



Easy Rider Advisory Board Action Minutes

Meeting Date/Time: Wednesday, August 14, 2024 @ 4 pm virtually via Zoom

Members Present: Claire Miller, Margret Rundell, Bob Warren, Ye Qian

Members Absent: Hugh (Skip) Proctor, Helen Clark

Transit Staff Members: Melissa Patrick and Cheonna Boyd

TOCH Staff Members: None

Ex Officio Member: Ellen Perry

Visitor(s): Tammy Romain

Agenda Item	Discussion Point	Motions	Votes/Actions
CALL TO ORDER	<ul style="list-style-type: none">Bob Warren called the meeting to order at 4:09 pm.	<ul style="list-style-type: none">Bob Warren moved to accept the July minutes. The motion was seconded by Margaret Rundell.	Claire Miller, Margret Rundell and Ye Qian voted with a verbal yes.

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EZ RIDER SUPERVISOR'S REPORT	<ul style="list-style-type: none"> • Numbers for July Total Scheduled Trips: 5475 Cancellation: 1153 Late Cancellations: 158 No Shows: 209 Total Actual Trips: 3955 91.29% OTP 		
OTHER BUSINESS	<ul style="list-style-type: none"> • Go Triangle Access: Bob inquired about payment options other than “Green money or Monthly passes”; Tammy informed not at this time, still updating software to allow additional payments, should be complete at end of month • Trapeze Update: Melissa informed the maps are installed and Polygons are in the 		

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	<p>system; now in testing stage; possible soft lunch in October; Bob informed he and Skip are still interested in assisting with testing the new software</p> <ul style="list-style-type: none"> ● Notifications System: Bob complimented the system specifically the emails; states it works very well & very informational; Mr. Ye reported still experiencing a glitch for phone calls notifications, Melissa will look into it. ● Trip Schedule: Margret inquired if her pick time can be changed without notifying her; Melissa responded “no” ● Trapeze Testing: Bob inquired if the testing will create actual real trips; Melissa responded “yes”, it will be the real actual website; Melissa will schedule specific times for Bob and Skip to test the software ● Testing Go Triangle Access: Tammy asked Bob to be tester for her Chapel Hill residence portal; Bob accepted ● General Topic: Mr. Ye had some concerns about pick-up after 5pm at Seymour 		

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	<p>Center on Saturday's; Melissa will look into it and follow-up with Mr. Ye</p> <ul style="list-style-type: none"> • Melissa mentioned the preparation for scheduling EZRAC for 2025 • Bob inquired about the progress of applications for new EZRAC members; Melissa replied she have not heard back from Town Clerk, will do a follow-up • Bob informed he is also the representative for the North-South Bus Rapid Transit policy committee; invited anyone who is interested in joining • Mr. Ye inquired why not all scheduled pickups are close to each other; Melissa responded at times its not feasible to do so, depends on where the passenger wants to go. 		
ADJOURNMENT		This meeting was adjourned at 4:50 pm.	

Agenda Item	Discussion Point	Motions	Votes/Actions
NEXT MEETING		September 11, 2024	