



Easy Rider Advisory Board Action Minutes

Meeting Date/Time: Wednesday, March 8, 2023 @ 4 pm virtually via Zoom

Members Present: Hugh (Skip) Proctor, Bob Warren, Helen Clark, Al Green, Ellen Perry, and Kim Tyler

Members Absent: Claire Miller

Transit Staff Members: Melissa Patrick, Angie Steele

TOCH Staff Members: None

Visitor(s): Tammy Romain, GoTriangle Access, Melissa Papineau

Agenda Item	Discussion Point	Motions	Votes/Actions
CALL TO ORDER	<ul style="list-style-type: none">Kim Tyler called the meeting to order at 4:04 pm.	<ul style="list-style-type: none">Skip Proctor moved to accept the February minutes. The motion was seconded by Bob Warren. The motion passed.	Skip Proctor, Bob Warren, Helen Clark, and Kim Tyler voted with a verbal yes.

Agenda Item	Discussion Point	Motions	Votes/Actions
EZ RIDER SUPERVISOR'S REPORT	<ul style="list-style-type: none"> • Numbers for February: <ul style="list-style-type: none"> Total Scheduled Trips: 5166 Cancellations: 1169 No Shows: 188 Total Actual Trips: 3809 86.46% OTP • Monthly Performance- February 2023 • Still working on information on customers that fall outside of the service. Will have more info for April meeting. • 5 new operators (two coming to Demand Response) 		

Agenda Item	Discussion Point	Motions	Votes/Actions
	<ul style="list-style-type: none"> • Kathy Doyle and Wendy Joyce were hired as full-time employees with benefits. 		
OTHER BUSINESS	<ul style="list-style-type: none"> • Trapeze Update- Emily Powell and Melissa Patrick working together on the color scheme and font size. <ul style="list-style-type: none"> ○ The Board is interested in participating in the beta testing. • Ex-officio position <ul style="list-style-type: none"> ○ Kim Tyler made a motion to add an ex officio position to the EZRAC Board pending approval by the Partners. Bob Warren seconded the motion. ○ Melissa Patrick and Kim Tyler will have a conversation with Ellen Perry to see if she would be interested in serving in an ex officio capacity. • Melissa Patrick added the list of board goals to the end of the agenda. Kim 		

Agenda Item	Discussion Point	Motions	Votes/Actions
	<p>recommended that we tweak the wording of the goals that have been completed. Kim will submit a draft of how the completed survey items should be worded.</p> <ul style="list-style-type: none"> • Bob Warren is participating in a survey on the GoTriangle service. Bob Warren asked Tammy Romain about the fare being reinstated beginning July 1. GoTriangle is looking for alternative ways for customers to pay (online, fare pass). Tammy will look into whether the existing punch cards will still be accepted. The fare will go up to \$5 from \$4.50. There are no discounts offered for paratransit customers. Bob Warren stated that he had some issues with the survey that made it difficult for people with low vision to navigate. Skip asked Tammy if there were any services available for emergency rides. Tammy will provide information on the emergency services offered by GoTriangle. 		
ADJOURNMENT		The meeting was adjourned at 5 pm.	

Agenda Item	Discussion Point	Motions	Votes/Actions
NEXT MEETING		April 12, 2023	