

## **Easy Rider Advisory Board Action Minutes**

Meeting Date/Time: Wednesday, December 14, 2022 @ 4 pm virtually via Zoom

Members Present: Hugh (Skip) Proctor, Al Green, Bob Warren, Helen Clark, Claire Miller, and Kim

**Tyler** 

**Members Absent: Ellen Perry** 

Transit Staff Members: Melissa Patrick, Angie Steele, and Brian Litchfield

**TOCH Staff Members: None** 

Visitor(s): Melissa Papineau

Agenda Item	Discussion Point	Motions	Votes/Actions
CALL TO ORDER	Kim Tyler called the meeting to order at 4:00 pm.	Skip Proctor     moved to accept     the November     minutes. The     motion was     seconded by Al     Green. The     motion passed.	Skip Proctor, Al Green, Bob Warren, and Kim Tyler voted with a verbal yes. Helen Clark abstained.

Agenda Item	Discussion Point	Motions	Votes/Actions
EZ RIDER	a. Nivers la que fe u Nieure un la que		
SUPERVISOR'S	<ul><li>Numbers for November:</li></ul>		
REPORT	Total Scheduled Trips: 5670		
	Cancellations: 1413		
	No Shows: 207		
	Total Actual Trips: 4050		
	87.88% OTP		
	<ul> <li>Seymour Center 15<sup>th</sup> anniversary event</li> </ul>		
	was a success.		
	<ul> <li>December 9- Chapel Hill Transit</li> </ul>		
	celebrated Team Members who had		
	earned Annual Safety Awards,		
	Distinguished Operator Awards, and Team		

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	Member of the Year Awards. Among		
	those winners was our very own:		
	Team Member of the Year: George		
	Coutinho		
	Distinguished Operators: Joseph Butler,		
	George Coutinho		
	We had a total of 85 Team Members		
	receive safety awards for having no		
	preventable accidents over 12 months.		
	<ul> <li>Transit Director, Brian Litchfield stated that the budget for EZ Rider is \$2.5</li> </ul>		
	million. 70% payroll & benefits, 30%		
	maintenance & equipment upgrades.		
	<ul> <li>Questions/Answers for Brian include:</li> </ul>		
	<ul> <li>Update on the possibility of same</li> </ul>		
	day trips for medical. Submitted two		
	grants already for same day medical		
	trips. Will continue to seek funding		
	through grants for a pilot program.		
	<ul> <li>When will the new Trapeze</li> </ul>		
	capabilities be rolled out and		
	available for EZRAC to test? Roll out		
	date for testing in March.		

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	<ul> <li>General overview of future plans for</li> </ul>		
	the EZ Rider service. No expansion of		
	hours/service planned at this time		
	due to staffing deficits, there are		
	some service improvements planned		
	for fixed route in the long- range		
	transit plan.		
	<ul> <li>If/when will EZ Rider provide service</li> </ul>		
	to the Walmart in Chatham County?		
	Walmart and the county declined		
	bus pull off service at their location,		
	so until there is a safe way to enter		
	that location FR buses will not be		
	allowed to go.		
	<ul> <li>Update on all the bus stops and their</li> </ul>		
	ADA compliance. Working with		
	NCDOT on upgrading ADA bus stops.		
	Brian will send out a link on the		
	progress of our bus stop upgrade		
	project.		
	<ul> <li>Update on NextBus and GMV real-</li> </ul>		
	time passenger info systems. The		
	contract for GMV has been signed.		
	Installation will start after the		
	holiday. Roll out will take 3 months.		

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	<ul> <li>Will electric vehicles be available to replace some existing DR vehicles? No electric vehicles for cutaways. Will use grant funds to purchase new vans. Not sure on a delivery date yet.</li> <li>Will Chapel Hill Transit ever consider a 3<sup>rd</sup> party service to augment the current EZ Rider service? Continuing to follow updates on the MOD model in Hillsborough.</li> <li>Are there plans to provide seamless DR service from Chapel Hill to other nearby areas (single seat service)? Proposal with GoTriangle has been put on hold due to staffing issues.</li> </ul>		
OTHER BUSINESS	<ul> <li>Al Green asked Brian if EZ Rider could take residents from Carolina Spring to get their COVID booster shot. Brian responded that he believed we would be able to accommodate. Claire Miller suggested that Al contact local pharmacies to have them come onsite.</li> </ul>		

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	<ul> <li>Helen Clark mentioned a strong interest in EZ Rider going to the Chatham Walmart due to safety concerns with the Hope Commons Walmart. Melissa will talk to Brian.</li> </ul>		
ADJOURNMENT		The meeting was	
		adjourned at 5:05	
		pm.	
NEXT MEETING		January 11, 2023	