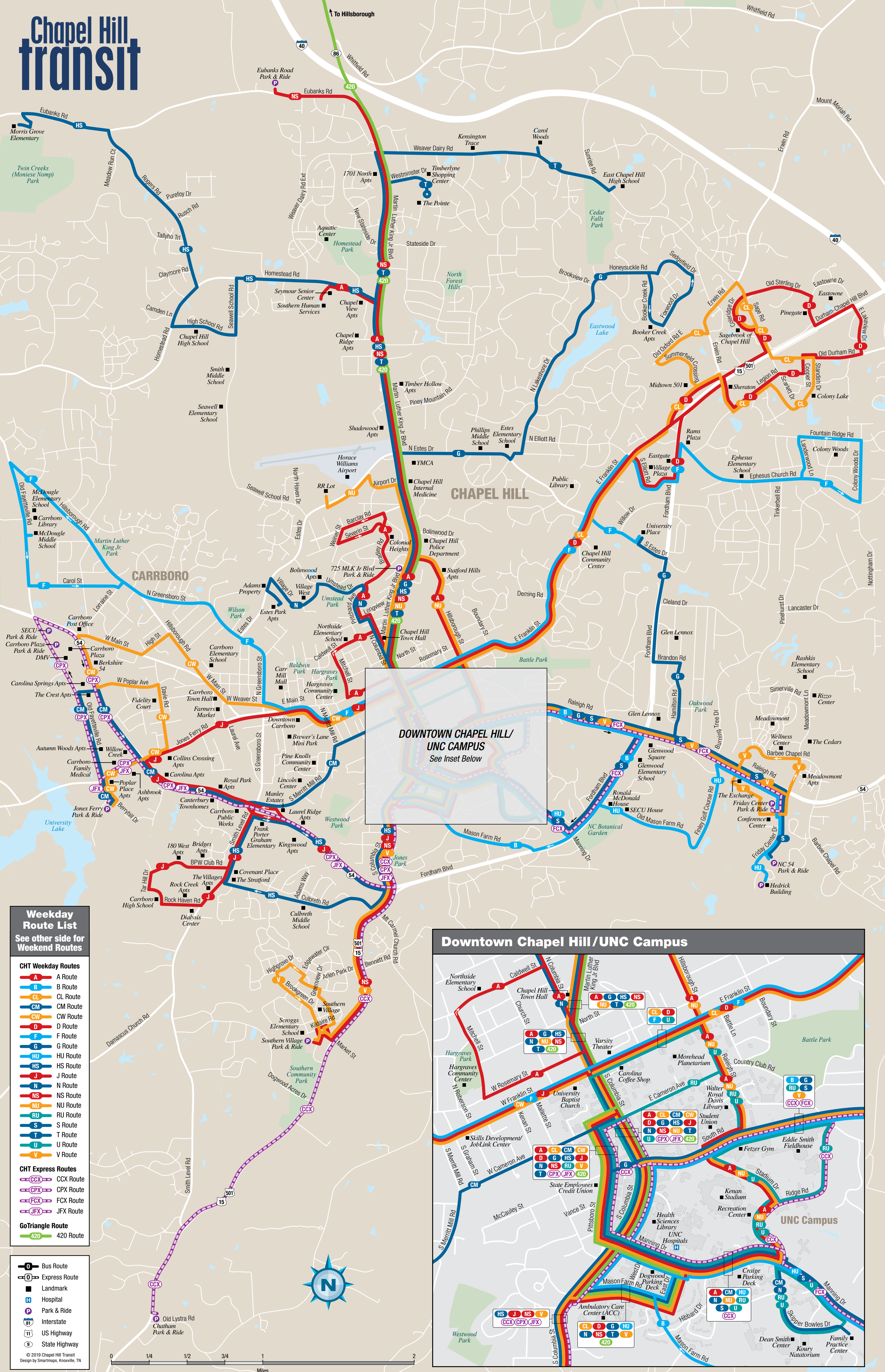
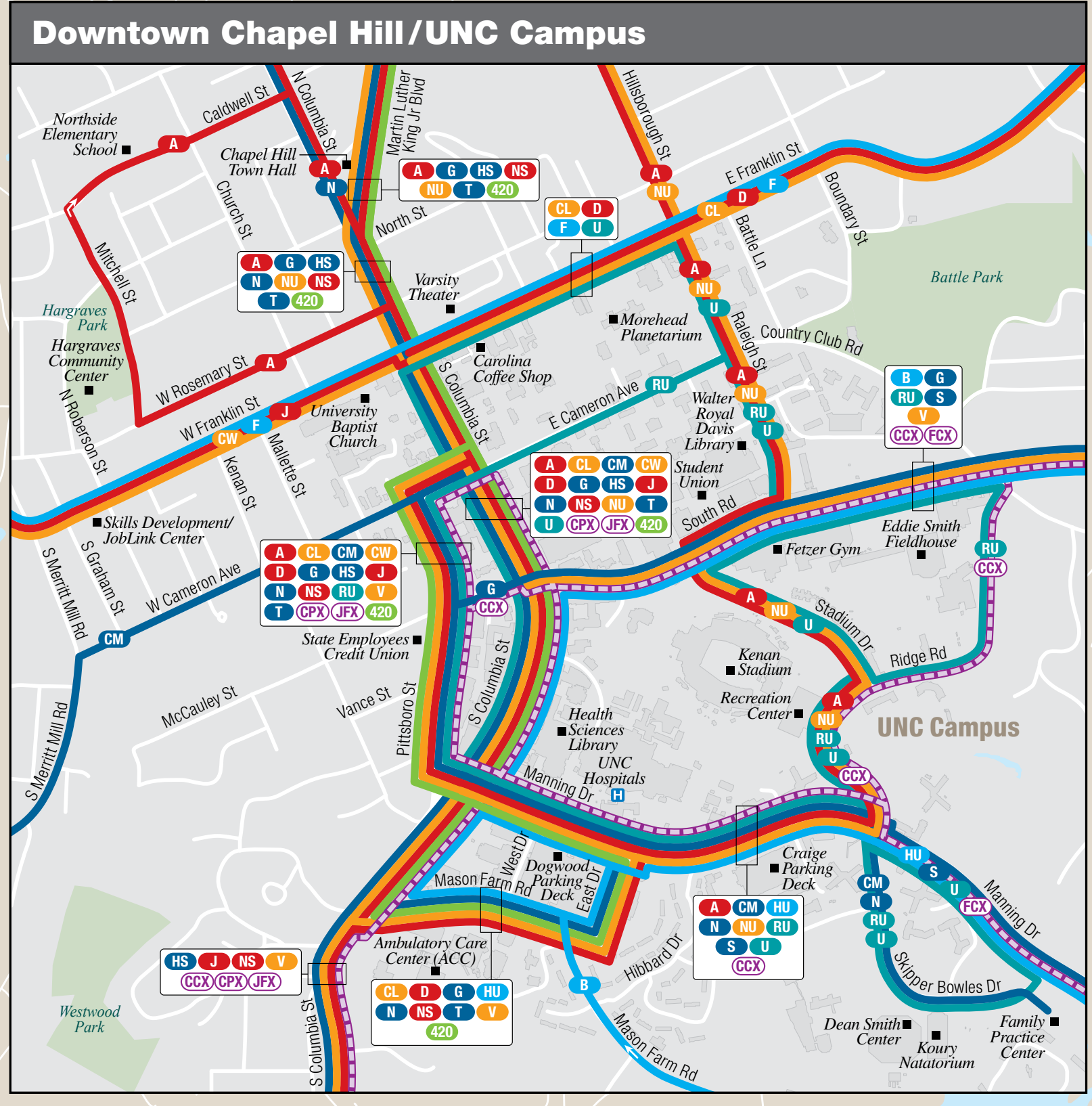


Chapel Hill transit



- ### Weekday Route List
- See other side for Weekend Routes
- CHT Weekday Routes**
 - A Route
 - B Route
 - CL Route
 - CM Route
 - CW Route
 - D Route
 - F Route
 - G Route
 - HS Route
 - J Route
 - N Route
 - NS Route
 - NU Route
 - RU Route
 - S Route
 - T Route
 - U Route
 - V Route
 - CHT Express Routes**
 - CCX Route
 - CPX Route
 - FCX Route
 - JFX Route
 - GoTriangle Route**
 - 420 Route
- Bus Route
 - Express Route
 - Landmark
 - Hospital
 - Park & Ride
 - Interstate
 - US Highway
 - Slate Highway



Se puede obtener información en formatos alternativos personalmente al inglés llamando al 919 969 4900 o por correo electrónico al 919.969.4900. Se puede obtener información en formatos alternativos en idiomas otros que el inglés llamando al 919.969.4900. Se puede obtener información en formatos alternativos en idiomas otros que el inglés llamando al 919.969.4900. Se puede obtener información en formatos alternativos en idiomas otros que el inglés llamando al 919.969.4900.

ADAPTIVE
Administrative Offices are open 8:30 a.m. - 5:00 p.m. Monday - Friday (except for town recognized holidays)
Chapel Hill Transit
Address: 6900 Mill House Road, Chapel Hill, NC 27516
Phone: 919.485.7433
Email: chtransit@townofchapelhill.org
Website: chtransit.org
Facebook: [facebook.com/chtransit](https://www.facebook.com/chtransit)
Twitter: [@chtransit](https://twitter.com/chtransit)

Chapel Hill Transit

Effective: August 12, 2019

SYSTEM MAP & Rider Guide

Serving Chapel Hill, Carrboro and the University of North Carolina at Chapel Hill

Chapel Hill transit



919.485.7433
www.chtransit.org

About Chapel Hill Transit

Chapel Hill Transit is a **FARE-FREE** public transportation service providing safe, convenient and reliable fixed route and paratransit services to the residents and visitors of Chapel Hill, Carrboro and the University of North Carolina at Chapel Hill.

Connect to Us

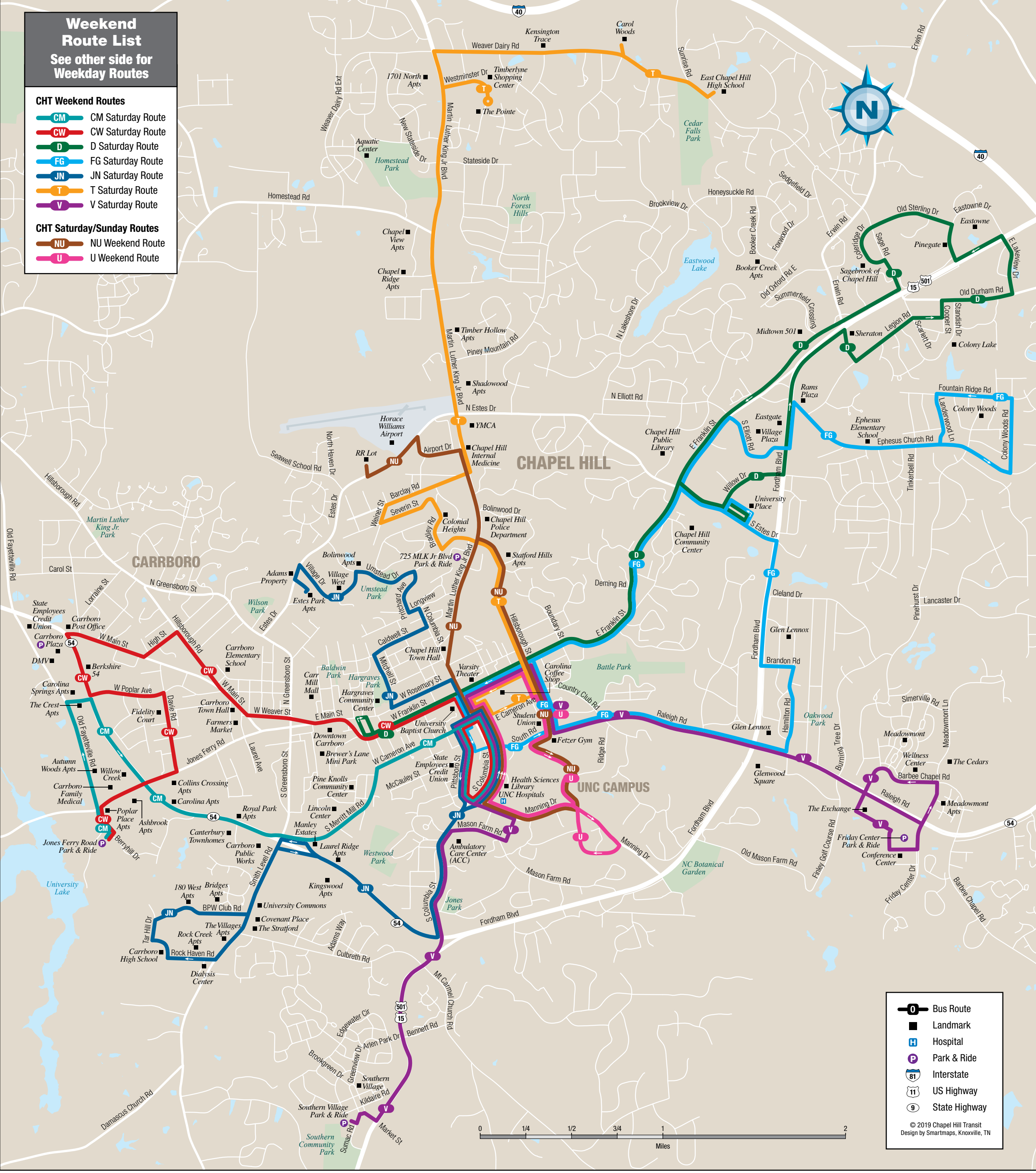
- Customer Service (general information, trip planning and feedback) 919.485.7433 (Monday-Friday: 7:00 a.m. - 6:30 p.m. Saturday, Sunday and reduced service holidays: 8 a.m. - 4:30 p.m.)
- Lost and Found - 919.969.4900 (press #3) 8:30 a.m. - 4:30 p.m.
- EZ Rider - 919.969.5544
- Email chtransit@townofchapelhill.org or call **919.485.7433**
- Visit chtransit.org
- Like us on Facebook at [facebook.com/chtransit](https://www.facebook.com/chtransit)
- Follow us on Twitter @[chtransit](https://twitter.com/chtransit)

Other Local Transit Services

- GoTriangle:** provides regional public transportation services with connections to Chapel Hill Transit, GoDurham, GoRaleigh.
- GoDurham:** provides service throughout the City of Durham
- GoRaleigh:** provides service throughout the City of Raleigh
- GoCary:** provides service throughout the Town of Cary
- OPT:** provides service throughout the Town of Hillsborough and Orange County
- Chatham Transit Network:** provides service throughout Chatham County

One Number - All Agencies

Dial (919) 485- RIDE (7433) GoTransit Regional Information Center for a single source of information about public transportation in the Triangle.



How to read the System Map

Locate your starting point and destination on the CHT System Map. Use the Route List on the map to determine the name of the route(s) you will be using and refer to the appropriate bus schedule. There may be times when you need to use more than one route to reach your destination. Once you have found your route, look at the route specific schedule.

Plan a Trip

Plan your trip before you go by visiting the trip planner at <https://gotriangle.org/> or by visiting [googlemaps.com](https://www.google.com/maps). Just type in your starting location, your destination and the time of day you plan to travel. The planners will give you all the information you need to ride Chapel Hill Transit and other public transit services available in the area. Trip Planner itineraries may not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction. You may also call the Regional Call Center 919-485-RIDE (7433). Chapel Hill Transit also offers Travel Training free of charge. Call us more information at (919) 969-4931.

Real Time Bus Information

NextBus is a service designed to help take the guesswork out of bus arrivals. It uses satellite technology to track a bus; then sends the estimated arrival time for a particular stop to you via phone, text, or web. Many high-traffic stops also have signs which display this information. **To use NextBus:** Download the app to your web enabled device. Provide your bus stop number or route letter and direction. All Chapel Hill Transit bus stops are numbered and key stop numbers are listed on each schedule.

- Text 'chapell' and your stop number to 41411.
- Leave a space between the word 'chapell' and your stop number when entering text.
- You will receive a text message back with arrival time. (Standard data and messaging rates may apply.)

You can also use the **Transloc App**, **Twitter** - @[chtransit](https://twitter.com/chtransit), or **Facebook** - [chtransit](https://www.facebook.com/chtransit).

If you are traveling outside of the Chapel Hill Transit service area, TransLoc provides realtime bus information for GoTriangle and The Piedmont Authority for Regional Transportation (PART).



How to Read a Bus Schedule

The route brochure contains a map of the route, the schedule and other important like holiday service schedules. Bus stops are shown by dots along the route map. On the street, bus stops are marked by blue and green bus stop signs. Bus schedules show a limited number of bus stops called 'timepoints'. Timepoints are marked on the route map by numbers inside circles that correspond with the number at the top of each column in the schedule. Most schedules are organized by direction. First, determine the direction you are going and then find the timepoint closest to your destination on the map and schedule. Move your finger down the timepoint column to find the time you want to arrive at your destination and then move your finger left along that line to your starting point. This determines your departure time. If your bus stop is located between timepoints, your pick up and/or drop off time can be estimated based on the timepoints before and after your stop.

How to Ride

Arrive 5 minutes early at the bus stop and be sure to wait in a place where the bus operator can see you. You can get on or off the bus anywhere there is a blue and white CHT stop sign. Many stops have benches or shelters. At many stops you will see a large digital display board - this displays the time the next bus will visit this stop. As the bus approaches, check the sign above the window to be sure it is the correct bus. If you're unsure, ask the operator. When the bus comes to a complete stop, wait for any customers getting off the bus. Board the bus and find a seat. Ask the operator to announce your stop if you are unsure where it's located. To request a stop, pull the cord or press the vertical yellow strip between the windows at least half a block before the stop. If possible, exit through the rear door of the bus. Never cross in front of the bus.



Riding Tips

- Stay behind the yellow line at the front of the bus when the vehicle is in motion and do not distract the bus operator while they are driving.
- Smoking of any kind, including electronic cigarettes, is not allowed.
- Open drink containers are not allowed.
- Drinking alcoholic beverages or possessing open containers of alcoholic beverages is not allowed.
- Headphones must be used when playing electronic devices to limit sound to the hearing of the individual user.
- Pull the signal cord about a half block before you want to get off the bus.
- Pets (non-service animals) may only be brought on the bus in a secured pet carrier.
- Please do not cross in front of the bus after exiting or stand in front of the bus in any travel lane or parking area (except when loading/unloading bikes).

Holiday Information

Chapel Hill Transit will not operate on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas. Chapel Hill Transit will operate Saturday service (No U and NU) on the following holidays: Martin Luther King Jr. Day, Good Friday, day after Thanksgiving, Christmas Eve the day after Christmas, and New Year's Eve.

Service levels may also be adjusted at various times throughout the year to meet service demands and/or in response to community events. The latest information on Chapel Hill Transit services can be obtained by calling 919.485.7433 or by visiting our Facebook or Twitter.

Inclement Weather/Emergencies

Chapel Hill Transit's policy is to safely provide service regardless of the weather conditions. However, during some weather conditions or other emergencies, scheduled times and routing may be affected. Visit www.townofchapelhill.org/snow and/or sign up for alerts from Town of Chapel Hill: <http://www.townofchapelhill.org/town-hall/departments-services/transit/inclement-weather> to stay informed during adverse conditions.

Park and Ride

Chapel Hill Transit operates express and local routes from a series of park and ride lots in Chapel Hill and Carrboro. Some lots are open to the general public while others are operated by the University of North Carolina at Chapel Hill for students and employees who join the Commuter Alternative Program (CAP). All lots require permits.

Accessible Service

Chapel Hill is committed to providing transit services that everyone can use. We encourage individuals with disabilities to take advantage of the independence and flexibility provided by our fixed route service. All buses are wheelchair accessible and can kneel to accommodate customers with limited mobility. All buses are equipped with 'talking bus' technology, which announces major bus stops and intersections. Chapel Hill Transit's paratransit (EZ Rider) service provides origin to destination transportation for eligible customers who are unable to use the fixed route system due to their disability. For more information, call (919) 969-5544.

Ramps, Lifts and Kneeling Buses

Most of Chapel Hill Transit's buses now have ramps. Anyone can request the ramp or lift be lowered. These aren't just for customers using wheelchairs/mobility devices. The buses with ramps can also kneel, lowering the floor of the bus to make boarding easier. Ask the operator to kneel the bus if it would make it safer for you to board.



Bike Racks

All Chapel Hill Transit buses are equipped with racks that hold 2 bicycles each, available on first-come, first-serve basis. Before loading your bike, remove all loose items and make sure the operator knows you'll be loading your bike. When you get off the bus, notify the operator that you'll be unloading your bike.

- Bikes can be loaded on the rack at all hours of public operation and at all transit stops.
- There is no extra charge for your bike.
- Bikes are not allowed inside the bus, except for folded bikes.
- If the bus bike rack is full, please wait for the next bus. A practice rack is located on East Franklin Street near the Carolina Coffee Shop bus stop or when you see a bus at a community event, ask the operator if you can test the rack.