

# Peoples Academy

Learn. Connect. Lead.

## OMBUDS

We are responsible for...

- Assisting community members to navigate problems, issues or disputes
- Providing a safe place to discuss concerns no matter how large or small
- Serving anyone who works, lives or visits our community.
- Accessing Town services
- Helping to find and access community resources
- Navigating issues of discrimination and harassment
- Hearing suggestions for new programs and services

You can reach us by...



Phone: (919) 265-0806



Email: [ombuds@townofchapelhill.org](mailto:ombuds@townofchapelhill.org)

**\*\*All communication is confidential**

Visit our website at...

- [www.townofchapelhill.org/ombuds](http://www.townofchapelhill.org/ombuds)

To learn more about what Ombuds do, visit:

- <https://www.ombudsassociation.org/what-is-an-organizational-ombuds>

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## GOVERNANCE SERVICES

We are responsible for...

- **Governance Support:** providing access to the public in decision-making processes including Council meetings and agendas, oaths of office and public records
- **Public Participation:** engaging the public in Town decisions and programs

You can reach us by...



Phone: 919-968-2743



Email: [info@townofchapelhill.org](mailto:info@townofchapelhill.org)

Find us on social media...



Twitter: ChapelHillGov



Facebook: Town of Chapel Hill



Instagram: ChapelHillGov

Visit our websites at...

- [www.townofchapelhill.org/capa](http://www.townofchapelhill.org/capa)
- [www.townofchapelhill.org/council](http://www.townofchapelhill.org/council)
- [www.townofchapelhill.org/calendar](http://www.townofchapelhill.org/calendar)

Check out the Chapel Hill Connect smartphone app to report non-emergency issues!



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## BOARDS AND COMMISSIONS

Board and Commission members are volunteers who...

- Serve as advocates for the Town of Chapel Hill
- Provide feedback to the Town Council
- Ensure effective planning, monitoring, and strengthening of programs and services
- Enhance the Town of Chapel Hill's public standing

You can reach us by...



Phone: 919-968-2844



Email: [advisoryboards@townofchapelhill.org](mailto:advisoryboards@townofchapelhill.org)

Visit our website at [www.townofchapelhill.org/boards](http://www.townofchapelhill.org/boards)



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## What To Do With Your Peoples Academy Knowledge?

### Have Your Voice Heard...

- Share your ideas with the Mayor and Council at: [mayorandcouncil@townofchapelhill.org](mailto:mayorandcouncil@townofchapelhill.org)
- Consider working for the Town by finding jobs on our website: [www.townofchapelhill.org/jobs](http://www.townofchapelhill.org/jobs)
- Attend a Town board, commission, or Council meeting by checking the Town calendar at: [www.townofchapelhill.org/calendar](http://www.townofchapelhill.org/calendar)
- Serve on an board or commission

### Get Involved...

- Volunteer with a community organization. Some examples include:
  - [Meals on Wheels Orange County, NC](#)
  - [TABLE](#)
  - [The Marian Cheek Jackson Center](#)
  - [Rogers Eubanks Neighborhood Association](#)
  - [PORCH Chapel Hill/Carrboro](#)

*For a full list, see the Town's Human Services Partners website at [www.townofchapelhill.org/government/departments-services/housing-and-community/funding/human-services-program](http://www.townofchapelhill.org/government/departments-services/housing-and-community/funding/human-services-program)*
- Donate to the Town's Emergency Housing Assistance Program to support residents secure permanent housing by visiting [www.townofchapelhill.org/government/departments-services/housing-and-community/funding/rental-and-utility-assistance-program](http://www.townofchapelhill.org/government/departments-services/housing-and-community/funding/rental-and-utility-assistance-program)
- Donate to the Chapel Hill Police Department's Crisis Unit by giving new foldable tote bags and/or snacks (examples: Gatorade, tuna packs, granola, and crackers)

### Engage With The Town...

- Sign up for Town communications and follow the Town on social media
- Join us at Let's Talk Town events to learn more about Town services and programs by checking [www.townofchapelhill.org/letstalktown](http://www.townofchapelhill.org/letstalktown)
- Become a Neighborhood Liaison by completing this interest form: [www.townofchapelhill.org/government/newsroom/neighborhood-liaison-form](http://www.townofchapelhill.org/government/newsroom/neighborhood-liaison-form)



Share your Peoples Academy experience with your friends, family, and colleagues!!