



Town of Chapel Hill: Who Do I Call?

Call 911 immediately for emergencies

Problem	Contact
Crime	Chapel Hill Police Department - 911 Crime Stoppers 919-942-7515 or 919-226-CRIM(E) https://chapelhillcrimestoppers.com/
Dangerous, Injured or Loose Animals Lost Pet	Orange County Animal Control 919- 942-PETS (7387) After Hours - 911
Dead Animal Removal on Street or Other Public Property	Chapel Hill Public Works Department 919-969-5100 Causing a Traffic Hazard - 911
Dumping into Storm Drains	Chapel Hill Fire Department - 911
Fair Housing Complaint Landlord-Tenant Dispute	Chapel Hill Office of Affordable Housing and Community Connections ithompson@townofchapelhill.org 919-969-5081 North Carolina Attorney General 1-877-5-NO-SCAM NC AG - Renting a Home North Carolina Human Relations Commission 919-807-4420 NC HRC - Fair Housing is for Everyone Orange County Department of Human Rights and Relations OC Fair Housing Rights
Fire Hazard	Chapel Hill Fire Department 919- 968-2781 fire@townofchapelhill.org After Hours or Emergency - 911
Fire Hydrant Leaking	OWASA (Orange Water and Sewer Authority) 919-537-4343 After Hours 919-968-4421
Flooding, Erosion, or Drainage Concerns	Chapel Hill Stormwater Management Department 919-969-RAIN (7246) or 919-969-5100 stormwater@townofchapelhill.org publicworks@townofchapelhill.org After Hours - 911
Graffiti	Chapel Hill Police Department - 911



Town of Chapel Hill: Who Do I Call?

Hazardous Materials/Spills	Chapel Hill Fire Department - 911
Housing Standards	Chapel Hill Code Enforcement 919-969-5036 Chapel Hill Inspections Division 919-968-2718 codeenforcement@townofchapelhill.org
Junk Vehicles	Chapel Hill Code Enforcement 919-969-5036 Chapel Hill Inspections Division 919-968-2718 codeenforcement@townofchapelhill.org
Natural Gas Leak	Chapel Hill Fire Department – 911
Noise	Chapel Hill Police Department - 911
Obstruction in the Street (such as tree limb or trash)	Chapel Hill Public Works Department 919-969-5100 After Hours – 911
Overhead Lines - Exposed, low hanging or Down Lines & Vegetation on Lines	Duke Energy 800-769-3766 www.duke-energy.com
Park, Playground, Ball Field, Court Conditions	Chapel Hill Parks and Recreation Department 919-968-2784 parksrec@townofchapelhill.org
Parked Vehicles on Residential Property	Chapel Hill Code Enforcement 919-969-5036 Chapel Hill Inspections Division 919-968-2718 codeenforcement@townofchapelhill.org
Propane Leak	Chapel Hill Fire Department - 911
Public Housing Maintenance	Chapel Hill Housing Department 919-969-4982 housing@townofchapelhill.org After Hours 919-968-2855
Recycling Pickup	Orange County Recycling Center – 919-968-2788 recycling@orangecountync.gov



Town of Chapel Hill: Who Do I Call?

Storm Damage – Trees and Power Lines Down	911
Street Light Out	Duke Energy - 800-769-3766 www.duke-energy.com
Streets or Sidewalks (such as cracks or potholes)	Chapel Hill Public Works Department 919-969-5100 publicworks@townofchapelhill.org Major or Dangerous Problem, or After Hours - 911
Street Signs, Stop Signs, Parking, Traffic Calming, and other Signs	Chapel Hill Traffic Engineering Division 919-969-4999 traffic@townofchapelhill.org
Traffic Signal Lights and Signs	Chapel Hill Traffic Engineering Division – 919-969-4999 traffic@townofchapelhill.org After Hours - 911
Traffic, Bicycle, or Pedestrian Safety Concerns	Chapel Hill Traffic Engineering Division 919-969-4999 traffic@townofchapelhill.org
Trash Collection	Chapel Hill Public Works Department 919-969-5100 publicworks@townofchapelhill.org
Trash on Private Property	Chapel Hill Code Enforcement 919-969-5036 Chapel Hill Inspections Division 919-968-2718 codeenforcement@townofchapelhill.org
Tree Concerns (such as broken limbs, dead tree) on Public Property	Chapel Hill Parks and Recreation Department 919-969-5122 parksrec@townofchapelhill.org
Weeds or Unsightly Yard	Chapel Hill Code Enforcement 919-969-5036 Chapel Hill Inspections Division 919-968-2718 codeenforcement@townofchapelhill.org

Other Contact Information

Town of Chapel Hill Main Number 919-968-2743

Chapel Hill Mayor and Council Members 919-968-2714 mayorandcouncil@townofchapelhill.org

Public Works Department 919-969-5100 or publicworks@townofchapelhill.org

Police Department 919-968-2760



Town of Chapel Hill: Who Do I Call?

Town of Chapel Hill Service Directory www.townofchapelhill.org