

Chapel Hill Community Resources For People Impacted By COVID-19



There are resources to help people impacted by COVID-19. Email housingandcommunity@townofchapelhill.org if we missed something. Visit www.townofchapelhill.org/coronavirus for the most up-to-date list.



HEALTH RESOURCES

Local COVID-19 Resources: Orange County Health Department. Call 919-913-8088 during 8:30am to 4:30pm Monday to Friday, or visit www.orangecountync.gov/coronavirus.

COVID-19 Vaccines: Vaccines are safe and free. Getting vaccinated will be critical for ending the pandemic, so make a plan to be vaccinated when it's your turn! Learn more about Orange County's COVID-19 vaccination plan at www.orangecountync.gov/getyourshot. To find a vaccine location near you, visit myspot.nc.gov/.

Free COVID-19 Testing: Orange County Health Department. Visit orangecountync.gov/2451/Testing for testing times and locations.

Statewide COVID-19 information: Call 2-1-1 or 888-892-1162. Visit covid19.ncdhhs.gov or get text updates by texting COVIDNC to 898211.

Mental Health Phone Lines:

- For anyone: Hope4NC Helpline at 1-855-587-3463 or Mental Health Crisis Support at **ASK
- For older adults: Hope Line at 1-866-578-4673 or 1-866-578-HOPE

Domestic Violence and Rape Crisis Intervention:

- The **Compass Center for Women and Families** office is open Mon-Fri from 9am to 5pm. Their 24 hour domestic violence line is open at 919-929-7122. Their business line, 919-968-4610, is open. Learn more at: www.compassctr.org
- **Orange County Rape Crisis Center:** Their 24 hour helpline is available by call or text at 919-967-7273. Learn more at: www.ocrcc.org.



FOOD ASSISTANCE

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| For anyone in need | <ul style="list-style-type: none">• Dinner & Lunch: The Inter-Faith Council (IFC) serves lunch for pickup Monday – Friday, 11:15am -12:30pm and Saturday & Sunday, 11:15am – 12pm noon at 110 W. Main Street, Carrboro. Dinner for pickup is served Monday – Friday, 5:15pm – 6pm.• Week of groceries: Call IFC at 919-929-6380 and press “0” to schedule a pick-up time.• Box of food: Weekly food bank from 10am until food runs out on Wednesdays at Eubanks Park and Ride, 2000 Eubanks Rd, Chapel Hill.• Bag of food: Every 3rd Saturday, 10am-3pm at RENA Center, 101 Edgar Street, Chapel Hill• 2 bags of food: Usually every 1st and 3rd Saturday of the month from 11am-12pm at Hillside Church, 201 Culbreath Road, Chapel Hill, Lower Gravel Parking Lot. Confirm the distribution Saturdays on our website or Facebook page. A joint ministry of Hillside Church and CrossTrail Church.• Food Pickup: Every 4th Wednesday of the month. Must call (919) 245-4354 the day before to schedule appointment slot. Pickup at DSS Hillsborough, 113 Mayo St. |
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| For children and families | <ul style="list-style-type: none"> • TABLE is doing home-based food delivery to families with children in the Chapel Hill Carrboro City School system. To request food visit www.tablenc.org/request-food. • PORCH has a food program for families with children in the Chapel Hill Carrboro City Schools. If you have children who currently attend school in Chapel Hill or Carrboro, contact chc@porchcommunities.org to ask about enrollment options. |
| For seniors | <ul style="list-style-type: none"> • Meals on Wheels is delivering meals to older adults once a week. Apply at www.mowocnc.org/apply-meals or call 919-942-2948. • Orange County Senior Center Hot Lunch program provides hot meals for curbside or indoor dining during the week to qualified Orange County residents who are over 60. Registration is required, call 919-245-4256. • Orange County Seniors Supplemental Food box program distributes a box of non-perishable groceries once a month to qualified Orange County residents who are over 60. To enroll e-mail shmcpherson@orangecountync.gov or call 919-245-4243. |



UTILITY & HOUSING ASSISTANCE

Utilities: Information for local utilities is below.

- **OWASA:** Website: www.owasa.org, Phone: 919-537-4343, Email: info@owasa.org
- **Duke Energy:** Website: www.dukeenergyupdates.com, Phone: 800-777-9898
- **Dominion Energy:** Website: www.dominionenergy.com, Phone: 866-366-4357

Major cellphone carriers, are offering assistance with keeping users connected. Check your specific provider.

Rental and Utility Assistance: There are opportunities for low-income households to receive financial assistance to pay rent, utilities, and other critical household expenses:

- **Emergency Housing Assistance Program:** Available to Orange County residents in housing crisis by providing one-time financial assistance. Contact the Housing Helpline at 919-245-2655 or housinghelp@orangecountync.gov.
- **Inter-Faith Council:** Schedule an appointment by calling **919-929-6380 x2024 on Tuesday mornings at 9am.**

Street Outreach, Harm Reduction, and Deflection (SOHRAD) program is a new effort to connect people experiencing homelessness in Orange County with housing and services. Available Monday-Friday 8am-9pm and Saturday 12pm-9pm. SOHRAD Program Phone: 919-886-3351, SOHRAD Program Email: SOHRAD@orangecountync.gov

Evictions: If you are facing eviction, you can call the County Housing Helpline at 919-245-2655 or call NC 2-1-1. See also the Emergency Housing Assistance Program above.

Fair Housing & COVID-19: If you believe you've experienced Housing Discrimination related to the COVID-19 pandemic, contact [Orange County Human Rights & Relations Department](#) at 919-245-2487.



EMPLOYMENT

Unemployment Assistance: The fastest and most efficient way to file a claim is to create an online account and file online at www.des.nc.gov or call 888-737-0259.

For local businesses you can get assistance by contacting the **Chapel Hill-Carrboro Chamber of Commerce** at 919-967-7075, info@carolinachamber.org, or at www.carolinachamber.org/covid19.



OTHER RESOURCES

Orange County Hotline: Questions about COVID-19 and/or its impacts in Orange County? Call (919) 913-8088 between the hours of 8:30 a.m. to 4:30 p.m. Monday to Friday. Spanish and other languages available.

Town of Chapel Hill: The Town of Chapel Hill Call Center is now closed. Here are some helpful phone numbers. Parks and Recreation: 919-968-2784. Public Works: 919-969-5100. Chapel Hill Transit: 919-969-4900. All other Town services: 919-968-2743 or info@townofchapelhill.org. Spanish and Mandarin available.

Call **211** to get information on resources in the community. Open 24/7 and in over 170 languages. Visit **OC Connect** at <http://thecef.force.com/> for a database of services and resources in Orange County.