



Easy Rider Advisory Board Action Minutes

Meeting Date/Time: Wednesday, March 9, 2022 @ 4 pm virtually via Zoom

Members Present: Robert (Bob) Warren, Hugh (Skip) Proctor, Claire Miller, Al Green, Helen Clark, Ellen Perry, and Kim Tyler

Members Absent:

Transit Staff Members: Mark Rodgers, Angie Steele

TOCH Staff Members:

Visitor(s): Brandi Beeker, Joseph Cooper/Pat Bridges

Agenda Item	Discussion Point	Motions	Votes/Actions
CALL TO ORDER	<ul style="list-style-type: none">Bob Warren called the meeting to order at 4 pm.	<ul style="list-style-type: none">Kim Tyler moved to accept the February minutes. The motion was seconded by Skip Proctor.	Claire Miller, Bob Warren, Skip Proctor, Al Green, Kim Tyler, and Helen Clark voted with a verbal yes. Ellen Perry abstained.

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		The motion passed.	
EZ RIDER LEAD SUPERVISOR'S REPORT	EZRAC Initiatives <ul style="list-style-type: none"> • Numbers for February: Total Scheduled – 5614 Cancellations – 1536 No-Shows – 159 Total Actual Trips – 3919 On time performance – 90.35% • The Trapeze contract review has been approved and the process of implementing the new upgraded features will take place over 6 months. • The EZ Rider statistical report will be complete and sent out during the week. 		

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	<ul style="list-style-type: none"><li data-bbox="489 164 1241 354">• The Seymour Center will be open for in house lunch starting on Monday. CHT EZ Rider is almost back to pre-pandemic numbers.		

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OTHER BUSINESS	<ul style="list-style-type: none"> • Bob Warren reported that he will be stepping down as Chair of the EZRAC effective May because he and his wife are moving to a new location in Chapel Hill. • Angie will check to see what the terms of the committee members are and send that information out to the group. • Ellen Perry expressed her concerns that she feels that she is not being heard and listened to as a committee member and that she would like to add another committee member with IDD. Members of the committee let Ellen know that her input has been very valuable to the work of the committee. Ellen would like to take a leave of absence for up to 5 months from the EZRAC. • Brandi Beeker announced that she is working on the Master Aging Plan and would like the input of EZRAC members. • Wearing a mask in Town facilities will be optional effective March 14. 		

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	<p>TSA still requires that masks be worn on all public transportation until April 18.</p> <ul style="list-style-type: none"><li data-bbox="491 321 1220 565">• If you would like to share your phone number with other EZRAC members, please let Angie know. Everyone should be mindful of the open meeting policy when discussing EZRAC business.<li data-bbox="491 581 1213 878">• There is some incorrect information on the website about the certification process. The handbook should include information on the ¾ mile rule. Please send any additional feedback on the handbook to staff by the end of March.<li data-bbox="491 894 1262 1138">• Bob mentioned that CHT should have a way for customers to communicate feedback on the EZ Rider service. There is, however, already a feedback form on the Transit website.		

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ADJOURNMENT		The meeting was adjourned at 5:00 pm.	
NEXT MEETING		April 13, 2022	