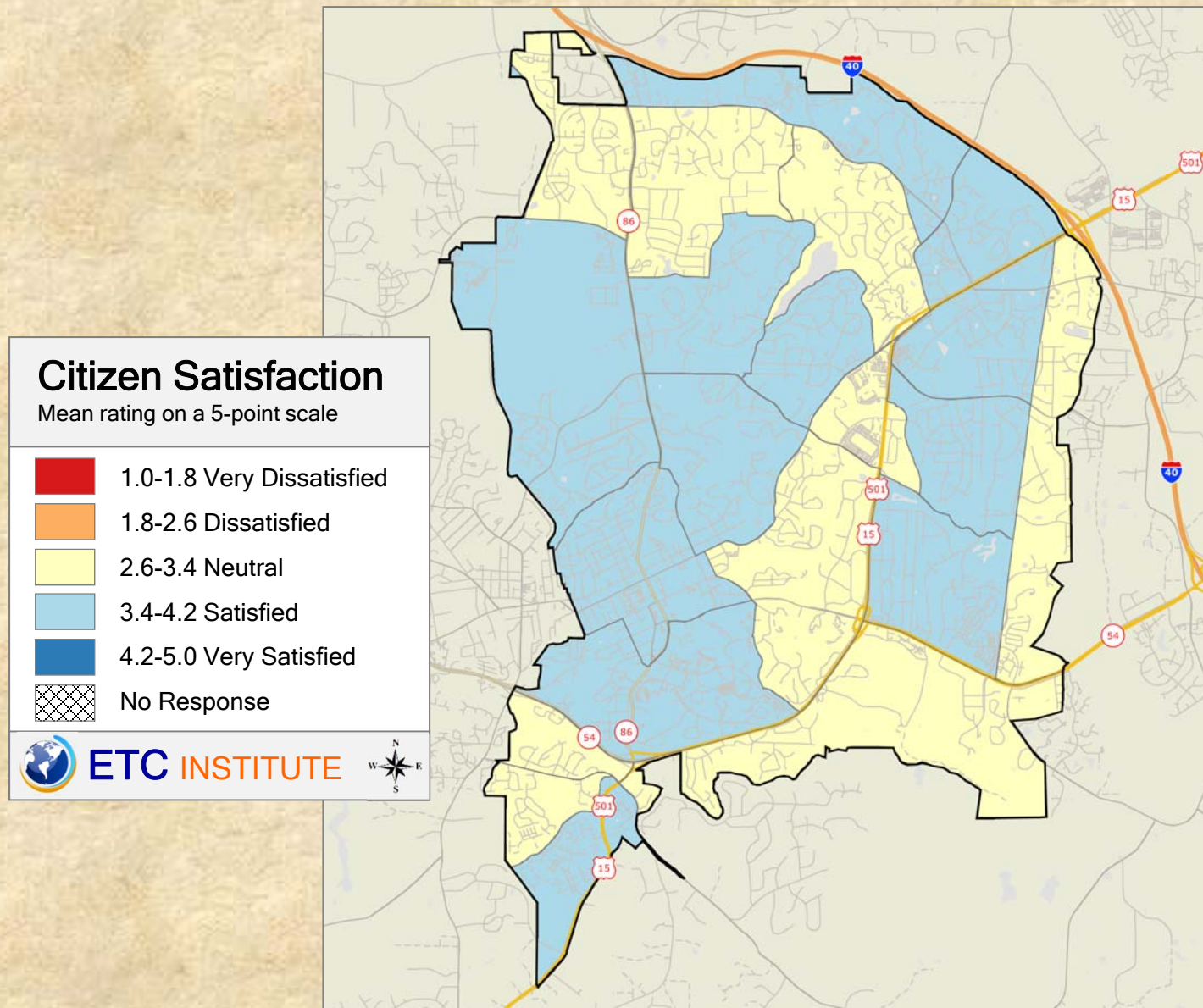
Q17.4 Satisfaction with: Level of public involvement in Town decision-making



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

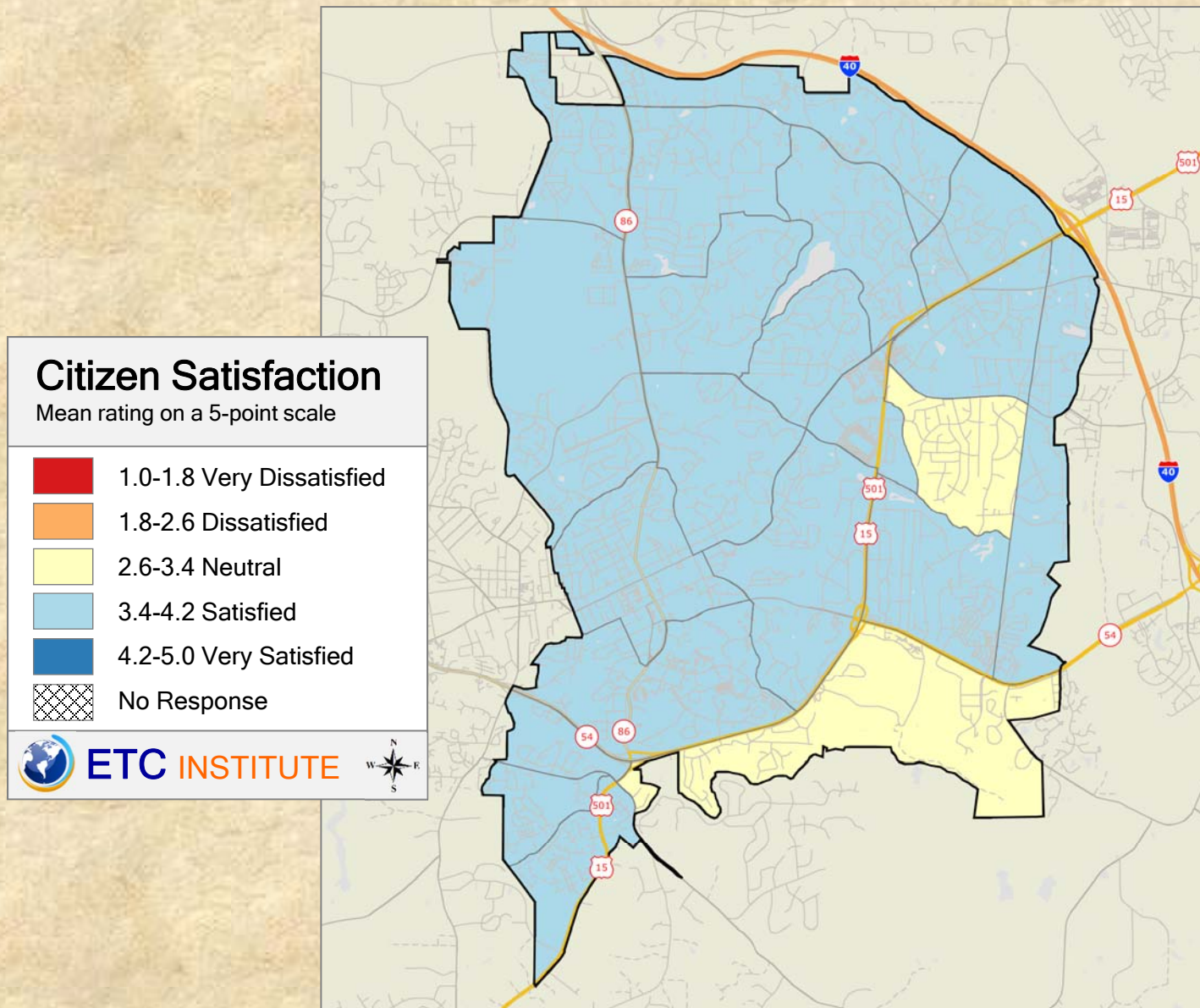
Q17.5 Satisfaction with: Quality of transparent, trusted and accurate Town information



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

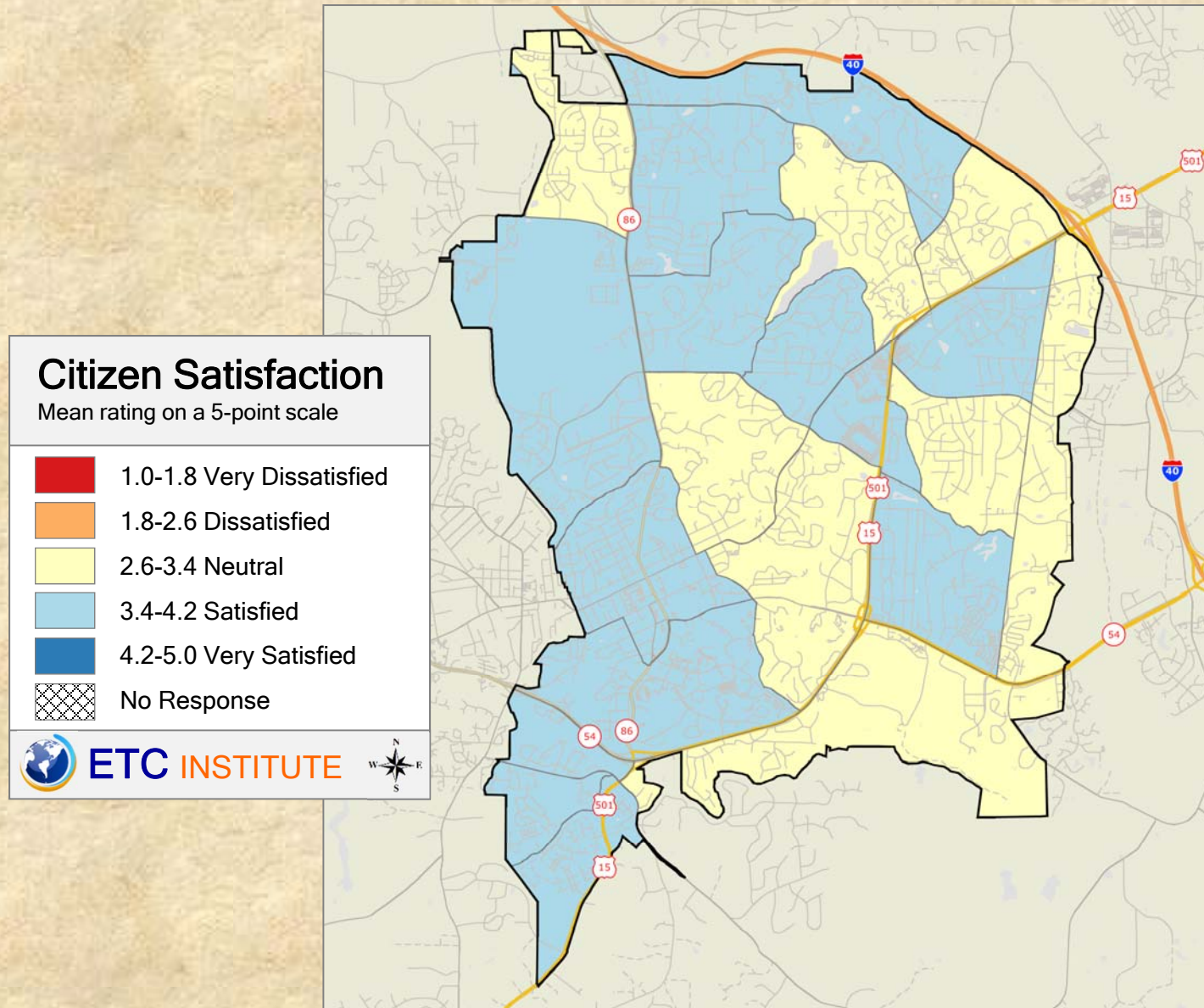
Q17.6 Satisfaction with: Usefulness of Town website



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

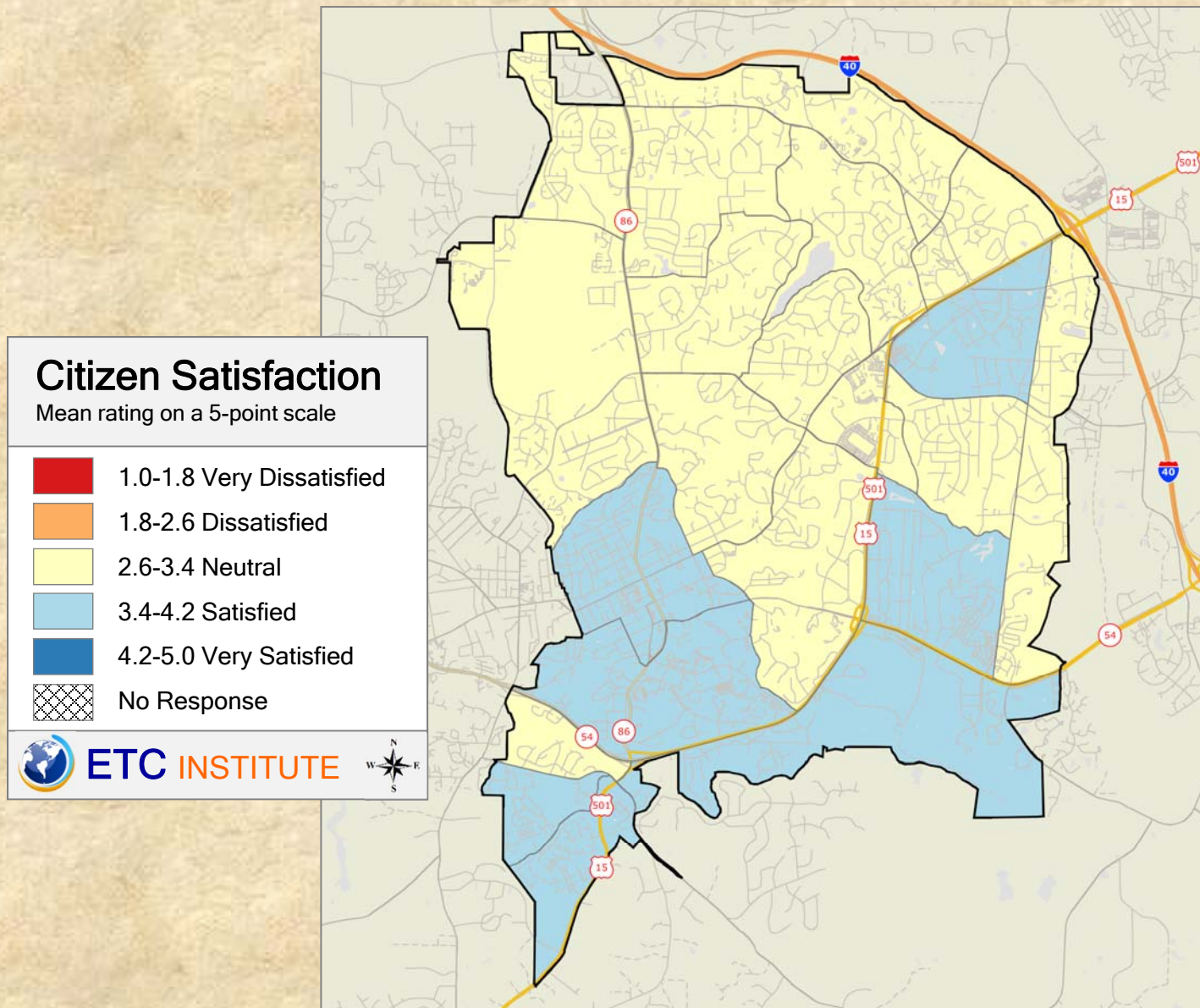
Q17.7 Satisfaction with: Access to information about Town issues/events



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q17.8 Satisfaction with: Quality of Town engagement with residents



Town of Chapel Hill 2018 Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)