



Easy Rider Advisory Board Action Minutes

Meeting Date/Time: Wednesday June 12, 2024

Members Present: Skip Proctor, Bob Warren, Helen Clark, Claire Miller, Margaret Rundell, Ye Qian

Members Absent: Cheonna Boyd and Ellen Perry

Transit Staff Members: Melissa Patrick

TOCH Staff Members:

Visitor(s):

Agenda Item	Discussion Point	Motions	Votes/Actions
CALL TO ORDER	<ul style="list-style-type: none">• Skip called meeting to order at 4:03pm• Approval of minutes	<ul style="list-style-type: none">• Helen made motion for approval; Bob seconded	
EZ Rider monthly Report	May 2024 OTP- 83% Total Scheduled Trips: 5859 Cancellations: 1175 Late Cancellations: 173 No Shows: 204		

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Trapeze Update	<p>Total Actual Trips: 4307</p> <p>Melissa- I'm waiting to schedule appointment with someone from the Trapeze team to assist with polygons/ maps. Bob and Skip will be happy to test out when ready.</p>		
No Shows	<p>Helen asked with the feature to schedule online trips, how can we effectively get the no show numbers down. Melissa suggested if strongly interested to put together a document to present to Partners. Helen has volunteered to take on project.</p>		
Zoom or In Person meeting	<p>Board Members would like to continue meeting through Zoom. Suggested that we maybe meet in person when we have a new member join.</p>		
Bus Roadeo	<p>CHT held it's Bus/ LTV roadeo on Saturday June 8, 2024.</p> <p>LTV Tasha- 1st place Justin- 2nd place</p>		

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<p data-bbox="117 623 443 662">GoTriangle Access</p> <p data-bbox="117 935 359 974">CHT Triennial</p> <p data-bbox="117 1091 323 1182">EZ Rider Application</p>	<p data-bbox="485 155 898 250">Michelle- 3rd place Bob- Rookie of the year</p> <p data-bbox="485 318 942 558">Bus Ricky- 1st place Susanne- 2nd place Reginald 3rd place Jason – Rookie of the year</p> <p data-bbox="485 623 1262 867">Fares will return July 1, 2024 \$ 5 one way Previous punch card will no longer be used Tammy is working on pay option to allow for customers to add monies to their account</p> <p data-bbox="485 935 1163 1029">Melissa explained the Triennial Review happening on June 17-18, 2024</p> <p data-bbox="485 1091 1226 1334">EZ Rider Application- Bob went over some the edits and comparisons of our current application and a draft of an update application. Bob will send notes to Melissa for review.</p>		

Agenda Item	Discussion Point	Motions	Votes/Actions
ADJOURNMENT	Meeting adjourned at 4:54pm	Helen made motion to adjourn, Bob seconded	
NEXT MEETING	Wednesday, July 10, 2024 at 4pm		