Council Budget Questions and Requests for Information 2021-22 Manager's Recommended Budget Question #5

QUESTION: How will the addition of a Crisis Counselor to the Crisis Unit expand current service

offerings?

RESPONDENT: Chris Blue, Police Chief

RESPONSE: An additional Crisis Counselor with the Chapel Hill Police Crisis Unit will allow for the expansion of in-person operating hours. The current schedule was developed after an analysis of calls for service and adjustments were made to have maximum coverage during peak times. The police department is experiencing a steady increase in crisis calls on the weekend, when we operate in an "on-call" status. The additiona of another Crisis Counselor will allow for additional on-site coverage on weekends.