



PARKS AND RECREATION

www.chapelhillparks.org

PARKS AND RECREATION
Town of Chapel Hill
200 Plant Road
Chapel Hill, NC 27514

phone (919) 968-2784 fax (919) 932-2923
www.townofchapelhill.org

Survey Results – Tennis & Pickleball User Experiences and Feedback on Potential Shared Use of Outdoor Courts

Dates Survey Accessible On-line: July 8, 2022 through July 25, 2022

Online Survey was advertised through:

- Town of Chapel Hill Parks and Recreation webpage (*specifically the Tennis and Pickleball webpage*)
- Signs at Town of Chapel Hill Parks and Recreation Department outdoor court properties, indoor community centers, and aquatics center.
- Tennis and Pickleball community groups: Friends of Chapel Hill Public Tennis Courts and Chapel Hill Pickleball

INTRODUCTION

The Town of Chapel Hill Parks and Recreation Department is reviewing a proposal submitted by Chapel Hill Pickleball for the shared-usage of (2) of the (4) tennis courts at Ephesus Park. To provide an opportunity for users of the Town Chapel Hill outdoor courts to share their experiences and to express their thoughts on potential shared use of outdoor courts, Parks and Recreation invited outdoor court users to use an online survey.

We recognize that there are limitations to such a survey– for instance, survey technology was not used to prevent individuals from completing more than one survey. We believe that the survey provided an opportunity to gain input from additional users.

HIGHLIGHTS

- 408 total responses
- Self-reported by respondents: 145 tennis players; 230 pickleball players; 33 players who play both sports
- Majority of survey respondents play their respective sport at Ephesus Park
- Mornings and evenings are reported as the most frequent play times for both tennis and pickleball players
- 96% of survey participants reported utilizing Town of Chapel Hill Outdoor Courts within the last three months (*at the time of the survey*)
- Most tennis (76%) and pickleball (95%) players reported they had to wait to access a court to play their respective sport due to courts being full
- Reported usage by respondents shows outdoor courts are utilized daily by both tennis and pickleball players
- Self-reported by respondents: 270 Orange County residents; 138 non-Orange County residents
 - 90% of tennis players participating in the survey identified themselves as Orange County residents; and 10% identified themselves as non-Orange County residents
 - 52% of pickleball players participating in the survey identified themselves as Orange County residents; and 48% identified themselves as non-Orange County residents
- 65% of tennis players and 65% of pickleball players participating in the survey reported that they utilize courts not operated by the Town of Chapel Hill Parks and Recreation to play their respective sport

Survey Results – Tennis & Pickleball User Experiences and Feedback on Potential Shared Use of Outdoor Courts: Continued

Page 2 of 8

- Regarding shared use:
 - 93% of pickleball players completing the survey were interested in the implementation of shared use on the tennis courts
 - 10% of tennis players completing the survey were interested in the implementation of shared use on the tennis courts
 - The above results do not include those who reported playing both sports

QUESTIONS & RESPONSES

1. Which sport do you play?

[More Details](#)

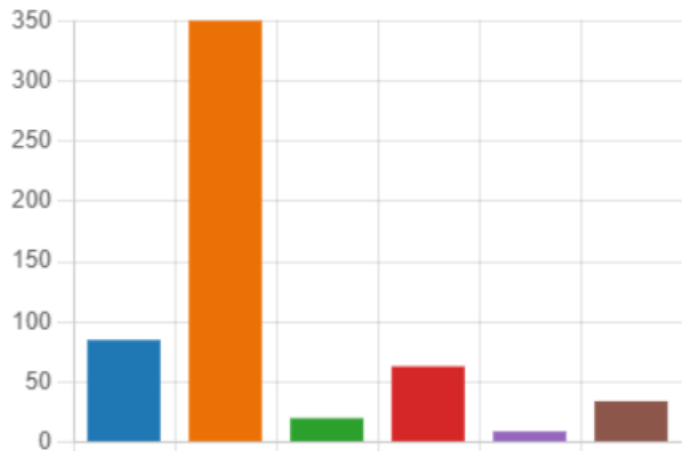
● Pickleball	230
● Tennis	145
● Both	33



2. Within the Town of Chapel Hill, where do you typically play these sports?

[More Details](#)

● Cedar Falls Park	85
● Ephesus Park	350
● Hargraves Park	20
● Southern Community Park	63
● Oakwood Park	9
● Other	34

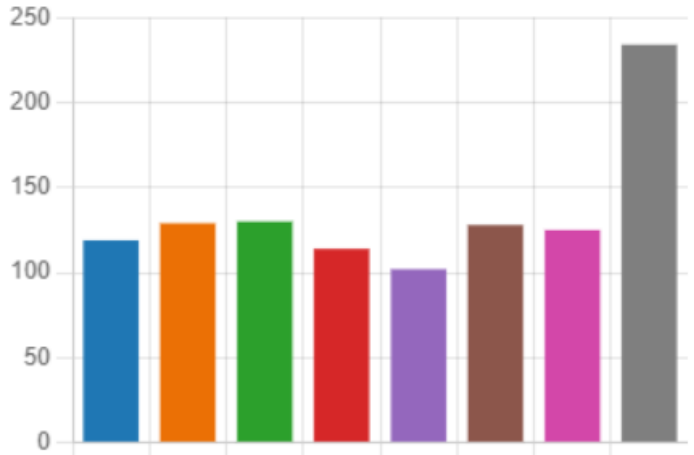


Survey Results – Tennis & Pickleball User Experiences and Feedback on Potential Shared Use of Outdoor Courts: Continued

3. What day(s) do you typically play tennis?

[More Details](#)

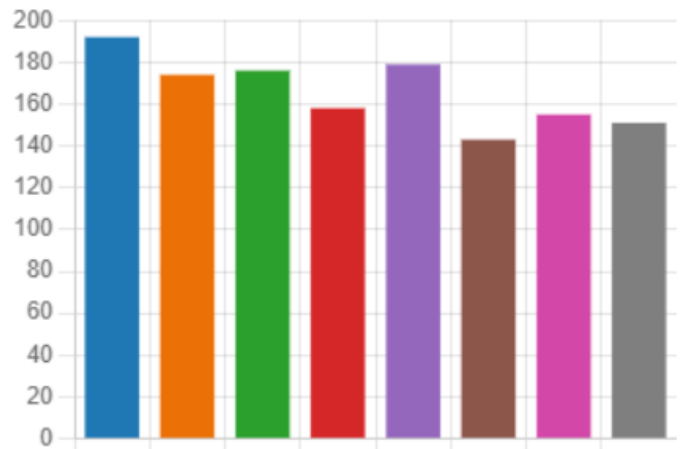
Monday	119
Tuesday	129
Wednesday	130
Thursday	114
Friday	102
Saturday	128
Sunday	125
Not Applicable	234



4. What day(s) do you typically play pickleball?

[More Details](#)

Monday	192
Tuesday	174
Wednesday	176
Thursday	158
Friday	179
Saturday	143
Sunday	155
Not Applicable	151



Survey Results – Tennis & Pickleball User Experiences and Feedback on Potential Shared Use of Outdoor Courts: Continued

Page 4 of 8

5. What time(s) of day do you play tennis?

[More Details](#)

● Morning	133
● Afternoon	81
● Evening	142
● Not Applicable	228



6. What time(s) of day do you play pickleball?

[More Details](#)

● Morning	199
● Afternoon	66
● Evening	153
● Not Applicable	148



Survey Results – Tennis & Pickleball User Experiences and Feedback on Potential Shared Use of Outdoor Courts: Continued

Page 5 of 8

7. Have you utilized the play locations, times, and days you mentioned above within the last three months?

[More Details](#)

● Yes	390
● No	18



8. **For Pickleball Players Only:** If you answered 'Yes' in the previous question, did you have to wait to play due to the pickleball courts being full?

[More Details](#)

● Yes	238
● No	13
● Not Applicable	157



9. **For Tennis Players Only:** If you answered 'Yes' in the previous question, did you have to wait to play due to the tennis courts being full?

[More Details](#)

● Yes	130
● No	40
● Not Applicable	238



Survey Results – Tennis & Pickleball User Experiences and Feedback on Potential Shared Use of Outdoor Courts: Continued

Page 6 of 8

10. I utilize other local outdoor court facilities (*Carrboro, Durham, private venues, etc.*) in order to play tennis.

[More Details](#)

● Yes, I do.	138
● No, I don't	74
● Not Applicable	196



11. I utilize other local outdoor court facilities (*Carrboro, Durham, private venues, etc.*) in order to play pickleball.

[More Details](#)

● Yes, I do.	189
● No, I don't	83
● Not Applicable	136



12. Would you be interested in shared use of tennis courts that would incorporate designated play days and times for pickleball and tennis players?

[More Details](#)

● Yes	245
● No	163

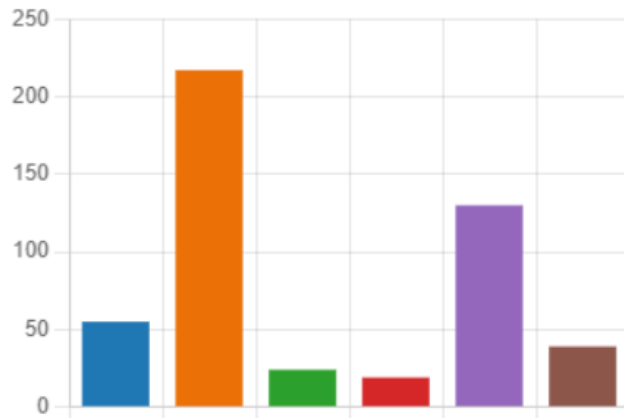


Survey Results – Tennis & Pickleball User Experiences and Feedback on Potential Shared Use of Outdoor Courts: Continued

13. If you answered 'Yes' to the previous question, which location would you prefer shared use implemented at?

[More Details](#)

● Cedar Falls Park	55
● Ephesus Park	217
● Hargraves Park	24
● Oakwood Park	19
● Not Applicable	130
● Other	39



14. Have you ever played at a facility where shared use was implemented?

[More Details](#)

● Yes	270
● No	138



Responses to the following questions were typed in detailed form by survey participants. These responses can be viewed by clicking on the raw data link listed on the Town of Chapel Hill Parks and Recreation Department’s Tennis and Pickleball webpage. Please note response fields that displayed survey participants’ names and contact information have been removed in order to protect privacy of survey respondents.

Question 15: If you responded 'Yes' to the last question, please share feedback on your experience.

Question 16: What potential concerns, if any, do you have about shared use as described above?

Question 17: Is there anything else you would like to share?

Survey Results – Tennis & Pickleball User Experiences and Feedback on Potential Shared Use of Outdoor Courts: Continued

Page 8 of 8

18. Are you currently an Orange County resident?

[More Details](#)

● Yes	270
● No	138



Questions 19 -23 allowed survey participants to provide additional information about themselves.

Question 19: If you are not an Orange County resident, what county do you reside in?

Responses included the following counties: Alamance, Chatham, Durham, and Wake

Question 20: Please provide your zip code.

Question 21: First Name (*response not required*)

Question 22: Last Name (*response not required*)

Question 23: Email Address (*response not required*)